




# RISHU MEHRA


TECHNICAL WRITER



 <https://github.com/rishumehra>

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 Bangalore, Karnataka, India

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## SKILLS

- Markdown
- AsciiDoc
- HTML/CSS/JavaScript
- API Documentation
- Git and GitHub
- Linux
- Docs-as-code
- Style guides (Google, Microsoft, IBM)
- JIRA

## EDUCATION

### MASTER OF SCIENCE

Stratford University  
2012 - 2013

### BACHELOR OF SCIENCE

Stratford University  
2008 - 2011

## EXPERIENCE

### LEAD TECHNICAL WRITER

**Browserstack**, Bangalore, India

August 2022 - Present

- Create and publish documentation on [browserstack.com/docs](https://browserstack.com/docs) using **Markdown, Git, Github, Mac, JIRA, and Confluence** with **Google Style Guide**.
- Mentored a team of four members for technical writers.
- Engage and collaborate with the product engineering team for testing domain expertise.

### TECHNICAL WRITER - 2

**Red Hat**, Bangalore, India

September 2020 - July 2022

- Create and publish API documentation on [docs.openshift.com](https://docs.openshift.com) using **AsciiDoc, Git, Github, Linux, JIRA, and Confluence**.
- Follow writing standards from the **IBM style guide** to author and peer review the technical content.
- Engage and collaborate with the product engineering team for UX content writing.

### TECHNICAL WRITER

**Tech Mahindra**, Bangalore, India

August 2018 - September 2020

- **Working at Samsung R&D - Bangalore** to create API documentation for different SDK and API modules on [docs.tizen.org](https://docs.tizen.org) using **Markdown, Git, GitHub, HTML/CSS/JS, Confluence, and JIRA**.
- **Increased 5000+followers on Twitter** by actively creating social media content, blogs, and videos.
- Follow writing standards from **Google style guide and Microsoft style guide** to author and peer review the technical and marketing content.

# RISHU MEHRA

TECHNICAL WRITER



## LANGUAGES

- **English** (Professional, Native)
- **Hindi** (Mother tongue)

## EXPERIENCE

### TECHNICAL WRITER

**Ittiam Systems**, Bangalore, India

January 2017 - August 2018

- Create inbuilt **API documentation** for **video streaming SDK** using **Markdown, MSTP, HTML/CSS/JS, Python, and Windows**.
- **Increased web traffic by up to 40%** by actively creating marketing content including product brochures, user guides, presentations, whitepapers, technical datasheets, and explainer videos.

### DATA CENTER ASSOCIATE

**Accenture**, Bangalore, India

December 2015 - July 2016

- Create a variety of technical documents on the fundamentals of Cloud Computing.
- Managed media and document repositories for better content management.

### PRODUCT MARKETING SPECIALIST

**Solarwinds**, Chennai, India

June 2014 - November 2014

- Create **marketing content** including **tech blogs** and marketing content for **server virtualization** products.
- Active in community forums and helped in increasing **10K+ followers on Twitter**.

### CONTENT STRATEGIST

**Sapient**, Gurgaon, India

November 2011 - April 2012

- Create a content strategy to accurately place content, file path, website path, and SEO tags for the different products.
- Connect with clients on a daily basis to understand the business and technical requirements for the content strategy and scope.