

## A Case Study on “Disaster Resource Management”

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## **Introduction:**

When disasters strike, whether the devastating floods of Bihar or the catastrophic landslides in Uttarakhand, the immediate aftermath is a chaotic scramble for survival and aid. The **first 72 hours** are universally recognized as the "**golden window**" for rescue and relief, where every second counts. The efficiency of resource management during this period is very crucial.

This case study outlines the **critical gaps** observed in recent disasters in India. After that we have introduced a software solution for the Disaster Resource Management System designed to bridge these gaps by ensuring that the right resources reach the right people at the right time.

## **Analysis:**

### • **Case Study 1: The 2013 Kedarnath Floods (Uttarakhand)**

- **The Disaster:** In June 2013, a combination of extreme rainfall and a glacial lake outburst flood devastated the Kedarnath valley. The disaster resulted in **over 6,000 fatalities**, destruction of roads and bridges, and **the complete isolation of thousands** of pilgrims and locals.
- **The Gap in Response:** The terrain made ground access nearly impossible. Relief efforts, though heroic, were hampered by a lack of centralized information. **Rescue teams** like the Indian Army, ITBP, and NDRF **operated in silos, with no shared understanding** of which camps had been reached, what supplies they had, and what they desperately needed. There were reports of **some camps receiving excess food while others, just miles away, had no medicine**. This was a critical failure in **resource coordination**.

### • **Case Study 2: The Perennial Floods of Bihar**

- **The Disaster:** Bihar faces **floods almost every year**, affecting **over 73%** of its geographical area. The 2008 Kosi River breach alone **displaced over 3 million people**. The primary impact is on agriculture, infrastructure, and homes, creating a massive, recurring need for shelter, food, and medical aid.
- **The Gap in Response:** The incidents highlight that while structural measures like embankments are used, the management **of relief is often ad-hoc**. The distribution of aid across thousands of villages and relief camps is **logistically nightmarish**. It is difficult to track which villages have received aid, what the current inventory levels are at local storage units, and how to dynamically reroute supplies based on newly identified needs.

### • **The Needs of the solution:**

- The challenge in Bihar is not one-off rescue but the **large-scale, efficient distribution of sustenance resources**, ". While the challenge in the Uttarakhand is to provide a "**common operational picture**". A system that allows local officials to **update inventory** as they distribute relief and **automatically generate requests** when stocks are low would prevent shortages and ensure a **continuous supply chain** to the affected population.

## Actors

### 1. Field Relief Camps & Local Authorities (The Requesters):

- **Who:** These are the front-line units like temporary camps that directly serving affected communities.
- **How They Use the System:**
  - Log Local Inventory
  - Generate Automated Requests
  - Track Request Status

### 2. Headquarters & Central Command Centres (The Approvers & Coordinators):

- **Who:** State and District Disaster Management Authorities (NDRF/SDRF).
- **How They Use the System:**
  - View All Requests
  - Grant/Reject Requests
  - Monitor Live Inventory
  - Maintain Audit Logs

### 3. Non-Governmental Organizations (NGOs) & Aid Agencies:

- **Who:** Organizations like the Red Cross, Oxfam, and local charities.
- **How They Benefit:** They can be integrated as both field units (running camps) and resource providers. The system **prevents duplication of effort**.

### 4. The Affected Population (The Ultimate Beneficiaries):

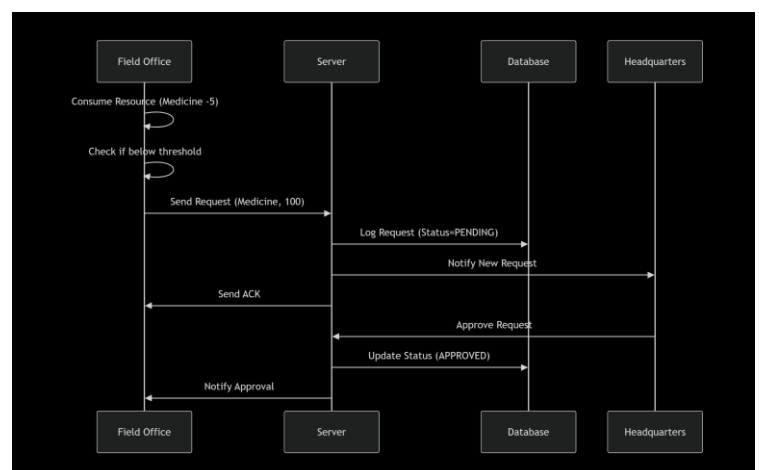
- **Who:** Individuals and families impacted by the disaster.
- **How They Benefit:** While they may not directly use the software, **they are the ultimate stakeholders**.

## The Solution: Disaster Resource Management System

Our solution is a client-server software application that acts as a digital system for disaster relief resource management operations.

### Key Features for Effective Response:

- Real-Time Tracking
- Automated Alerts
- Transparent Audit Trail
- Data-Driven Decisions



**Figure: Real-time Inventory Request and Approval Workflow**