Veterinary Management System

Team 10

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1.) Mini-World Description

The **Veterinary Management System** models the daily operations and relationships within a busy veterinary clinic, where a range of services are provided to keep pets healthy and happy. This world includes animals of various species, their dedicated owners, a team of skilled veterinarians, and supportive clinic staff like nurses and lab technicians. The database tracks every aspect of care, from scheduling appointments and administering treatments to managing inventory and billing, creating a unified system that ensures each pet receives personalized, efficient attention.

2.) Purpose of the Database

The database is designed to streamline the clinic's operations, offering a centralized, organized platform to manage appointments, track treatments, monitor animal health histories, and maintain medicine supplies. By storing and linking information across entities, the database not only improves accuracy in record-keeping but also enhances clinic workflow, ensuring that all essential data is readily accessible. With its detailed tracking of treatments, medications, and payments, the system helps the clinic provide the highest quality of care and personalized service to its patients.

3.) Users of the Database

- **Veterinarians**: Use the database to view animal health records, manage treatment plans, prescribe medications, and log detailed information on each visit and follow-up.
- Clinic Staff: Support the clinic's operations by handling appointments, managing inventory, assisting in treatments, and ensuring smooth communication with pet owners.
- Clinic Administrators: Utilize the database for high-level oversight, including billing, inventory control, and managing supplier relationships, to maintain an efficient workflow.
- **Pet Owners**: Benefit indirectly by experiencing seamless service, receiving timely appointment reminders, and having access to their pet's comprehensive health history and treatment records.

This system empowers all users to work collaboratively, keeping each pet's welfare at the heart of every interaction, and offering owners the peace of mind that their pets are in well-organized, capable hands.

4.) What the users will do with the database

The database will empower each user group with essential tools and access to manage and streamline veterinary clinic operations effectively. Veterinarians will use the database to access comprehensive animal health records, update treatment plans, prescribe medications, and log details from each visit or follow-up, ensuring continuity in animal care. Clinic staff will rely on the system to coordinate appointments, manage inventory, assist veterinarians during treatments, and facilitate efficient communication with pet owners. Clinic administrators will leverage the database for a broader view of clinic operations, handling billing, overseeing inventory levels, and managing supplier relationships to keep supplies consistent and costs controlled. Although pet owners do not directly interact with the database, they benefit from its structured records by receiving well-organized services, timely appointment reminders, and reliable access to their pet's treatment history. Collectively, these interactions make the database an invaluable tool for ensuring quality animal care, efficient clinic management, and a seamless experience for all users.

5.) Database Requirements

Entity Types:

Strong Entities:

1)Animal:

Attribute	Data Type	Domain (if applicable)	Description
Animal_ID	INT	Positive integers	Primary key; unique identifier for each animal in the system.
Name	VARCHAR(50)	Text	Name of the animal, typically given by the owner.
Species	VARCHAR(20)	{'dog', 'cat', 'bird', etc.}	Species type of the animal (e.g., dog, cat, bird).
Breed	VARCHAR(50)	Text	Specific breed of the animal (e.g., Golden Retriever for dogs).
Gender	CHAR(1)	{'M', 'F'}	Gender of the animal; M for Male, F for Female.
Age	INT	Positive integers	Age of the animal in years.
Weight	DECIMAL (5,2)	Positive decimal values	Current weight of the animal, measured in kilograms.

Height	DECIMAL(5,2)	Positive decimal values	The height of the
		(e.g., 0.01 to 999.99)	animal, typically
			measured in
			centimeters or inches,
			depending on clinic
			standards.
Allergies	VARCHAR(1000) or	Specific allergens such	Stores a list of known
	TEXT	as foods or agents	allergies for each
	(Multivalued)		animal, which may
			include specific
			medications, foods, or
			environmental factors
			(e.g., pollen, dust).
Owner_ID	INT	Positive integers	Foreign key referencing
			Owner_ID in the
			Owner table,
			associating each
			animal with its owner.

Derived Attributes:

 Age_in_Months : Derived from the Age attribute by converting years to months (Age * 12).

 ${\bf BMI}:$ Calculated using Weight and an additional attribute Height if available (e.g., Weight / (Height^2)).

2)Owner:

Attribute	Data Type	Domain (if applicable)	Description
Owner_ID	INT	Positive integers	Primary key; unique
			identifier for each pet
			owner in the system.
Name	Composite attribute	Composite:	Full name of the
		(VARCHAR (50)	owner, split into three
		each)	parts: First_Name,
			Middle_Name, and
			Last_Name.
Address	Composite attribute	Composite:	Physical address of the
		(VARCHAR and INT)	owner, split into
			H_No, Stree_No,
			City, Pin_Code
Phone_Number	INT	Valid phone number	The primary phone
	(Can never be NULL)	format	number for the owner,
			formatted for
			international codes if
			needed.

Email	VARCHAR(100)	Valid email format	Primary email address
			for the owner.

Other attributes that could serve as unique identifiers (candidate keys) are:

- **Email**: If each owner is required to register with a unique email address, Email could act as a unique alternate key.
- **Phone_Number**: If each owner has a unique phone number (and phone numbers are not reused), Phone_Number could be a unique attribute.
- Combination of Name and Address: In some cases, the combination of First_Name, Last_Name, and full Address (e.g., H_No, Street_No, City, Pin_Code) might serve as a unique identifier if it's guaranteed to be unique per owner.

3) Medicine Inventory:

Attribute	Data Type	Domain (if applicable)	Description
Medicine_ID	INT	Positive integers	Primary key; unique identifier for each medicine.
Medicine_Name	VARCHAR(100)	Text	Name of the medicine.
Storage_Locations	VARCHAR(50) or TEXT (Mulltivalued)	Location types (e.g., 'main storage', 'secondary storage', 'refrigerated storage')	Stores a list of different storage locations where a specific medicine is kept, depending on inventory management needs and temperature requirements.
Type	VARCHAR(50)	{'vaccine', 'antibiotic',etc}	Type of medicine, limited to categories like vaccine, antibiotic, etc.
Expiration_Date	DATE	Valid Dates	Expiration date of the medicine.
Current_Stock	INT	Positive integers	Part of Stock Levels; indicates the current number of units in stock.
Reorder_Level	INT	Positive integers	Part of Stock Levels; indicates the minimum stock level at which

	reordering should
	occur.

Derived Attributes:

Days_to_Expiration: Calculated by subtracting CURRENT_DATE from the Expiration_Date to determine how many days remain until the medicine expires.

Is_Reorder_Needed: Derived based on a comparison between Current_Stock and Reorder_Level, indicating whether a reorder is necessary.

4)Supplier

Attribute	Data Type	Domain (if applicable)	Description
Supplier_ID	INT	Positive integers	Primary key; unique
			identifier for each
			supplier
Name	VARCHAR(100)	Text	Name of the supplier.
Address	Composite attribute	Composite:	Physical address of the
		(VARCHAR and INT)	owner, split into
			H_No, Stree_No,
			City, Pin_Code
Contact_Info	Multi-valued attribute	(VARCHAR and INT)	The owner's contact
			information such as
			phone number and
			email ID.

5) Veterinarian (with a subclass for Specialist Veterinarians and Emergency Veterinarians):

Attribute	Data Type	Domain (if applicable)	Description
Vet_ID	INT	Positive integers	Primary key; unique
			identifier for each
			veterinarian.
Name	Composite attribute	Composite:	Full name of the vet,
		(VARCHAR (50)	split into three parts:
		each)	First_Name,
			Middle_Name, and
			Last_Name.
Contact_Info	VARCHAR(100)	Valid phone	Contact information
		number/email format	(can be a primary
			phone number or email
			address).

	INT	Positive integers	Total years of
Years_of_Experience			experience the
			veterinarian has
Specialization	VARCHAR(50)	{'surgery',	Area of specialization,
		'dermatology', etc.}	e.g., surgery or
			dermatology; specific
			to Specialist
			Veterinarians only.

a) Subclass: Specialist Veterinarian:

Additional attributes:

- Certification_Type: Type or level of certification for the specialization (e.g., board-certified, ACVIM certified).
- Specialist_Field : Specific field of specialization, such as oncology or orthopaedics.

b) Emergency Veterinarian (Subclass)

Additional Attributes:

Emergency_Certificate: Certification specific to emergency medicine, including issuing organization. (e.g., ACVECC Diplomate

Availability: Days and times the veterinarian is available for emergencies (e.g., Weekends, Night Shift).

Response_Time: Estimated response time for emergencies (e.g., 15 mins, 30 mins).

6)Appointment

Attribute	Data Type	Domain (if applicable)	Description
Appointment_ID	INT	Positive integers	Primary key; unique
			identifier for each
			appointment.
Date_Time	DATETIME	Valid date and time	The date and time of
		format	the appointment.
AppointmentType	VARCHAR(50)	{'check-up', 'surgery',	Type of appointment,
		'vaccination'}	restricted to specific
			types such as check-
			up, surgery, or
			vaccination
Status	VARCHAR(20)	{'scheduled',	Current status of the
		'completed',	appointment.
		'cancelled',	
		'rescheduled'}	

	INT	Positive integers	Foreign key referencing
Vet_ID			the Vet_ID in the
			Veterinarian table,
			identifying the
			veterinarian
			responsible.
Animal_ID	INT	Positive integers	Foreign key referencing
			the Animal_ID in the
			Animal table, linking
			the appointment to a
			specific animal.

7)Clinic Staff

Attribute	Data Type	Domain (if applicable)	Description
Staff_ID	INT	Positive integers	Primary key; unique
			identifier for each
			clinic staff member.
Name	Composite attribute	Composite:	Full name of the vet,
		(VARCHAR (50)	split into three parts:
		each)	First_Name,
			Middle_Name, and
			Last_Name.
Type	VARCHAR(20)	{'Lab Technician',	Role or type of clinic
		'Nurse'}	staff, restricted to
			values like Lab
			Technician or Nurse.
	VARCHAR(100)	Valid phone number or	Primary contact
$Contact_Info$		email format	information for the
			staff member (e.g.,
			phone number or
			email).
	VARCHAR(20)	{'Morning', 'Evening',	Shift assignment for
Shift		'Night'}	the staff member (e.g.,
			Morning, Evening,
			Night).
Specialization	VARCHAR(50)	Text	Area of specialization,
			if applicable, such as
			Surgical Nurse or
			Pathology Technician.

Weak Entities

1) Treatments:

Attribute	Data Type	Domain (if applicable)	Description
${\bf Treatment_Type}$	VARCHAR(50)	{'surgery',	Partial key; type of
		'vaccination', etc.}	treatment, such as
			surgery, vaccination,
			etc.
Medication_ID	INT	Valid date and time	Foreign key referencing
		format	Medication table,
			identifying the
			medication prescribed.
Dosage	VARCHAR(50)	Text	Dosage prescribed for
			the treatment, e.g.,
			50mg.
Duration	VARCHAR(50)	Text	Duration for which the
			medication needs to be
			taken, e.g., 7 days.
Side_Effects	VARCHAR(100)	Text	Known side effects of
			the prescribed
			medication.
Animal_ID	INT	Positive integers	Foreign key referencing
			the Animal_ID in the
			Animal table.
VetID	INT	Positive integers	Foreign key referencing
			Veterinarian table;
			veterinarian
			administering the
			treatment.
OwnerID	INT	Positive Integers	Foreign key referencing
			Owner table; owner
			owning a particular
			animal.
FollowUpNeeded	BOOLEAN	{TRUE, FALSE}	Indicates if a follow-up
			appointment is
			required.
DateAdministered	DATE	Positive integers Positive Integers	Date the treatment
			was given.

2)Billing

A Payment Record depends on an Appointment or a Service rendered to an animal, along

with a Pet Owner. The payment is tied to a specific transaction related to veterinary services, so it cannot exist independently.

Attribute	Data Type	Domain (if applicable)	Description
Date_of_Payment	DATE	Valid dates	Partial key; date on which the payment was made.
Amount_Paid	DECIMAL(10,2)	Positive decimal values	The amount of money paid for the service or treatment.
Payment_Method	VARCHAR(50)	{'cash', 'credit card', etc.}	Payment method used by the owner, e.g., cash, credit card, debit.
Appointment_ID	INT	Positive integers	Foreign key referencing the Appointment table, identifying the specific appointment billed.
Treatment_ID	INT	Positive integers	Foreign key referencing the Treatment table, identifying a specific treatment if applicable
Owner_ID	INT	Positive integers	Foreign key referencing the Owner table, linking the billing record to the pet owner.

Derived Attributes:

Total_Amount_Due: Calculated as the sum of individual Amount_Paid entries associated with a specific Owner_ID over a period.

Overdue_Days: Derived by subtracting the Date_of_Payment from the due date, showing how many days a payment is overdue.

6.) Relationship Types

Degree: Binary (2)

1). Owns Relationship:

• Participating Entity Types: Owner, Animal

- Cardinality Ratio: One-to-Many (1,N)
- Participation Constraints:
- Owner: Total (Every owner must have at least 1 pet)
- Animal: Total (Every animal must have an owner)
- (Min, Max) Constraints:
- Owner: (1, N) An owner might own 1 to many pets.
- Animal: (1, 1) Each animal must be owned by exactly one owner.

2). Schedules Relationship:

- Participating Entity Types: Veterinarian, Appointment
- Cardinality Ratio: One-to-Many (1,N)
- Participation Constraints:
- Veterinarian: Partial (Not every veterinarian may always have appointments)
- Appointment: Total (Every appointment must be scheduled with a veterinarian)
- (Min, Max) Constraints:
- Veterinarian: (0, N) A veterinarian may have no appointments up to many
- appointments.
- Appointment: (1, 1) Each appointment must be scheduled with one veterinarian.

3). SuppliesMedicine:

- Participating Entity Types: Supplier, Medicine Inventory
- Cardinality Ratio: One-to-Many (1, N)
- Participation Constraints:
- Supplier: Partial (Not all suppliers may provide all medicines in the inventory).
- Medicine Inventory: Total (Every medicine in the inventory must have at least one supplier).
- (Min, Max) Constraints:
- Supplier: (0, N) A supplier can supply zero to many types of medicine.
- Medicine Inventory: (1, 1) Each medicine in the inventory must have exactly one supplier.

Attributes of SuppliesMedicine:

• Quantity: The amount of each specific medicine provided by the supplier.

4). Mentorship (Recursive)

- Description: Experienced veterinarians can mentor newer veterinarians within the clinic.
- Participating Entity Type: Veterinarian (in the roles of mentor and mentee)
- Cardinality Ratio: One-to-Many (One veterinarian can mentor multiple mentees, but each mentee has only one mentor).

- Participation Constraints:
- Mentor Veterinarian: Partial (not all veterinarians are mentors).
- Mentee Veterinarian: Total (All veterinarians have mentors).
- (Min, Max) Constraints:
- Mentor Veterinarian: (0, N) A mentor can have none or many mentees.
- Mentee Veterinarian: (1, 1) Each mentee must have one mentor.

Degree: Ternary (3)

1.) Payment_Record

Participating Entities: Owner, Billing, Treatment

Cardinality Ratio: Many-to-Many-to-Many (M:N:P)

- Owner can have multiple billing records associated with different treatments.
- Billing entries can involve different treatments for various owners.
- Treatment can have payments from different owners depending on the billing structure.

Participation Constraints:

- Owner: Total (Every payment record must be linked to an owner who made the payment).
- Billing: Total (Every billing entry should involve in a specific treatment, as some may cover general services).
- Treatment: Total (Treatments have a payment record if billed).
- (Min, Max) Constraints:
- Owner: (1, N) Each owner can be associated with one or more billing entries covering various treatments.
- Billing: (1, N) Each billing entry can be associated with more specific treatments, whether it be checkup, medication, or surgery
- Treatment: (1, N) Each treatment must have been paid for a treatment.

This relationship indicates which treatments have been paid for by each owner, capturing the connection between an Owner, a Billing entry, and a specific Treatment provided to an animal.

2.) AssistsInAppointment

• Description: This relationship indicates which clinic staff assist veterinarians in specific appointments. The clinic staff may take on different roles during the appointment, such as assisting in surgeries, administering medication, or preparing the animal for treatment.

- Participating Entity Types: Clinic Staff (provides support during the appointment), Veterinarian (conducts the appointment and oversees procedures), Appointment (the scheduled appointment for a specific animal)
- Cardinality Ratio: Many-to-Many-to-Many (M: N:P)
 - A single clinic staff member can assist in multiple appointments and support multiple veterinarians.
 - A veterinarian may have various clinic staff members assisting in different appointments.
 - o An appointment may involve multiple clinic staff members supporting one veterinarian.

• Participation Constraints:

- o Clinic Staff: Partial (not all appointments require support from clinic staff; some may be managed solely by the veterinarian).
- o Veterinarian: Partial (A veterinarian may or may not oversee and appointment).
- o Appointment: Total (each appointment requires a veterinarian and, in some cases, clinic staff support).

• (Min, Max) Constraints:

- o Clinic Staff: (0, N) Clinic staff members may assist in zero or many appointments.
- o Veterinarian: (0, N) Each veterinarian may oversee one or multiple appointments.
- o Appointment: (1, N) Each appointment requires at least one veterinarian and may have multiple clinic staff members.

This AssistsInAppointment relationship helps track which clinic staff members were involved in supporting specific appointments alongside veterinarians, ensuring accurate records for each visit and supporting personnel management.

Degree: Quaternary(4)

1.) AdministersTreatment

Participating Entities: Veterinarian, Animal., Clinic Staff, Treatment

Cardinality Ratio: Many-to-Many-to-Many-to-Many (M:N:P:Q)

- Veterinarian: Each veterinarian can administer multiple treatments to multiple animals, often with the assistance of various clinic staff members.
- Animal: Each animal can receive multiple treatments from different veterinarians and clinic staff.

- Clinic Staff: Each clinic staff member can assist with multiple treatments involving different veterinarians and animals.
- Treatment: Each treatment can involve multiple veterinarians, clinic staff, and animals, depending on the clinic's operations and treatment requirements.

Participation Constraints:

- Veterinarian: Partial (Not every veterinarian may administer every treatment, depending on their specialization).
- Animal: Total (Every administered treatment must involve an animal).
- Clinic Staff: Partial (Not all treatments require the assistance of clinic staff).
- Treatment: Total (Each treatment record must involve a veterinarian, animal, and optionally clinic staff).

(Min, Max) Constraints:

- Veterinarian: (0, N) A veterinarian may administer zero or more treatments to animals.
- Animal: (1, N) Each animal can receive one or more treatments.
- Clinic Staff: (0, N) A clinic staff member may assist with zero or more treatments.
- Treatment: (1, N) Each treatment administered requires one record with a specific animal and veterinarian.

This relationship records the treatments administered to animals, detailing the roles of both the veterinarian and clinic staff involved in the process. It ensures each treatment record captures all personnel involved and the animal receiving the treatment.

7.) Functional Requirements:

1. Retrieval:

(a) Query Functions:

Selection:

- Retrieve complete data for appointments scheduled for a specific veterinarian.

 Example Query: SELECT * FROM Appointment WHERE Vet_ID = <specific_vet_id>;
- Retrieve all animals belonging to a specific owner.
 Example Query: SELECT * FROM Animal WHERE Owner_ID = <specific_owner_id>;

Projection Query:

List only the Name and Breed of all animals that are of the species "dog."
 Example Query:
 SELECT Name, Breed

```
FROM Animal
WHERE Species = 'dog';
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• Retrieve the names of all medicines that are nearing their reorder level.

Example Query:

SELECT Medicine_Name FROM Medicine WHERE Current_Stock <= Reorder_Level;

Aggregate Function:

• Retrieve the maximum years of experience among all veterinarians.

Example Query:

SELECT MAX(Years_of_Experience) AS Max_Experience

FROM Veterinarian;

• Find the minimum stock level for each type of medicine (e.g., vaccine, antibiotic).

Example Query:

SELECT Type, MIN(Current_Stock) AS Min_Stock_Level

FROM Medicine

GROUP BY Type;

Search Query (Partial Text Match):

• Find all animals whose names contain the substring "Max" (e.g., "Max", "Maxwell").

Example Query:

SELECT *

FROM Animal

WHERE Name LIKE '%Max%';

• List all veterinarians specializing in any field that includes the term "surgery" (e.g., "orthopedic surgery").

SELECT First_Name, Last_Name, Specialization

FROM Veterinarian

WHERE Specialization LIKE '%surgery%';

(b) Analysis Queries:

1. Report on Total Amount Billed per Owner for All Treatments and Appointments

This report calculates the total amount billed to each owner by combining Billing, Owner, and Appointment tables. It includes the total payments made for both treatments and appointments.

Example Query:

SELECT O.Owner_ID, O.First_Name, O.Last_Name, SUM(B.Amount_Paid) AS Total_Billed

FROM Owner O

JOIN Billing B ON O.Owner_ID = B.Owner_ID

JOIN Appointment A ON B.Appointment_ID = A.Appointment_ID

GROUP BY O.Owner_ID, O.First_Name, O.Last_Name;

Purpose: Provides an overview of total payments made by each owner, covering both treatments and general appointments.

2. Report on Average Treatment Cost by Treatment Type

This query calculates the average cost of each type of treatment by joining Treatments and Billing entities.

SELECT T.Treatment_Type, AVG(B.Amount_Paid) AS Average_Cost

FROM Treatments T

JOIN Billing B ON T. Treatment ID = B. Treatment ID

GROUP BY T.Treatment_Type;

Purpose: Offers insights into the average cost per treatment type (e.g., surgery, vaccination), helping identify cost trends for different services.

3. Report on Average Weight of Animals by Species Treated by Each Veterinarian

This report calculates the average weight of animals treated by each veterinarian, grouped by species. It joins the Animal, Treatment, and Veterinarian tables.

SELECT V.Vet_ID, V.First_Name, V.Last_Name, A.Species, AVG(A.Weight) AS Avg_Animal_Weight

FROM Veterinarian V

 ${\tt JOIN\ Treatments\ T\ ON\ V.Vet_ID} = {\tt T.VetID}$

JOIN Animal A ON T.Animal_ID = A.Animal_ID

GROUP BY V. Vet ID, V. First Name, V. Last Name, A. Species;

Purpose: Provides information on the types and sizes of animals each veterinarian typically treats, which could help identify treatment specialties or requirements for different species.

2. Modification:

(a) Insertion:

1.) Add a new appointment for an animal, ensuring the Animal_ID and Vet_ID are valid and exist in the Animal and Veterinarian tables, respectively.

Query:

INSERT INTO Appointment (Appointment_ID, Date_Time, AppointmentType, Status, Vet_ID, Animal ID)

VALUES (101, '2023-11-15 10:30:00', 'check-up', 'scheduled', 2002, 3001);

Integrity Check: This will check that:

- Vet_ID (2002) exists in the Veterinarian table.
- Animal_ID (3001) exists in the Animal table.
- If either does not exist, the insertion will fail due to foreign key constraint violations.
- 2.) Insert a New Animal Record Insert a new animal, ensuring that the Owner_ID exists in the Owner table.

Query:

INSERT INTO Animal (Animal_ID, Name, Species, Breed, Gender, Age, Weight, Owner_ID)

VALUES (5003, 'Bella', 'dog', 'Labrador', 'F', 3, 24.5, 1001);

Integrity Check: Confirms that Owner_ID (1001) exists in the Owner table. If it does not, the insertion will fail. Animal ID should be unique. Animal ID should be unique.

b) Update Operation:

1.) Update the status of an appointment once it has been completed. Ensure that the Appointment_ID exists before updating.

Query:

UPDATE Appointment

SET Status = 'completed'

WHERE Appointment_ID = 101;

Integrity Check: This will ensure that Appointment_ID (101) exists in the Appointment table. If it does not, no rows will be updated.

2.) Increase Veterinarian's Years of Experience

Increment the years of experience for a veterinarian after a performance review, ensuring the veterinarian exists in the system.

Query:

UPDATE Veterinarian

SET Years_of_Experience = Years_of_Experience + 1

WHERE Vet ID = 2002;

Integrity Check: Confirms Vet_ID (2002) exists in Veterinarian. This operation increases Years_of_Experience by 1, ensuring valid updates for existing veterinarians only.

(c) Delete Operation:

1.) Delete Medicine Inventory Entry for Expired Medicine

Remove a medicine from inventory if it has expired, ensuring the Expiration_Date is before today.

Query:

DELETE FROM Medicine

WHERE Expiration_Date < CURRENT_DATE;

Integrity Check: Only deletes medicines whose Expiration_Date is in the past, ensuring valid medicine records are retained.

2.) Delete Appointments Scheduled in the Past for Canceled Status

Remove records of appointments that were canceled and are in the past, as they no longer require tracking.

Query:

DELETE FROM Appointment

 $\label{eq:where_status} WHERE\ Status = \ 'canceled'\ AND\ Date_Time < CURRENT_DATE;$

Integrity Check: Only deletes past appointments that were canceled, keeping the record of other past and future appointments intact.