

TEST CASE

URL Website: <https://shopee.co.id/buyer/login>

Scenario ID	Test Case ID	Test Case	Type	Test Description	Pre-Condition	Test Step	Test Data	Expected Result	Actual Result	Tester	Remarks
SID001	TC001	Invalid url	Negatif	User input invalid url	User already open the browser	1. Input invalid url of Shopee to the url field	invalid url: https://shopee.co.id/buyer/login/testes	1. User direct to 404 page with error message "It looks like something is missing!" 2. There is "Back to main page" active button		Risna Septisari	
	TC002	Valid url	Positif	User input valid url	User already open the browser	1. Input invalid url of Shopee to the url field	valid url: https://shopee.co.id/buyer/login	User direct to login page		Risna Septisari	
	TC003	Access with 3G slow network	Negatif	User access login page with 3G Slow Network	User already open the browser	1. Right-click on the page and select 'Inspect' 2. Click on 'Network' tab 3. Turn 'No Throating' to '3G' 4. Input valid url of Shopee to the url field	valid url: https://shopee.co.id/buyer/login	User successfully direct to login page, even though the network on 3G slow network		Risna Septisari	
	TC004	Access with offline network	Negatif	User access login page with offline network	User already open the browser	1. Right-click on the page and select 'Inspect' 2. Click on 'Network' tab 3. Turn 'No Throating' to 'Offline' 4. Input valid url of Shopee to the url field	valid url: https://shopee.co.id/buyer/login	User unable to access Shopee page		Risna Septisari	
SID002	TC005	Login with valid credentials	Positif	User login with input valid credentials of phone number and password	User already open the Shopee Login Page	1. User input valid credentials of phone number 2. User input valid credentials of password 3. User click button 'Log In'	username: 08232565**** password: @testing250723	1. User successfully log in 2. User direct to main page of Shopee		Risna Septisari	
	TC006	Login with invalid phone number	Negatif	User login with input invalid phone number	User already open the Shopee Login Page	1. User input invalid credentials of phone number 2. User input valid credentials of password 3. User click button 'Log In'	username: 080000002344 password: @testing250723	System show an error message "Akun dan/atau password Anda salah, silakan coba lagi"		Risna Septisari	
	TC007	Login with invalid password	Negatif	User login with input invalid password	User already open the Shopee Login Page	1. User input valid credentials of phone number 2. User input invalid credentials of password 3. User click button 'Log In'	username: 08232565**** password: @paswordsalah009	System show an error message "Akun dan/atau password Anda salah, silakan coba lagi"		Risna Septisari	
	TC008	Login with invalid credential of phone number and password	Negatif	User login with input invalid phone number and password	User already open the Shopee Login Page	1. User input invalid credentials of phone number 2. User input invalid credentials of password 3. User click button 'Log In'	username: 080000002344 password: @paswordsalah009	System show an error message "Akun dan/atau password Anda salah, silakan coba lagi"		Risna Septisari	
	TC009	Login with valid credentials	Positif	User login with input valid credentials of email and password	User already open the Shopee Login Page	1. User input valid credentials of e-mail 2. User input valid credentials of password 3. User click button 'Log In'	username: testnana@gmail.com password: @testing250723	1. User successfully log in 2. User direct to main page of Shopee		Risna Septisari	
TC010	TC010	Login with invalid phone number	Negatif	User login with input invalid e-mail	User already open the Shopee Login Page	1. User input invalid credentials of e-mail 2. User input valid credentials of password 3. User click button 'Log In'	username: testinvalid@yopmail.com password: @testing250723	System show an error message "Akun dan/atau password Anda salah, silakan coba lagi"		Risna Septisari	
	TC011	Login with invalid password	Negatif	User login with input invalid password	User already open the Shopee Login Page	1. User input valid credentials of e-mail 2. User input invalid credentials of password 3. User click button 'Log In'	username: testnana@gmail.com password: @paswordsalah009	System show an error message "Akun dan/atau password Anda salah, silakan coba lagi"		Risna Septisari	
	TC012	Login with invalid credential of phone number and password	Negatif	User login with input invalid e-mail and password	User already open the Shopee Login Page	1. User input invalid credentials of e-mail 2. User input invalid credentials of password 3. User click button 'Log In'	username: testinvalid@yopmail.com password: @paswordsalah009	System show an error message "Akun dan/atau password Anda salah, silakan coba lagi"		Risna Septisari	
TC013	TC013	Input special character on username field	Negatif	User input special character on username field	User already open the Shopee Login Page	1. User input special character on username field	username: !@#%^&#	System show an error message "Gagal log in, mohon coba lagi nanti atau silakan log in dengan metode yang lain"		Risna Septisari	This case have to discuss on next sprint related on priority of security system
	TC014	Login with valid credentials over 3G network	Negatif	User log in with valid credentials over access 3G slow network	User already open the Shopee Login Page	1. Right-click on the page and select 'Inspect' 2. Click on 'Network' tab 3. Turn 'No Throating' to '3G' 4. Input valid url of Shopee to the url field 5. User input valid credentials of e-mail 6. User input valid credentials of password 7. User click button 'Log In'	username: 08232565**** password: @testing250723	User successfully login, over the network on 3G slow network		Risna Septisari	
TC015	TC015	Login with valid credentials over offline network	Negatif	User log in with valid credentials over access offline network	User already open the Shopee Login Page	1. Input valid url of Shopee to the url field 2. Right-click on the page and select 'Inspect' 3. Click on 'Network' tab 4. Turn 'No Throating' to 'Offline' 5. User input valid credentials of e-mail 6. User input valid credentials of password 7. User click button 'Log In'	username: 08232565**** password: @testing250723	User unable to log in		Risna Septisari	

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SID003	TC016	Login with QR Code	Positif	User log in via scanning qr code with smartphone	User already registered	1. User open the url of Shopee Login Page 2. User click 'QR Code' icon on Shopee Login Page 3. User open the Shopee app on the smartphone 4. User scan the QR code displayed on the Shopee login page (desktop) with smartphone 5. User click 'Yes, log in from computer' button on Log In Confirmation that displayed on Shopee app of smartphone		1. The QR Code displayed on Shopee Login Page 2. The QR code has been successfully scanned, and the login confirmation prompt is displayed on the Shopee mobile app. 3. User successfully Log In via scan QR Code		Risna Septisari	
	TC017	Leave the QR code idle	Negatif	Leaves the QR code idle without initiating the scanning process in 1 minute	User already registered	1. User open the url of Shopee Login Page 2. User click 'QR Code' icon on Shopee Login Page 3. User leaves the QR code idle without initiating the scanning process in 1 minute		The QR code continues to be displayed without being scanned.		Risna Septisari	
	TC018	Leave the QR code idle	Negatif	Leaves the QR code idle without initiating the scanning process in 1 minute 30 second	User already registered	1. User open the url of Shopee Login Page 2. User click 'QR Code' icon on Shopee Login Page 3. User leaves the QR code idle without initiating the scanning process in 1 minute 30 second		The QR code already expired, user have to reload the QR code		Risna Septisari	
	TC019	Leave the QR code idle	Negatif	Leaves the QR code idle without initiating the scanning process in 2 minute	User already registered	1. User open the url of Shopee Login Page 2. User click 'QR Code' icon on Shopee Login Page 3. User leaves the QR code idle without initiating the scanning process in 2 minute		The QR code already expired, user have to reload the QR code		Risna Septisari	
	TC020	Cancel the log in	Negatif	User cancels the login process on the login confirmation screen in the Shopee mobile app.	User already registered	1. User open the url of Shopee Login Page 2. User click 'QR Code' icon on Shopee Login Page 3. User open the Shopee app on the smartphone 4. User scan the QR code displayed on the Shopee login page (desktop) with smartphone 5. User click 'Cancel' button on Log In Confirmation that displayed on Shopee app of smartphone		1. Login process is aborted, and no session is initiated on the desktop. 2. The QR code auto expired, user have to reload the qr code for re-scanning		Risna Septisari	
	TC021	Access 'How to scan'	Negatif	User click 'How to scan' button	User already open the 'Shopee Login Page'	1. User click 'QR Code' icon on Shopee Login Page 2. User click 'How to scan'		System display 'How to scan' in pop up		Risna Septisari	
	TC022	Log in via QR code over 3G slow network	Negatif	User login via QR code over slow 3G network	User already registered	1. Right-click on the page and select 'Inspect' 2. Click on "Network" tab 3. Turn 'No throttling' to '3G' 4. User open the url of Shopee Login Page 5. User click 'QR Code' icon on Shopee Login Page 6. User open the Shopee app on the smartphone 7. User scan the QR code displayed on the Shopee login page (desktop) with smartphone 8. User click 'Yes, log in from computer' button on Log In Confirmation that displayed on Shopee app of smartphone		User successfully login, over the network on 3G slow network		Risna Septisari	
	TC023	Log in via QR code over Offline network	Negatif	User login via QR code over offline network	User already registered	1. User open the url of Shopee Login Page 2. Right-click on the page and select 'Inspect' 3. Click on 'Network' tab 4. Turn 'No throttling' to 'Offline' 5. User click 'QR Code' icon on Shopee Login Page		The QR Code still expired and unable to reload		Risna Septisari	
	TC024	Reload the QR code	Positif	User reload the QR code already displayed on desktop	User already open the Shopee Login Page	1. User click 'QR Code' icon on Shopee Login Page 2. User reload the Shopee Login Page		User successfully reload the QR code		Risna Septisari	

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	TC025	Scan the QR code using the smartphone's default camera application.	Negatif	User scans the QR code using the smartphone's default camera application.	User already registered	1. User open the url of Shopee Login Page 2. User click 'QR Code' icon on Shopee Login Page 3. User open the smartphone's default camera application 4. User scan the QR code displayed on the Shopee login page (desktop) with smartphone		1. User direct to Rejected Log In confirmation page 2. User got message 'Kode QR Salah. Silahkan scan Kode QR hanya dari Shopee Indonesia (shopee.co.id) 3. User unable to Log In		Risna Septisari	
SID004	TC026	Input invalid otp	Negatif	User input invalid OTP in Forget Password Process	User already registered	1. User open the url of Shopee Login Page 2. User click 'Forgot Password' button 3. User input phone number 4. User click 'Berikutnya' button 5. User arranges the puzzle pieces 6. User input invalid OTP 7. User click 'Lanjut' button 8. User repeat the step number 6 to 7 in 10 times	Phone number: 08232565****	1. the OTP is wrong, user have to input valid OTP 2. after 10 times input, user got an alert message 'Kamu terlalu sering memverifikasi. Mohon coba lagi nanti.'		Risna Septisari	
	TC027	Try other method for otp request	Positif	User try with 'Other Method' for OTP request	User already registered	1. User open the url of Shopee Login Page 2. User click 'Forgot Password' button 3. User input phone number 4. User click 'Berikutnya' button 5. User arranges the puzzle pieces 6. User click 'Other Method' button	Phone number: 08232565****	User direct to 'Verification Method Option'. There is 3 option for sending OTP - Whatsapp - SMS - Phone Call		Risna Septisari	
TC028	Request OTP via Whatsapp		Positif	User try with 'Whatsapp' for OTP request	User already registered	1. User open the url of Shopee Login Page 2. User click 'Forgot Password' button 3. User input phone number 4. User click 'Berikutnya' button 5. User arranges the puzzle pieces 6. User click 'Other Method' button 7. User click 'Whatsapp' button 8. User input valid OTP 9. User input new password 10. User click "Berikutnya"	Phone number: 08232565****	1. OTP code sent to whatsapp 2. User successfully input new password and ready to re-login		Risna Septisari	
TC030	Request OTP via SMS		Positif	User try with 'SMS' for OTP request	User already registered	1. User open the url of Shopee Login Page 2. User click 'Forgot Password' button 3. User input phone number 4. User click 'Berikutnya' button 5. User arranges the puzzle pieces 6. User click 'Other Method' button 7. User click 'SMS' button 8. User input valid OTP 9. User input new password 10. User click "Berikutnya"	Phone number: 08232565****	1. OTP code sent to SMS 2. User successfully input new password and ready to re-login		Risna Septisari	
TC029	Leave the OTP idle		Negatif	User leave the otp request idle when otp code sent on whatsapp	User already registered	1. User open the url of Shopee Login Page 2. User click 'Forgot Password' button 3. User input phone number 4. User click 'Berikutnya' button 5. User arranges the puzzle pieces 6. User click 'Other Method' button 7. User click 'Whatsapp' button 8. User leave the otp request idle	Phone number: 08232565****	User got an alert message "Kode verifikasi yang dimasukkan telah kedaluwarsa. Silakan kirim ulang kode baru."		Risna Septisari	
TC031	Input phone number for reset password		Positif	User input phone number on reset password process	User already registered	1. User open the url of Shopee Login Page 2. User click 'Forgot Password' button 3. User input phone number 4. User click 'Berikutnya' button 5. User arranges the puzzle pieces 6. User click 'Other Method' button 7. User click 'SMS' button 8. User input valid OTP 9. User input new password 10. User click "Berikutnya"	Phone number: 08232565****	1. OTP code sent to SMS 2. User successfully input new password and ready to re-login		Risna Septisari	

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	TC032	Input email for reset password	Positif	User input email on reset password process	User already registered	1. User open the url of Shopee Login Page 2. User click 'Forgot Password' button 3. User input email 4. User click 'Berikutnya' button 5. User arrange the puzzle pieces 6. User click 'Other Method' button 7. User click 'SMS' button 8. User input valid OTP 9. User input new password 10. User click 'Berikutnya'	email: rotibakarsusu***@gmail.com	1. OTP code sent to email 2. User successfully input new password and ready to re-login		Risna Septisari	
	TC033	Input disposable email for reset password	Negatif	User input disposable email on reset password process	User already registered	1. User open the url of Shopee Login Page 2. User click 'Forgot Password' button 3. User input disposable email 4. User click 'Berikutnya' button	email: rotibakarsusu***@yopmail.com	User got an alert message "Silakan gunakan no. handphone atau email berbeda"		Risna Septisari	
	TC034	Input invalid phone number for reset password	Negatif	User input invalid phone number on reset password process	User already registered	1. User open the url of Shopee Login Page 2. User click 'Forgot Password' button 3. User input invalid phone number 4. User click 'Berikutnya' button	Phone number: 08002565***	User get an alert message 1. "Nomor Telepon Tidak Sah" 2. "Silakan gunakan no. handphone atau email berbeda"		Risna Septisari	
	TC035	Input special character to reset password	Negatif	User input special character on reset password field	User already registered	1. User open the url of Shopee Login Page 2. User click 'Forgot Password' button 3. User input special character 4. User click 'Berikutnya' button	Special Character: !@#\$%^&*()_-={[]};,<.,?/	User get an alert message 1. Email Tidak Sah 2. 'Berikutnya' button disable		Risna Septisari	
	TC036	Reload Puzzle CAPTCHA	Negatif	User try to reload Puzzle CAPTCHA	User already registered	1. User open the url of Shopee Login Page 2. User click 'Forgot Password' button 3. User input valid email 4. User click 'Berikutnya' button 5. User click 'Reload' button on Puzzle CAPTCHA		The puzzle CAPTCHA changes after reloaded.		Risna Septisari	
	TC037	Complete Puzzle CAPTCHA	Positif	The user slides the puzzle piece to complete the CAPTCHA verification.	User already registered	1. User open the url of Shopee Login Page 2. User click 'Forgot Password' button 3. User input valid email 4. User click 'Berikutnya' button 5. User slides the puzzle piece to the correct position		1. User verified as human 2. User direct to OTP Validation Page		Risna Septisari	
	TC038	Resend OTP	Positif	User click 'Resend OTP' button	User already registered	1. User open the url of Shopee Login Page 2. User click 'Forgot Password' button 3. User input valid email 4. User click 'Berikutnya' button 5. User slides the puzzle piece to the correct position 6. User click 'Resend OTP' button 7. User slides the puzzle piece to the correct position		1. User is directed to slide the puzzle piece in a pop-up window as part of human verification 2. User successfully resend OTP 3. New OTP Code sent to email		Risna Septisari	
	TC039	Unregistered User	Negatif	Unregistered user try to reset password	Unregistered user	1. User open the url of Shopee Login Page 2. User click 'Forgot Password' button 3. User input valid email 4. User click 'Berikutnya' button		User get an alert message "Silakan gunakan no. handphone atau email berbeda"		Risna Septisari	
	TC040	Leave the puzzle CAPTCHA idle	Negatif	User leave the puzzle CAPTCHA idle without any interaction.	User already registered	1. User open the url of Shopee Login Page 2. User click 'Forgot Password' button 3. User input valid email 4. User click 'Berikutnya' button 5. User slides the puzzle piece to the correct position		The puzzle CAPTCHA changes in 1 minute		Risna Septisari	
	TC041	Validation when email field is left empty during password reset	Negatif	User leave the email field blank	User already registered	1. User open the url of Shopee Login Page 2. User click 'Forgot Password' button 3. User click 'Berikutnya' button		1. 'Berikutnya' button is disabled 2. User unable to continue reset password process		Risna Septisari	

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	TC042	Input expired OTP code	Negatif	User input expired otp code	User already registered	1. User open the url of Shopee Login Page 2. User click 'Forgot Password' button 3. User input phone number or email 4. User click 'Berikutnya' button 5. User slides the puzzle CAPTCHA 6. User input expired OTP	email: rotibakarsusu****@yopmail.com phone number: 08232565****	User get an alert message "Kode verifikasi yang dimasukkan telah kedaluwarsa. Silakan kirim ulang kode baru."		Risna Septisari	
	TC043	Validation new password too short	Negatif	User input new password is too short	User already registered	1. User open the url of Shopee Login Page 2. User click 'Forgot Password' button 3. User input email or phone number 4. User click 'Berikutnya' button 5. User slides the puzzle CAPTCHA 6. User input valid OTP 9. User input a password shorter than the minimum required length	email: rotibakarsusu****@yopmail.com phone number: 08232565****	1. User get a validation: Min. satu karakter huruf kecil Min. satu karakter huruf besar 8-16 karakter Hanya huruf, angka, dan tanda baca umum yang dapat digunakan 2. 'Berikutnya' button is disabled		Risna Septisari	
	TC044	Validation when new password and confirmation do not match	Negatif	Ensure the system shows an appropriate validation error when the new password and the confirmation password fields contain different values.	User already change the password	1. User open the url of Shopee Login Page 2. User input valid credentials of phone number 3. User input valid credentials of password 4. User click button 'Log In'	username: 08232565**** password: @testing250723	User get an alert message "Akun dan/atau password Anda salah, silakan coba lagi!"		Risna Septisari	
	TC045	Validation when the new password and confirmation password match	Positif	Ensure that the system accepts and proceeds when the new password and confirmation password fields contain identical values.	User already change the password	1. User open the url of Shopee Login Page 2. User input valid credentials of phone number 3. User input valid credentials of password 4. User click button 'Log In'	username: 08232565**** password: @newpassword	Password reset should succeed and no validation error should be displayed.		Risna Septisari	
	TC046	Validation new password exceed the requirement	Negatif	User input new password is too long	User already registered	1. User open the url of Shopee Login Page 2. User click 'Forgot Password' button 3. User input email or phone number 4. User click 'Berikutnya' button 5. User slides the puzzle CAPTCHA 6. User input valid OTP 9. User input a password shorter than the minimum required length	email: rotibakarsusu****@yopmail.com phone number: 08232565**** new password: ABC1234mdbnubfrew	1. User get a validation: Min. satu karakter huruf kecil Min. satu karakter huruf besar 8-16 karakter Hanya huruf, angka, dan tanda baca umum yang dapat digunakan 2. 'Berikutnya' button is enable		Risna Septisari	
	TC048	Access 'back/previous' button on 'OTP Verification' page	Negatif	User click 'Back/ Previous' button on 'OTP Verification' page	User already registered	1. User open the url of Shopee Login Page 2. User click 'Forgot Password' button 3. User input email or phone number 4. User click 'Berikutnya' button 5. User slides the puzzle CAPTCHA 6. User click 'Back/ Previous' button		1. User direct to 'Reset Password' page 2. User unable to back on 'OTP Verification' page without input email/ phone number to re-request OTP Code		Risna Septisari	