



RISHIKESH CHANDRA

CHIEF TECHNOLOGY OFFICER

PROGRAM / PROJECT MANAGEMENT | IT ARCHITECTURE & INFRASTRUCTURE
| DIGITAL TRANSFORMATION | FINANCE & BUDGETING

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PROFILE SYNOPSIS

"Mission Impossible" Award | Jugnoo/Jungleworks (formerly ClickLabs) | 2018

- Strategic excellence in leading, developing, and evolving **business technology roadmap** in liaison with senior management and vendors to ensure technology solutions support the rapid growth of the organization.
- Recognized for managing **service delivery, DevOps, and infrastructure operations**, ensuring business continuity and efficient incident & risk management.
- Track record in **finance and budget planning**, consistently delivering solutions within targeted budgets and timelines.
- Excellence in leading **digital transformation** initiatives, leveraging emerging technologies such as **AI and blockchain** to enhance business processes and user experiences.
- Leads by example**; having built and led **high-performing technology teams**, fostering a culture of innovation, collaboration, and continuous learning.
- Deft at managing **agile behaviours & technical excellence** across global teams while defining roles and responsibilities.

PLATFORM DEVELOPMENT:

Led the development and implementation of Panoptica and Motific for Cisco
Outshift as a Software Architect, guiding the team in enhancing UX/UI.

PRODUCT CONTRIBUTIONS:

Played a key role in the UX/UI design, development, and architecture of HPE Ezmeral services, including DFaaS, Ezmeral Data Fabric, Ezmeral SQL, and Ezmeral Unified Analytics.



CAREER CONTOUR

Chief Technology Officer | Intelligaia | Oct. 2019 – Present

Platform Selection and Technological Design:

- Strategic Implementation:** Execute the strategic vision for software development set by the C-Suite and CEO, focusing on platform selection, architecture, and design planning.
- Technology Management:** Oversee technology team operations and made critical decisions regarding business-related technology in alignment with company objectives.

MVP and DevOps Management:

- Ongoing Updates:** Direct the DevOps engineering team in managing ongoing updates and the technical aspects of product builds to support business growth.
- Product Iterations and Financial Constraints:** Handle technical responsibilities for product iterations and process backups, ensuring adherence to financial constraints.

Engineering Recruitment and Team Expansion:

- Team Recruitment:** Helm the recruitment and expansion of the technology team, including Developers, Data Scientists, and Engineers, with focus on talent acquisition.
- Talent Development and Leadership:** Emphasize long-term succession planning and provided leadership and management to foster team growth and development.

Cybersecurity:

- Security Procedures:** Develop and implement security procedures and algorithms, conducted emergency audits, and ensured adherence to security guidelines.

Nex-gen technology leader with **10+ years** of consolidated experience in leading global engineering teams and driving innovation in data and software architecture. Acts as the **authority in making complex decisions** for managing and optimizing high-performance software applications/systems.

Ability to lead, develop, and evolve **IT roadmap** to ensure technology solutions support the rapid growth of the organization. Renowned for delivering KPI-driven results and spearheading **cutting-edge cloud implementations**.



SKILL SETS

Technology Strategy

Cloud Architecture

Software Architecture

Digital Transformation

Product Development

AI & Blockchain Technologies

Cross-Functional Team Leadership

Vendor Management

Market Analysis

Cybersecurity & Risk Mitigation

Finance Management

DevOps

Innovation Management

Recruitment & Talent Development

Stakeholder Engagement



CERTIFICATION

- Android App Development**
- Scipy International Conference** on Python for Scientific Computing
- SQL (Advanced)** | Hackerrank | 2023
- Project Management Essentials Certified (PMEC)** | Project Management Essentials Certified (PMEC) | Management & Strategy Institute | 2021
- Enterprise Architecture Foundations** | LinkedIn | 2021
- Designing for Neural Networks and AI Interfaces** | LinkedIn | 2020

- **Testing Frameworks:** Establish and optimize frameworks for testing new upgrades and tools, focusing on enhancing QA processes and automation.
- **Tool Integration:** Identify and integrate new tools to advance testing methodologies and improve overall product evaluation.

Growth and Innovation Roadmap:

- **Roadmap Development:** Strategize and implement a roadmap incorporating product and software development, UX/UI, DevOps, and Security to support company's vision.
- **User Feedback and Data Analysis:** Scrutinized user feedback and collaborated with data scientists to address resource needs, ensuring secure data processing.

Director & Chief Technology Officer | Volumetree

Jul. 2017 – Sep. 2019

- **Product Vision Execution:** Ensure effective realization of the product vision through strategic execution and alignment with operational goals, driving high-quality results and achieving business objectives in a competitive market.
- **Technical Roadmap Maintenance:** Develop and sustain a technical roadmap, identifying and prioritizing development initiatives, managing deployment, and driving continuous innovation to support strategic business goals and technological advancements.
- **Engineering Culture Enhancement:** Cultivate high-performance engineering culture by establishing and enforcing development practices, managing multiple workstreams, and promoting a collaborative environment that drives team success.
- **Recruitment and Team Growth:** Lead recruitment efforts and manage career development for Software Developers, Server Engineers, and QA Engineers, ensuring talent acquisition, effective growth, and maintaining a strong, innovative tech culture.
- **Budget Management:** Oversee team budgets and reporting metrics, optimizing resource allocation, and managing costs efficiently to support project goals and deliver results within financial constraints, demonstrating financial acumen.
- **Adaptation to Uncertainty:** Navigate and manage uncertainties in a dynamic environment by collaborating with cross-functional teams, providing clarity amidst unclear interfaces, and ensuring project stability and continuity under challenging conditions.

Senior Software Engineer | Click Labs, Jugnoo

Aug. 2016 – Jul. 2017

- **Application Architecture:** Design and implement robust application architectures and full-stack solutions, ensuring high performance and scalability of service-based projects in alignment with client and business needs.
- **Internal Product Development:** Contribute to the ideation, development, and maintenance of internal products by working closely with project managers and developers, focusing on enhancing product functionality and market relevance.
- **Client Engagement:** Drive client engagement through effective implementation of sales strategies and solutions, including discounts and referrals, while managing client-facing projects to ensure successful delivery and client satisfaction.
- **Backend and Architecture Design:** Develop and manage service-based projects, focusing on backend architecture and overall system design to ensure high-quality, scalable solutions aligned with client specifications and business goals.
- **Service-Based Project Management:** Designed and managed service-based projects, leading to efficient backend and architecture development and played a key role in delivering products that met high-quality standards and business requirements.
- **Client Solutions Implementation:** Implemented innovative strategies for clients, including discount and referral mechanisms, which increased sales and market penetration while contributing to successful client projects as an interim project manager.
- **Product Development and Architecture:** Served as the application architect for multiple products, driving the successful development of solutions like Chatbots, Messaging Apps, and Ticketing Systems, enhancing product offerings and client satisfaction.



EARLY CAREER

Software Engineer/Developer | Novanet

Jun. 2015 – Jul 2016



PUBLICATIONS

- "Automation Testing Using Data-Driven Approach"
- "Data-Driven Automation Testing Framework" (ISSN 2349-4395 (Print) & ISSN 2349-4409 (Online))



ACADEMIC CREDENTIALS

- **Bachelor of Engineering (BEng) in Computer Engineering** | University of Pune | 2014