

JOSE PEREZ JR.

INFORMATION TECHNOLOGY

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CAREER OBJECTIVE

Fueled by a strong determination to carve out a career in technology. My drive stems from the desire to create impactful applications and websites that I can take pride in. Projects that are executed at a professional level. I'm motivated by the prospect of creating solutions that not only simplify life for others but also have the potential to generate meaningful income.

WORK EXPERIENCES

- Desktop Computer Technician
Ridge to Reef Incorporated
27-B Matiyaga, Teacher's Village. U.P. Diliman, Quezon City
May 01, 2018 - 2023
Working as a computer technician for a private company whenever needed. Handling repairs and troubleshooting to their desktop computers whether it be replacing broken parts, diagnosing faulty hardware, virus removal, reinstallation of Operating Systems, disassembly and reassembly, acquiring of replacement parts, and/or cleaning system units. Also answers any inquiries of the clients regarding their personal computers, laptops, or retrieving files from the hard drives of old computers.
- Technical Support
Convergys
UP-AyalaLand TechnoHub, Commonwealth Avenue
2014 - 2016
Worked with customers by walking them through step by step processes in fixing their internet, tv, and phone services. scheduled technician home visits, and resolved any of their technical issues over the phone.
- Customer Service Representative
Teleperformance
14/F Octagon Building, Ortigas Center, Pasig
2013 - 2014
Worked with customers by getting them familiar with their bill, taking and extending the due date of their payment schedule, introducing them to the latest phones and its features, and also taught them basic phone troubleshooting.

EDUCATION:

- Technological Institute of the Philippines: Information Technology (2016 - 2022)
- Informatics: Multimedia (2011 - 2013)
- UP Diliman: Fine Arts (2010 - 2011)

CERTIFICATE COURSES:

- Udemy: Completed The HTML & CSS Bootcamp 2023 Edition - Colt Steele
- Udemy: Completed Build Responsive Real-World Websites with HTML and CSS - Jonas Schmedtmann