RITAM MAHATO

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EXPERIENCE

COFORGE LIMITED   *Oct 2024 – Aug 2025*

Salesforce Developer (British Airway – Post Booking Project)

- Helped in creating Salesforce applications with **Apex**, **Lightning Web Components (LWC),** and **Flows** to automate business and provide user-friendly experience.
- Fulfilled integration of Salesforce with outside systems using **REST APIs**, enabling seamless data flow and consistency between systems.
- Exercised in **Agile development** activities such as daily stand-up, sprint planning, and defect fixing through **JIRA**.
- Assisted in streamlining business processes through **Process Builder**, **Workflows**, and **Approval Processes**, minimizing manual efforts and enhancing reliability.
- Contributed to deployment activities using **Change Sets and GitHub**, ensuring smooth migration between sandbox and production environments.
- Set up Salesforce security settings, such as profile, role, and permission set, for various people.
- Worked with senior developers and business units to create and test Lightning Components and upscale system performance generally.

RELEVANT PROJECTS

Weather App:

- Integrated a third-party **REST API** to fetch real-time weather data dynamically.
- Used **Apex Callouts** to retrieve and process weather information based on user input.
- Designed an **LWC-based UI components** to display weather details in a user-friendly format.

Note-Taking App:

- Created a custom **Note Object** in Salesforce to store user notes.
- Developed an **LWC-based UI** to add, edit, and delete notes.

Survey App:

- Built a Survey App using the built-in "Surveys" feature.
- Created interactive **Dashboards & Reports** to analyze survey responses.
- Optimized SOQL queries to improve report generation speed by 45%, enhancing data retrieval efficiency.

CERTIFICATIONS

- Platform Developer 1

EDUCATION

- Bachelor of Technology, Computer Science and Engineering: (2017 – 2021)

ADDITIONAL

- **Technical**: Apex, JavaScript, LWC, HTML, CSS
- **Tools:** VS-Code, JIRA, Git
- **Languages:** Bengali, Hindi, English