

## Collection details

To Risus Ventures (OPG) Pvt. Ltd.  
Attn. Mr. Shishir Gupta  
E-mail sg@risusventures.com  
CC  
E-Mail  
From Corina Hendriks  
Date 02-01-2020  
Pages 1  
Our Ref **7100991 / \***  
Re **Collection date for Danblock**

## ***Modification 2 January 2020***

Dear Shishir,

If you choose for FCA Roermond then we have following guidelines/instructions, also make sure that your forwarder is informed:

- Attached our safety guidelines. Please make sure that your forwarder always receives these instructions.
- Make sure that you give the right shipment number to your forwarder
- You are the contact person for the forwarder, this means that we have NO contact with the forwarder
- It's your responsibility to inform the forwarder about the number of pallets, weight, address etc.
- Submitting of the VGM is the task of your forwarder. They receive from us the gross weight of the loaded products, the weight of the container has to be added by them
- Opening hours of our warehouse is from Monday-Friday from 7.00-15.00 hours
- Each day approx. 150 trucks have to be loaded in Roermond, so it will happen that your truck driver has to wait for his turn (which can take several hours)
- The same is valid for generating the documents
- If waiting hours occur then Rockwool is NOT responsible for this, nor do we pay for this
- If the truck does not show up on the agreed day we have to charge you additional handling costs ( € 5,00 / pallet per day)
- This is the information you receive from us:

The goods are ready for collection on **09-01-2020 between 7.00 – 15.00 hrs** at:  
Rockwool BV

Energieweg 1  **Roermond 7608**  
Road sign "Rockwool Ingang West"  
6045 JE Roermond NL

The truckdriver has to report with **shipment number 5412470 is cancelled,**

**NEW SHIPMENT NUMBER IS 5422033** without this number the truck will NOT be loaded.

### **Dimension of pallet:**

Lapinus® pallet: 1.20 x 1.10 x 1.20 mtr (can be stacked two on the tops)  
Promaxon-D pallet: 1.15 x 1.15 x 1.15 mtr (can be stacked two on the tops)

Hope to have been of service to you.

Kind regards,  
**Rockwool B.V.**  
**Customer Services**

We want to increase the level of security within Rockwool per direct.  
From 25/5/2015 onwards every driver needs to wear: working shoes, helmet or cap and high-vis-vests during his visit at Rockwool.  
Our entrance personnel and all other Rockwool employees are going to check and monitor the drivers.  
We have attached a folder in 8 languages. This folder will be updated soon (with the new obligations being security shoes and cap/helmet, as mentioned above).  
We have requested all carriers to sign off this document.  
Also all new 2015-contracts have a new closure where-in we refer to these new obligations.



|   |  |  |  |            |         |  |  |  |
|---|---|---|---|---|---|---|---|---|
|  | Alarmnummer<br>+31 (0) 475 35 3440  | Alarm number<br>+31 (0) 475 35 3440   | Alarmnummer<br>+31 (0) 475 35 3440  | Telefon alarmowy:<br>+31 (0) 475 35 3440  | Экстренный номер<br>+31 (0) 475 35 3440   | Número de alarma<br>+31 (0) 475 35 3440   | Numero di allarme<br>emergenza:<br>+31 (0) 475 35 3440                                | Numéro d'alarme<br>+31 (0) 475 35 3440  |
|  | Maximum snelheid<br>25 km/h   | Maximum speed<br>25 km/h  | Höchstgeschwindigkeit<br>25 km/h  | Prędkość maksymalna<br>25 km/h  | Максимально разрешенная скорость<br>– 25 км/ч   | Velocidad máxima<br>25 km/h   | Velocità massima<br>25 km/h   | Vitesse maximum<br>25 km/h  |
|  | Veiligheidshejje<br>verplicht   | Safety vests<br>must be worn!   | Signalweste<br>vorgeschrieben   | Należy nosić kamizelki<br>ochronne!   | Обязательно наденьте<br>защитный жилет!   | Es obligatorio llevar<br>chaleco reflectante  | Cilè di sicurezza<br>obbligatorio   | Veste de sécurité<br>obligatoire  |
|  | Voetgangers hebben<br>altijd voorrang   | Pedestrians always<br>have right of way   | Fußgänger haben immer<br>Vortritt   | Piesi zawsze mają<br>przeważnictwo  | Пешеходы всегда<br>имеют преимущество<br>пройти первыми                                     | Los peatones tienen<br>siempre preferencia  | I pedoni hanno sempre<br>la precedenza  | Les piétons ont<br>toujours priorité  |
|  | Intern heftruckverkeer<br>heeft voorrang  | Internal forklift trucks<br>have right of way                                       | Interner Gabelstapler-<br>verkehr hat Vorfahrt                                      | Pierwszeństwo mają<br>poruszające się po<br>zakładzie wózki<br>widłowe                        | Заводские вилочные<br>автомобили всегда<br>имеют преимущество<br>проезда                    | Las carretillas elevado-<br>ras internas tienen<br>preferencia                        | I carrelli elevatori in<br>circolazione nello<br>stabilimento hanno<br>la precedenza  | Les chariots élévateurs<br>internes ont priorité                                      |
|  | Met beladen heftruck<br>achteruit uit vak rijden                                    | Reverse a loaded forklift<br>truck out of the bay                                   | Mit beladenem<br>Gabelstapler rückwärts<br>aus dem Fach fahren                      | Jeżeli wózek jest<br>załadowany, z rampy<br>należy jechać na<br>błegu wsteczny                | На территории завода<br>загруженном вилочном<br>автомобиле следует<br>выезжать задним ходом | Con carretilla elevadora<br>cargada, salir del pasillo<br>circulando marcha atrás     | Con il carrello elevatore<br>carico uscire dallo<br>spazio in retromarcia             | Lorsque le chariot<br>élévateur est chargé,<br>sortir de l'allée en<br>marche arrière |
|  | Gebruik heftruck<br>verlichting (zwaailicht)  | Use forklift truck light<br>(flashing light)  | Gabelstaplerbeleuchtung<br>(Blinklicht) einschalten                                 | Wózek widłowy należy<br>prowadzić z włączonym<br>oświetleniem (światło<br>błyskowe)           | Используйте фару<br>вилочного<br>автомобиля<br>(проблесковый сигнал)                        | Utilizar la iluminación<br>de la carretilla elevadora<br>(luz rotativa)               | Utilizzare le luci del<br>carrello elevatore<br>(girofarò)                            | Utiliser l'éclairage<br>du chariot élévateur<br>(gyrophare)                           |
|  | Niet zonder begeleiding<br>de fabriek betreden                                      | Do not enter the factory<br>unless accompanied by<br>a Rockwool employee            | Nicht ohne Begleitung<br>die Fabrik betreten  | Na teren fabryki można<br>wchodzić wyłącznie w<br>towarzystwie pracow-<br>nika firmy Rockwool | Не выезжайте на<br>территорию завода без<br>сопровождения<br>сотрудника Rockwool            | No acceder a las<br>instalaciones a no ser<br>que le acompañe<br>personal de Rockwool | Vietato l'accesso allo<br>stabilimento senza<br>accompagnatori                        | Ne pas pénétrer dans<br>l'usine sans être<br>accompagné                               |
|  | Volg instructies van<br>Rockwool personeel op                                       | Follow the instructions<br>of Rockwool employees                                    | Anweisungen von<br>Rockwool-Mitarbeitern<br>ist Folge zu leisten                    | Należy przestrzegać<br>polecen pracowników<br>firmy Rockwool                                  | Выполняйте указания<br>сотрудника Rockwool  | Seguir las instrucciones<br>del personal de<br>Rockwool                               | Osservare le istruzioni<br>del personale Rockwool                                     | Suivre les instructions<br>du personnel de<br>Rockwool                                |
|  | Planningkantoor   | Planning office   | Planungsbüro  | Biuro planowania  | Проектный отдел   | Oficina de planificación  | Ufficio pianificazione  | Bureau de planning  |
|  | Parkeren in rijrichting<br>(zie plattegrond)  | Park in the direction of<br>driving (see map)                                       | Parken in Fahrtrichtung<br>(siehe Lageskizze)                                       | Należy parkować<br>zgodnie z kierunkiem<br>jazdy (patrz mapa)                                 | Парковка автомобиля<br>разрешена только по<br>ходу движения<br>(см. карту)                  | Aparcar en el sentido<br>de marcha (ver plano)  | Parcheggiare nel<br>senso di marcia<br>(vedi la piantina)                             | Garer dans le sens de<br>la marche (voir plan)  |