RISHI V NAIR
RESTAURANTSUPERVISOR

CONTACT

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EDUCATION

2025

TEXAS MCCOMBS SCHOOL OF BUSINESS

- Post Graduate Program in AI/ML

2018

ST.JOSEPH'S INSTITUTE

- Bachelor in Hotel Management

PROFESSIONAL SKILLS

- MICROS Proficiency
- Prompt Engineering
- Microsoft AX Dynamics
- Data Driven Decision Making

LANGUAGES

- English | Advanced
- Malayalam | Native
- Hindi | Intermediate
- Spanish| Elementary

PROFILE

Hospitality specialist with 7+ years of experience in guest experience management and F&B operations. Keen to apply AI and machine learning for predictive demand planning, guest behavior analysis, and intelligent cost control and elevate customer satisfaction.

WORK EXPERIENCE

White Robata by Gastronomica(Japanese)
Restaurant Supervisor | KSA   2023 - PRESENT

- Pre-opened a new branch in KSA.
- Part of preopening team in Lazy Cat in Riyadh
- Trained staff on upselling to maintain APG of 260.00 SAR
- Ensured efficient service for higher table turnover of 1.6 per shift.
- Streamlined duty scheduling, reducing labor costs by at least 5%
- Spearheaded customer service standards to improve NPS by 15% in a span of 2 months

White Robata by Gastronomica (Japanese)
Waiter | Kuwait   2021-2023

- Ensured guest satisfaction and upheld service standards
- Maintained full knowledge of Japanese menu.
- Took initiative with extra duties.
- Consistently ranked top 3 in guest reviews and APG

TablesFoodCompanybyLulu | F&BControlsAssociate
F&B Controls Associate   2020-2021

- Assisted in creation and implementation of more than 100 recipes in AX Dynamics for over 41 stores under 3 brands in India
- Extracted and optimized large-scale data from AX Dynamics and cleaning it for faster decision making
- Supervised inventory related activities in stores pan India from the corporate office