

# Management Review Meeting

<Month>



### Agenda

- Action items from previous meeting
- Project Updates
  - Release/milestones/sprints
- Metrics
- Deviations and Root Causes
- Issues and Risks
- Customer feedback/ Escalations / Complaints
- Audits
- Trainings
- Process Improvements
- Other Analysis



# Action Items – Previous Meeting

- Status of the action items to be discussed
- Action items are traced in project workbook the scrum master has to copy from project workbook in this slide



### **Project Updates**

- Accomplishments current month
  - Releases
  - Milestones
  - Sprints
  - Deliverables
  - Major Features
- Plan for next month
  - Release /Milestones/ Sprints
  - Deliverables / Features



#### Risks

- High Priority Risks
  - Occurred
  - Not Occurred but Active
- Mitigation and Contingency strategies
- Inputs/ assistance from Management



#### Metrics

- Metrics of the sprints / releases closed in the reporting period.
- Discuss about the trends of all the metrics
- Inferences
- Significant deviations



# **Root Cause Analysis**

Any RCA done



#### Customer Feedback

- Customer Satisfaction Survey
- Feedback from any other sources
- Any Escalations
- Action Plans



#### **Audits**

- Status of the audits
- Internal Audit Results
  - NC
  - Observations
- Configuration audits
  - Observations
- Action Plans



# **Trainings**

- Trainings Planned
- Trainings Conducted



# Organizational Processes

- QMS Releases
  - Changes
  - What the project is going to do with the changes
- Improvements
  - Project specific improvements
  - Participating in Organizational Level



# Other Analysis

Defect Analysis etc.,



#### **Action Items**

- Action items came form the meeting
- Action items are logged and tracked in project workbook



# **Revision History**

Date	Revision Number	Changes	Author	Approved By
3-May-17	1.0	Initial Document	Steve Sommers Rakesh Solleti	Anitha T G

Note: The version updated here is the template version, this can be cleared and replaced with the actual version history of the project



# Thank you!