Collection details

To Risus Ventures (OPG) Pvt. Ltd.

Attn. Mr. Shishir Gupta E-mail sg@risusventures.com

From Corina Hendriks
Date 05-08-2022

Pages

Our Ref 9130376

Re collection date for Roulunds India

Dear Shishir,

If you choose for FCA Roermond then we have following guidelines/instructions, also make sure that your forwarder is informed:

- Attached our safety guidelines. Please make sure that your forwarder always receives these instructions.
- Make sure that you give the right shipment number to your forwarder
- You are the contact person for the forwarder, this means that we have NO contact with the forwarder
- It's your responsibility to inform the forwarder about the number of pallets, weight, address etc.
- Submitting of the VGM is the task of your forwarder. They receive from us the gross weight of the loaded products; the weight of the container must be added by them
- Opening hours of our warehouse is from Monday-Friday from 7.00-15.00 hours
- Each day approx. 150 trucks must be loaded in Roermond, so it will happen that your truckdriver has to wait for his turn (which can take several hours)
- The same is valid for generating the documents
- If waiting hours occur then Rockwool is NOT responsible for this, nor do we pay for this
- If the truck does not show up on the agreed day we have to charge you additional handling cost (€ 5,00 / pallet per day)
- This is the information you receive from us:

The goods are ready for collection on August 18th, 2022 between 7.00 - 15.00 hrs at :

Rockwool BV

Energieweg 1 Roermond 7608
Road sign "Rockwool Ingang West"
6045 JE Roermond NL

The truckdriver has to report with shipment number is **7057305** without this number the truck will NOT be loaded.

Kind regards, Customer service department We want to increase the level of security within Rockwool per direct.

From 25/5/2015 onwards every driver **need**s to wear: working shoes, helmet or cap and high-vis-vests during his visit at Rockwool.

Our entrance personnel and all other Rockwool employees are going to check and monitor the drivers.

We have attached a folder in 8 languages. This folder will be updated soon (with the new obligations being security shoes and cap/helmet, as mentioned above).

We have requested all carriers to sign off this document.

Also all new 2015-contracts have a new closure where-in we refer to these new obligations.



