

# RISHIKA RAVI KUKUTTALA

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## SUMMARY

Data professional with 3+ years of experience in analytics, machine learning, and data pipeline development. Skilled in Python, SQL, and Snowflake with hands-on expertise in LLMs, RAG architecture, and cloud platforms (AWS, Azure, GCP). Adept at statistical modeling, data visualization, and transforming complex data into actionable business insights.

## PROFESSIONAL EXPERIENCE

### **Research Assistant, University of Texas at Arlington | Arlington, TX**

Feb '25 - Present

**Skills – Python, LangChain, RAG, FAISS, LLMs, NLP, AI, Data Pipelines**

- Engineered a modular AI-powered document processing pipeline using LangChain, FAISS, and lightweight LLMs, improving document retrieval accuracy by 40%.
- Automated data ingestion, text extraction, semantic embeddings, and context-aware querying, reducing research workflow time by 50%.
- Implemented RAG architecture for natural language questions answering across large unstructured document sets.
- Optimized vector search and inference latency, improving real-time retrieval performance and scalability for multimodal AI use cases.
- Developed Langflow dashboards for visualizing LLM responses, enabling transparent debugging and workflow optimization.

### **Jr Data Analyst, Smartroniverse | Bengaluru, India**

Oct '21 - Jul '22

**Skills – Python, SQL, MySQL, Excel, Power BI, Forecasting, Statistical Analysis, ETL**

- Built ETL data pipelines for structured and unstructured sources using Python (Pandas, NumPy) and SQL, enhancing data integration and accuracy.
- Designed Power BI dashboards and interactive Excel reports to visualize KPIs, operational metrics, and sales trends, enabling data-driven decision-making.
- Applied forecasting models and regression analysis to predict business growth patterns, achieving a 15% improvement in demand forecasting accuracy.
- Collaborated cross-functionally with finance and operations teams to implement data quality controls and improve reporting timeliness.

### **Analyst, Bharat Electronics Limited | Bengaluru, India**

Oct '20 - Dec '20

**Skills – Python, SQL, AWS, PostgreSQL, CI/CD, Data Engineering**

- Analyzed UAV telemetry and operational data using Python and SQL, improving performance insights by 25%.
- Integrated AWS-based data pipelines into CI/CD workflows, increasing reporting reliability and speed by 40%.
- Automated data workflows and reporting processes, reducing manual effort by 30%.
- Enhanced data accessibility through PostgreSQL and AWS integration, supporting faster design and operational decisions.

## ACADEMIC PROJECTS

### **UTA OIT ServiceNow Ticketing System, UTA | Arlington, TX**

Aug '24 - Dec '24

**Skills – SQL, Python, ServiceNow, MySQL**

- Analyzed ticket patterns in OIT's ServiceNow system, optimizing support workflows and reducing "bouncing tickets" by 40% while improving resolution times for recurring issues by 20%.
- Collaborated with IT teams to streamline escalation paths, increasing client satisfaction by 12% and reducing unnecessary ticket escalations by 15%.
- Implemented predictive modeling for high-latency tickets, cutting average resolution time by 10% and fostering a more efficient support process.

### **Arlington Accident Analysis, UTA | Arlington, TX**

Jan '23 - May '23

**Skills – R Studio, Python, Statistical Analysis, Hypothesis Testing**

- Analyzed traffic at 200 intersections using 5 key grouping variables and computed accident frequencies over time with R Studio, generating insights to improve traffic management and safety.
- Aggregated and analyzed traffic data to identify the top 10 high-traffic intersections and evaluate vehicle density trends, revealing a 15% increase in peak-hour traffic over the past year.
- Calculated correlation coefficients between vehicle counts and accident occurrences for a statistically significant relationship with a p-value of less than 0.05.

## TECHNICAL SKILLS

**Programming & ML/AI:** Python, R, SQL, PySpark, TensorFlow, PyTorch, Scikit-learn, NLP, LLMs (LangChain, RAG), Predictive Modeling, Feature Engineering, Data Mining

**Data Engineering & Management:** Snowflake, PostgreSQL, MySQL, SQL Server, ETL Pipelines, Data Modeling, Data Integration, Data Warehousing

**Data Visualization & Analytics:** Power BI, Tableau, Excel (Advanced), R Studio, Matplotlib, Seaborn, Statistical Analysis, Forecasting, A/B Testing, Business Intelligence

**Cloud & DevOps:** AWS (S3, EC2, Lambda), Azure, GCP, Docker, Git, CI/CD

**Tools & Collaboration:** JIRA, Confluence, Bitbucket, ServiceNow

## EDUCATION

**Master's in data science - University of Texas at Arlington**

Jan '23 - Dec '24

**Bachelors in Electronics and Communication - KS Institute of Technology**

Aug '18 - Jul '22