

RITAM MAHATO

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EXPERIENCE

COFORGE LIMITED

Oct 2024 – Aug 2025

Salesforce Developer (British Airway – Post Booking Project)

- Helped in creating Salesforce applications with **Apex**, **Lightning Web Components (LWC)**, and **Flows** to automate business and provide user-friendly experience.
- Fulfilled integration of Salesforce with outside systems using **REST APIs**, enabling seamless data flow and consistency between systems.
- Exercised in **Agile development** activities such as daily stand-up, sprint planning, and defect fixing through **JIRA**.
- Assisted in streamlining business processes through **Process Builder**, **Workflows**, and **Approval Processes**, minimizing manual efforts and enhancing reliability.
- Contributed to deployment activities using **Change Sets and GitHub**, ensuring smooth migration between sandbox and production environments.
- Set up Salesforce security settings, such as profile, role, and permission set, for various people.
- Worked with senior developers and business units to create and test Lightning Components and upscale system performance generally.

Java Developer (Sabre)

Jan 2022 – July 2024

- Developed and maintained backend modules using Core Java, Spring Boot, and RESTful APIs to support travel booking functionalities.
- Contributed to microservice-based modules and participated in all phases of the software development lifecycle, including requirement analysis, development, testing, and deployment.
- Supported integration to enable real-time flight search and ticketing features.
- Worked with MySQL to manage data persistence efficiently.
- Participated in Agile ceremonies including sprint planning, code reviews, and retrospectives.
- Conducted comprehensive unit testing, developed and analyzed test cases to ensure robust feature functionality, and maintained production stability. Utilized JUnit for writing and executing unit tests to verify the integrity of the deliverables.

RELEVANT PROJECTS

Weather App:

- Integrated a third-party **REST API** to fetch real-time weather data dynamically.
- Used **Apex Callouts** to retrieve and process weather information based on user input.
- Designed an **LWC-based UI components** to display weather details in a user-friendly format.

Note-Taking App:

- Created a custom **Note Object** in Salesforce to store user notes.
- Developed an **LWC-based UI** to add, edit, and delete notes.

Survey App:

- Built a Survey App using the built-in "Surveys" feature.
- Created interactive **Dashboards & Reports** to analyze survey responses.
- Optimized SOQL queries to improve report generation speed by 45%, enhancing data retrieval efficiency.

CERTIFICATIONS

- Platform Developer 1

EDUCATION

- Bachelor of Technology, Computer Science and Engineering: (2017 – 2021)

ADDITIONAL

- **Technical:** Apex, JavaScript, LWC, HTML, CSS
- **Tools:** VS-Code, JIRA, Git
- **Languages:** Bengali, Hindi, English