



Site Reliability Engineering

Course Overview



Course Pacing Guide

Day 1	Introductions	SRE Entry Quiz	Intro to DevOps	Git	Jenkins
Day 2	Jenkins Exercise	Kubernetes	Intro to SRE	What is Toil?	Estimating Toil
Day 3	Calculate Toil	Prioritise Toil	Pipeline Exercise	Monitoring: Prometheus & Grafana	Exercise: Prometheus & Grafana
Day 4	Observability	SLI/SLO	SLI/SLO Grafana Exercise	Incident Management	Postmortems
Day 5	Debrief	Final Project Recap	Final Project	Final Project Presentations	SRE Exit Quiz

Important: Course Naming Conventions

This course uses standard naming conventions

- ↘ The naming standards are used throughout the course and **should contain digits and lowercase letters only.**
- ↘ Example: John Smith, who is in Group 1 and in Cohort R000, should follow the following conventions:
 - >>> Individual: **x####firstnamelastinitial** e.g.: r000johns
 - >>> Team: **x####teamnumber** e.g.: r000team01
 - >>> Where x### is your course code (x = r – reskill c – cohort | ### = course no.)
- ↘ **If you don't follow the convention, your work could be deleted.**

Course Material

- ↘ Course material within Engage will have different labels or names.
- ↘ You will have access after the course is over.

↘ Standard Material

- >>> Non-denominated PDFs
- >>> Activities (Exercises)
- >>> Quizzes

↘ Supplementary Material

- >>> “Extended Presentation” PDFs
- >>> Practice (Exercises)

- ↘ Course material within GitHub will have examples for the course and production environment code.

- ↘ You will not have access after the course is over.

↘ Repository Links:

- >>> <https://github.com/The-Software-Guild/sre-course-examples>
- >>> <https://github.com/The-Software-Guild/sre-course-infra>
- >>> <https://github.com/The-Software-Guild/sre-git-refresh>
- >>> <https://github.com/The-Software-Guild/sre-orderbook>

Introductions

↘ Who are you?

>>> Job role

>>> Is your role more Dev / DevOps or Ops based?

>>> What do you hope to get out of this course?

