FAQ for Mera Ration 2.0 App

1. What is the Mera Ration App?

   - The Mera Ration App is a mobile application developed by the National Informatics Centre, Government of India. It helps citizens access information related to their Ration Card System and entitlements under the National Food Security Act (NFSA).

2. Who can use the Mera Ration App?

   - The app is available for ration card beneficiaries who wish to access details regarding their food grain entitlements under the NFSA.

3. What are the key features of the Mera Ration App?

   - Ration Card Details: View ration card information.

   - Food Entitlement Information: Check monthly food grain entitlements.

   - Transaction History: View past food grain transactions.

   - Locate Nearest FPS: Find nearby Fair Price Shops (FPS).

4. What is the One Nation One Ration Card (ONORC) scheme?

   - The ONORC scheme allows beneficiaries to collect their food grain entitlements from any FPS across the country using their existing ration card under the NFSA.

5. How can I check my food grain entitlement?

   - Your monthly food grain entitlements are visible on the app's dashboard, showing the quantity and type of food grains you are eligible to receive.

6. Can I file a grievance through the app?

   - Yes, users can submit grievances through the app and monitor the status of their redressal.