


Rishu's Technical Writing Portfolio


About Me

I'm a passionate technical writer with over **10 years** of **experience creating developer-focused documentation, API references, user manuals, and onboarding guides**. My work encompasses enterprise platforms like **BrowserStack**, **Red Hat OpenShift**, and **Ivanti's AI-powered ITSM** system. I specialize in constructing scalable, self-service documentation systems that alleviate support demands and expedite product adoption. In addition to traditional documentation, I also **produce multimedia content**—including **videos, demos, and blog posts**—to enhance learning and engagement across diverse user personas.


Technical Documentation


Product Documentation & Guides

 [Setting up Modern Surveys](#) - A step-by-step guide for configuring modern surveys in Ivanti Service Manager.


 [Adding Rounded Corners to UI Fields](#) - Instructions for enhancing UI aesthetics by adding rounded corners to form fields.

API & Automation Documentation

 [Header Injection Support on BrowserStack Automate](#) - Inject custom headers in Selenium-based automated tests.

 [Test Apple Pay on iOS Device](#) - A detailed guide on simulating Apple Pay transactions in BrowserStack Automate.


Cloud & Container Documentation

 [Creating Applications using Developer Perspective](#) - Instructions for building applications using OpenShift's Developer Perspective.


 [Working with HELM Charts using Developer Perspective](#) - A guide to managing HELM charts within OpenShift.

Smart TV & IoT Development


 [Create Your First Samsung Smart TV Web Application](#) - A beginner-friendly guide for Samsung Smart TV web app development.


 [Tizen IoT App Development using Tizen Studio](#) - A YouTube playlist for developing IoT applications using Tizen Studio.


Multimedia Content, Videos, and Infographics


 [Ittiam's Complete Digital TV Rear Seat Entertainment \(RSE\) Framework](#) - Video documentation on digital TV rear-seat entertainment solutions.


 [Ittiam's Miracast SDK](#) - Overview of Ittiam's Miracast SDK for wireless display streaming.


 [USAC Audio Standard for Speech and Music](#) - Infographic explaining the USAC audio standard, designed for high-quality speech and music processing.

 [Audio Post Processing for Karaoke](#) - A visual guide to optimizing audio for karaoke applications.

 [Ittiam Low Power Audio Solutions](#) - An overview of low-power audio solutions designed for efficient multimedia processing.


 [Tizen IoT app development using Tizen Studio \(Course\)](#) - A comprehensive YouTube course guiding developers through building IoT applications with Tizen Studio, covering essential tools, setup, and best practices.

 Video and image content creation using **Camtasia, SnagIt, and other productivity tools** to develop instructional videos, walk-through demos, and interactive knowledge-sharing resources.

 Developing **walk-through demos** to explain product functionalities engagingly.

 Establishing and refining a **Video Style Guide** to maintain consistency across multimedia assets.


Technical Blogs & Community Contributions

 [Top 3 Bottlenecks of Virtual Infrastructure Performance](#) - Identifies and addresses major performance issues in virtual infrastructures.

 [5 Tips to Build Smart TV Apps](#) - Best practices for developing Smart TV applications.

 [5 Tips to Build Tizen Wearable Apps](#) - Essential tips for Tizen wearable app development.

 [Tizen Emulator: Arena of Your App Testing](#) - How Tizen Emulator Enhances App Testing.

 Contributing to **User Group communities, blog articles, and social media** to enhance product adoption and customer education.

Collaboration & Communication

- ★ Working closely with **Product Managers, Devs, QAs, UX designers, Support, stakeholders**, and **Technical Writers** to create engaging content that increases product awareness and activations.
- ★ Proficient in **Confluence and Jira** for managing documentation and project workflows.
- ★ Strong experience collaborating in **remote and hybrid environments** using **Slack, Zoom, Teams, MS Office Suite**, and **Google Suite**.
- ★ Skilled in mentoring and guiding team members to enhance their writing and multimedia documentation skills.