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| Rishika Rana  A diligent and skilled business analyst with an experience of 2 years in interpreting and analysing data. Possess strong analytical skills and an understanding of system databases, data elements and various software solutions, currently seeking an opportunity to drive business effectiveness through data. | A102,Sterling Shalom, Brookfield  Bangalore, 560066  **7022539005**  **rishika.rana76@gmail.com** |
| EXPERIENCECapgemini, Bangalore—Sr. Software Engineer (Data Analysis- Retail)July 2017 – Present Working for a Canadian Bank providing analytic support/solutions to the client in the Retail domain. Most activities performed are rooted with payments, cards and client systems. As an analyst for retail banking, my basic responsibility lies in interpreting business related data into useful results using tools like excel and SQL, providing inferences from the interpreted data using statistical techniques to drive the business. As a part of this team I am also responsible for direct interactions with the clients, analyzing various business requirements and other problems regarding various processes. Capgemini, Bangalore—Sr. Software Engineer (Data Analysis - Insurance)Jan 2017 – June 2017 As part of analytics team for the insurance domain of one of Canada’s largest banks, I was responsible for analyzing, interpreting customer’s database and providing statistical and business output to key stakeholders. I was mainly responsible for analyzing and interpreting data associated with the travel insurance customers of the bank. Capgemini, Bangalore— Database Automation TestingApril 2016 – December 2016 Worked as a database automation tester for a Canadian Bank. As an automation tester, I was responsible for requirement analysis, creating automated test flows for multiple web and mobile insurance applications of the bank in various testing tools like Selenium, UFT and LeanFT using Python, Java and VBscript.  **PROJECTS**   * Worked on a business problem regarding the recent dip in customer engagement and came up with interesting insights and recommendations to help the client in increasing customer interaction with their products. I used SQL and excel for solving the problem. * Worked with the bank’s product team in improving the search functionality and helped them in determining whether they should even work on search in the first place and if so, how they should modify it. Worked with SQL and excel to solve the problem. * Worked on a project dealing with the study and analysis of data pertaining to the Bank’s employees and their family’s travel insurance policies offered as a special incentive by the bank. * Worked on a project with the Client’s Centre of Excellence team to classify the dealers working for the bank, so as to identify and segment them on several different metrics for better administration by the COE team. * I was responsible for importing, transforming and validating the customer data to study the increase in cost to credit card business due to certain factors like customer churn etc. * As an automation tester, created automation scripts for various banking applications to test different business rules and data pertaining to those business rules. I used Python, Selenium web driver and VB script for the same. * Developed a predictive model using linear regression during L1 certification project to predict the count of bike rentals on hourly basis based on the environmental and seasonal settings.   **EDUCATION** Baddi University of Emerging Sciences and Technology, Himachal Pradesh— *B.Tech (ECE)*July 2011 - June 2015 Completed my B.Tech in ECE with a CGPA of 7.57 Aadhunik Public School, Himachal Pradesh— *12th* March 2010 - March 2011 Successfully completed my 12th with an aggregate percentage of 79.8 Aadhunik Public School, Himachal Pradesh— *10th* March 2008 - March 2009 Successfully completed my 10th with an aggregate percentage of 92.6 | SKILLS  * Well versed with **Data analysis** using **Excel** and **Python**. * Well versed with **SQL(MySQL)** for querying, manipulating and pulling data from databases. * Well versed with scripting languages like **JavaScript** and **VBScript**. * Continuous integration and version control using **Jenkins** and **GIT** * Good knowledge of **other languages** like C, HTML, CSS, Java.  ACTIVITIES/ACHIEVEMENTS  * Received several client appreciation mails during the tenure in Capgemini. * Received RB award from the client for value added delivery, creative solutions and excellent work ethics. * Successfully completed L1 certification, internal to Capgemini. * Active member of Bangalore Trekking Club. * Joint organizing secretary for annual cultural tech fest- Emanation in college. * Co-convener of Literary Society in final year.     **LANGUAGES**  English, Hindi  **HOBBIES**  Reading, Travelling |