

1. Carry-on (Cabin) baggage

- One cabin bag (55 x 35 x 25 cm) up to 7 kg plus one personal item up to 3 kg for most international sectors.
- Some long-haul or codeshare sectors may have different allowances — check your itinerary details.

2. Checked baggage allowance (Weight/Pieces)

- Allowance depends on route and fare type:
 - * Short-haul international: 20 kg per passenger (one piece).
 - * Long-haul / select sectors: 30 kg per passenger or 2-piece system (e.g., 2 x 23 kg).
- Certain destinations (e.g., Australia, USA) may use a piece concept; verify for your itinerary.

3. Prepaid & excess baggage

- Pre-paid excess baggage options available at booking and online check-in; prepaid rates are often cheaper than airport rates.
- Example prepaid options: 8 kg, 15 kg, 30 kg bundles with region-specific pricing.

4. Special allowances & restricted items

- Special allowances may apply for sporting equipment, infant baggage, or medical devices. Documentation may be required.
- Prohibited items include lithium batteries >100Wh in checked baggage, explosives, and other dangerous goods.

5. Customs & international rules

- International travel may involve customs limits on certain goods; excess or restricted items may be confiscated by authorities.

6. Liability & claims

- For international travel, liability rules for lost/damaged baggage follow international conventions (e.g., Montreal Convention) and vary by sector.