

Greetings from CapsLOCK,

Dear Sir,

We are a group of engineering students, owning this firm which aims at providing software and engineering solutions for the real-life problems.

Madhubhan is indeed a luxury soaked in tradition. To make the experience more luxurious and satisfactory, we would like to present our proposal of replacing the existing traditional methods of KOT cards with the e-menu and electronic order system.

e-Menu is an innovation to revolutionize the way in which restaurant menus are being digitalized in order to attract more and more customers for an unusual dining experience. It is focused on making the very best customer experience possible.

A complete system for ordering food in restaurant, via Wi-Fi connection. Use tablet or smart phone to browse all list of menu and take the order. Chef can watch new order in the kitchen and the accountant can print the bill directly from his desk.

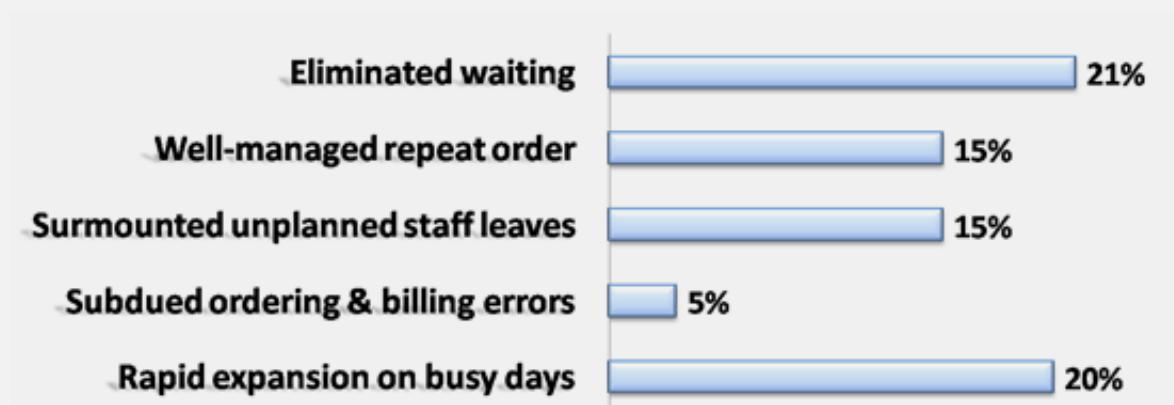
The Need of the hour

- Increase in sales and revenue
- Excellent and varied customer service
- Reinforce businesses brand image
- Entertaining guests while they order & relish more food
- Reduce the waiting time period for customers

e-Menu

- Drastically enhances profitability
- Changes the way to serve customers
- Rapidly integrates into existing environment
- Helps to easily incorporate existing company branding and workflow into a powerful meal ordering platform
- Offers the opportunity to enrich and enhance the dining experience for customers.

e-Menu benefits restaurant with latent revenue from:



Source : Internet

Features of e-Menu

Customer

- Attractive & User Friendly Interface
- Demo for how to use the system in the form of video
- Description of the food items will be provided
- Take Virtual Tour of the Resort at any time during Order
- “Ring a Bell” - click to call the waiter for assistance
- Specification like Jain food etc. can be provided by the costumer
- Once Customer confirms the order it cannot be updated by the costumer

Admin

- Print Bill of engaged table
- Update order of engaged table
- Search bill by ‘Bill No’
- Summary Report of Day’s Sale
- Add/Delete item to e-Menu
- Update price
- Discount (if any)

Kitchen

- Bold & Clear Display of Order
- Dispatch Order as it is prepared
- Quick Orders for fast delivery
- Automatic Update of Orders
- View Orders In-Process & Orders Pending in Q
- Timeline of the Orders

e-Menu serves best to offer benefits to both, guests as well as owners. So, why not invest in the right technology at the right time!! Let the innovative technology penetrate into venues and the customers have the best services for a memorable dining experience.

Madhubhan Resort has already earned the fame and has become a brand in itself. To incorporate more into the existing company branding, we would like to present the e-Menu software which will enhance both company profile and customer’s dining experience.

The e-Menu comes in varied options and as per the requirement of the client. We might need to discuss the basic features and the additional ones to make the entire system more efficient. The basic system is feasible and has been checked.

In response, **we would like to ask for a convenient date and time for live demonstration of the system**, how does it works and what features are included in it.

We hope to fulfill all your requirements and looking for a healthy long relation with your brand.