



Certificate no: UC-ef23dd54-c9d7-4d08-affc-81802751a854
Certificate url: ude.my/UC-ef23dd54-c9d7-4d08-affc-81802751a854
Reference Number: 0004

CERTIFICATE OF COMPLETION

Creating Measures and Metrics in ITSM

Instructors **Jason Dion • 2.5 Million+ Enrollments Worldwide, Dion Training Solutions • ATO for ITIL & PRINCE2, Dion Training Solutions • ATO for ITIL & PRINCE2**

Rithickjoshua K

Date **June 20, 2025**

Length **1.5 total hours**