



Service Call

Organisation : MAVERICK KENYA(HO1)

Customer Name & Address STAR INDUSTRIAL CORPORATION				Call No.		Call Date	
				CALL0000002		01 09 2015	
				Ticket No.		Ticket Date	
				TKT0000002		01 09 2015	
				Call Type		Call Status	
AMC						Physical Verification	
Item Id	Item Description	Defect	Remarks	Log Date	Repair Type	Customer Budget	
ITM.0000021	HORN	application		01 09 2015	On-Site/Carry-in	0	
Customer Name & Address ACME Fasteners New Delhi				Call No.		Call Date	
				CALL0000004		03 09 2015	
				Ticket No.		Ticket Date	
				TKT0000004		03 09 2015	
				Call Type		Call Status	
Rental Contract						Physical Verification	
Item Id	Item Description	Defect	Remarks	Log Date	Repair Type	Customer Budget	
FNS.0000009	SETUP-04	chain	Tested	03 09 2015	On-Site/Carry-in	1000	
Customer Name & Address CASH CUSTOMER ACCOUNT				Call No.		Call Date	
				CALL0000001		24 08 2015	
				Ticket No.		Ticket Date	
				TKT0000001		24 08 2015	
				Call Type		Call Status	
AMC						Physical Verification	
Item Id	Item Description	Defect	Remarks	Log Date	Repair Type	Customer Budget	
ITM.0000021	HORN	application		24 08 2015	On-Site/Carry-in	0	
Customer Name & Address abc xyz				Call No.		Call Date	
				CALL0000007		07 09 2015	
				Ticket No.		Ticket Date	
				TKT0000006		07 09 2015	
				Call Type		Call Status	
Walk-in Customer						Physical Verification	
Item Id	Item Description	Defect	Remarks	Log Date	Repair Type	Customer Budget	
ITM.0000031	ABC	chain		07 09 2015	Carry-in	0	
Customer Name & Address Accuman				Call No.		Call Date	
				CALL0000006		04 09 2015	
				Ticket No.		Ticket Date	
				TKT0000005		04 09 2015	
				Call Type		Call Status	
AMC						Physical Verification	
Item Id	Item Description	Defect	Remarks	Log Date	Repair Type	Customer Budget	
ITM.0000022	steering	application	NOT WORKING PROPERLY	04 09 2015	On-Site/Carry-in	0	



Service Call

Organisation : MAVERICK KENYA(HO1)

Customer Name & Address Accuman				Call No.		Call Date	
				CALL0000003		02 09 2015	
				Ticket No.		Ticket Date	
				TKT0000003		02 09 2015	
				Call Type		Call Status	
				Sales Warranty		Ticket Generated	
Item Id	Item Description	Defect	Remarks	Log Date	Repair Type		Customer Budget
ITM.0000047	jikokoa	application		02 09 2015	On-Site/Carry-in		0