

## Collection details

To Risus Ventures (OPG) Pvt. Ltd.  
Attn. Mr. Shishir Gupta  
E-mail sg@risusventures.com  
CC  
E-Mail  
From Corina Hendriks  
Date 16-03-2020  
Pages 1  
Our Ref **7305161 / \***  
Re **Collection date for Danblock**

Dear Shishir,

If you choose for FCA Roermond then we have following guidelines/instructions, also make sure that your forwarder is informed:

- Attached our safety guidelines. Please make sure that your forwarder always receives these instructions.
- Make sure that you give the right shipment number to your forwarder
- You are the contact person for the forwarder, this means that we have NO contact with the forwarder
- It's your responsibility to inform the forwarder about the number of pallets, weight, address etc.
- Submitting of the VGM is the task of your forwarder. They receive from us the gross weight of the loaded products, the weight of the container has to be added by them
- Opening hours of our warehouse is from Monday-Friday from 7.00-15.00 hours
- Each day approx. 150 trucks have to be loaded in Roermond, so it will happen that your truck driver has to wait for his turn (which can take several hours)
- The same is valid for generating the documents
- If waiting hours occur then Rockwool is NOT responsible for this, nor do we pay for this
- If the truck does not show up on the agreed day we have to charge you additional handling costs ( € 5,00 / pallet per day)
- This is the information you receive from us:

The goods are ready for collection on **15-04-2020 between 7.00 – 15.00 hrs** at:  
Rockwool BV

Energieweg 1  **Roermond 7608**  
Road sign "Rockwool Ingang West"  
6045 JE Roermond NL

The truckdriver has to report with **shipment number 5537977** without this number the truck will NOT be loaded.

## Dimension of pallet:

Lapinus® pallet: 1.20 x 1.10 x 1.20 mtr (can be stacked two on the tops)

Hope to have been of service to you.

Kind regards,  
**Rockwool B.V.**

## Customer Services

We want to increase the level of security within Rockwool per direct.

From 25/5/2015 onwards every driver needs to wear: working shoes, helmet or cap and high-vis-vests during his visit at Rockwool.

Our entrance personnel and all other Rockwool employees are going to check and monitor the drivers.

We have attached a folder in 8 languages. This folder will be updated soon (with the new obligations being security shoes and cap/helmet, as mentioned above).

We have requested all carriers to sign off this document.

Also all new 2015-contracts have a new closure where-in we refer to these new obligations.



								
	Alarmnummer +31 (0) 475 35 3440	Alarm number +31 (0) 475 35 3440	Alarmnummer +31 (0) 475 35 3440	Telefon alarmowy: +31 (0) 475 35 3440	Экстренный номер +31 (0) 475 35 3440	Número de alarma +31 (0) 475 35 3440	Numero di allarme emergenza: +31 (0) 475 35 3440	Numéro d'alarme +31 (0) 475 35 3440
	Maximum snelheid 25 km/h	Maximum speed 25 km/h	Höchstgeschwindigkeit 25 km/h	Prędkość maksymalna 25 km/h	Максимально разрешенная скорость – 25 км/ч	Velocidad máxima 25 km/h	Velocità massima 25 km/h	Vitesse maximum 25 km/h
	Veiligheidsheje verplicht	Safety vests must be worn!	Signalweste vorgeschrieben	Należy nosić kamizelki ochronne!	Обязательно наденьте защитный жилет!	Es obligatorio llevar chaleco reflectante	cile di sicurezza obbligatorio	Veste de sécurité obligatoire
	Voetgangers hebben altijd voorrang	Pedestrians always have right of way	Fußgänger haben immer Vortritt	Piesi zawsze mają pierwszeństwo	Пешеходы всегда имеют преимущество пройти первыми	Los peatones tienen siempre preferencia	I pedoni hanno sempre la precedenza	Les piétons ont toujours priorité
	Intern heftruckverkeer heeft voorrang	Internal forklift trucks have right of way	Interner Gabelstapler- verkehr hat Vorfahrt	Pierwszeństwo mają poruszające się po zakładzie wózki widłowe	Заводские вилочные автопогрузчики всегда имеют преимущество проезда	Las carretillas elevado- ras internas tienen preferencia	I carrelli elevatori in circolazione nello stabilimento hanno la precedenza	Les chariots éleveurs internes ont priorité
	Met beladen heftruck achteruit uit vak rijden	Reverse a loaded forklift truck out of the bay	Mit beladenem Gabelstapler rückwärts aus dem Fach fahren	Jeżeli wózek jest załadowany, z rampy należy zjeżdżać na błegu wsteczny	С погрузочной площадки на загруженном вилочном автопогрузчике следует выезжать задним ходом	Con carretilla elevadora cargada, salir del pasillo circulando marcha atrás	Con il carrello elevatore carico uscire dallo spazio in retromarcia	Lorsque le chariot élevateur est chargé, sortir de l'allée en marche arrière
	Gebruik heftruck verlichting (zwaailicht)	Use forklift truck light (flashing light)	Gabelstaplerbeleuchtung (Blinklicht) einschalten	Wózek widłowy należy prowadzić z włączonym oświetleniem (światło błyiskowe)	Используйте фары автомобильного автопогрузчика (проблисковый сигнал)	Utilizar la iluminación de la carretilla elevadora (luz rotativa)	Utilizzare le luci del carrello elevatore (girofarò)	Utiliser l'éclairage du chariot élévateur (gyrophare)
	Niet zonder begeleiding de fabriek betreden	Do not enter the factory unless accompanied by a Rockwool employee	Nicht ohne Begleitung die Fabrik betreten	Na teren fabryki można wchodzić wyłącznie w towarzystwie pracow- nika firmy Rockwool	Не выезжайте на территорию завода без сопровождения сотрудника Rockwool	No acceder a las instalaciones a no ser que le acompañe personal de Rockwool	Vietato l'accesso allo stabilimento senza accompagnatori	Ne pas pénétrer dans l'usine sans être accompagné
	Volg instructies van Rockwool personeel op	Follow the instructions of Rockwool employees	Anweisungen von Rockwool-Mitarbeitern ist Folge zu leisten	Należy przestrzegać poleceń pracowników firmy Rockwool	Выполняйте указания сотрудника Rockwool	Seguir las instrucciones del personal de Rockwool	Osservare le istruzioni del personale Rockwool	Suivre les instructions du personnel de Rockwool
	Planningkantoor	Planning office	Planungsbüro	Biuro planowania	Проектный отдел	Oficina de planificación	Ufficio pianificazione	Bureau de planning
	Parkeren in rijrichting (zie plattegrond)	Park in the direction of driving (see map)	Parken in Fahrtrichtung (siehe Lageskizze)	Należy parkować zgodnie z kierunkiem jazdy (patrz mapa)	Парковка автомобиля разрешена только по ходу движения (см. карту)	Aparcar en el sentido de marcha (ver plano)	Parcheggiare nel senso di marcia (vedi la piantina)	Garer dans le sens de la marche (voir plan)