Project Report Airline Dataset

Group 2

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a. Problem Definition:

The airline industry is complex, and effective data analysis is key to understanding flight performance, passenger behavior, and optimizing operational efficiency. With increasing passenger volumes and evolving travel behaviors, airlines and airport authorities face significant challenges in delivering seamless operations, enhancing customer experiences, and responding to dynamic market demands.

The provided dataset, which includes passenger details, flight routes, and flight statuses, offers an opportunity to derive meaningful insights.

The primary objectives of this project are:

- To analyze flight performance, including delays and cancellations.
- To understand the relationship between passenger demographics and travel behavior.
- To identify key factors contributing to flight delays and cancellations.

These insights will help airlines optimize their operations, improve customer satisfaction, and effectively manage resources.

b. Data Description :

i. Attributes Description:

The Airline dataset can be downloaded from the following open-source link:

https://www.kaggle.com/datasets/iamsouravbanerjee/airline-dataset

Key attributes considered for analysis include:

- Passenger ID: Unique identifier for each passenger.
- Age, Gender, Nationality: Used to analyze passenger demographics and travel behavior.
- Airport Name and Country Code: Details about the boarding airports, used to understand geographic influences on flight performance.
- **Flight Status**: Status of the flight (on-time, delayed, canceled), used to assess operational efficiency.

• **Departure Date** and **Arrival Airport**: Used to identify trends in flight performance, such as seasonal delays and cancellation rates.

ii. Statistics of the Data:

- Apache Nifi: Apache NiFi was employed to automate the extraction, transformation, and loading (ETL) of data from the source (CSV files) to the storage layer. NiFi enabled us to handle data, ensuring scalability and data consistency while providing a user-friendly interface for designing data flows.
- HDFS (Hadoop Distributed File System): To store the ingested data, we used HDFS, a distributed file system designed for big data applications. HDFS allowed us to manage large datasets effectively by distributing data across multiple nodes, ensuring high fault tolerance and availability.
- Apache Spark: Apache Spark was leveraged for data processing. Its distributed computing framework enabled us to clean, transform, and analyze large datasets efficiently. Spark's in-memory processing capability significantly reduced processing time compared to traditional methods.
- Spark SQL: Spark SQL was utilized to query the processed data using an SQL-like syntax. It provided an intuitive and flexible way to extract meaningful insights and aggregate results required for analysis.

• Elasticsearch and Kibana:

- Elasticsearch: This tool was used to index the processed data, enabling fast searches and analytics.
- Kibana: Kibana, integrated with Elasticsearch, was used for data visualization.
 It allowed us to create interactive dashboards and charts, presenting data insights in an intuitive and user-friendly manner.

c. Work Distribution:

 Ritika Aggarwal: HDFS, Analysis with Spark, Data Visualization with Elastic search and Kibana

- Aiswarya Baby: HDFS, ETL, Analysis with Spark, Prepared presentation PPT.
- Sevim Shaffizadegan: Data Ingestion using Apache Nifi, HDFS, Analysis with Spark.
- Dulanjani Rajapakshe: Analysis with Spark, Data Visualization with Kibana.

d. Solution Description:

To analyze the airline dataset effectively, we used a big data architecture based on the following tools:

i. Data Ingestion Layer: Apache Nifi - One of the most common ways to collect data is through online sources, such as APIs and web servers. We chose NiFi for this task due to its ability to handle live data streams, process large datasets efficiently, and provide a robust UI for managing workflows and error handling.

Implementation Steps:

1. Setting Up the Nifi

- We downloaded and installed Apache NiFi into a sandbox environment.
 Installing NiFi in the sandbox was necessary to avoid potential security errors and ensure seamless integration with the local Hadoop Distributed File System (HDFS).
- The NiFi installation file was converted into a tar.gz compressed format and imported into the sandbox environment for setup.

2. Configuring the Dataflow

- The objective was to move a file stored locally on my system to a local server and subsequently transfer it to the HDFS environment.
- Using NiFi, we configured the GetHTTP processor to fetch the data from the local server via HTTPS.
- The data was then routed through a series of processors, including the PutHDFS processor, to store it in the HDFS environment.

Installing Nifi into sandbox environment

Setting up the localhost on the folder

```
C:\Windows\System32\cmd.exe - python -m http.server 8081 — 

dicrosoft Windows [Version 10.0.19045.1865]
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D:\fall semester\Mgt of Big Data and Tools - F2024\data>http://127.0.0.1:8080
'http:' is not recognized as an internal or external command, operable program or batch file.

D:\fall semester\Mgt of Big Data and Tools - F2024\data>python -m http.server 8081
Serving HTTP on :: port 8081 (http://[::]:8081/) ...
```

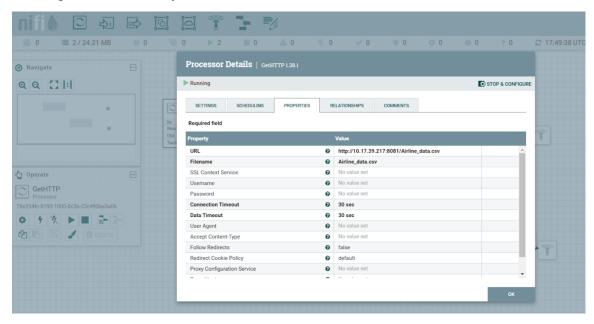
Listing some files in the directory:



Directory listing for /

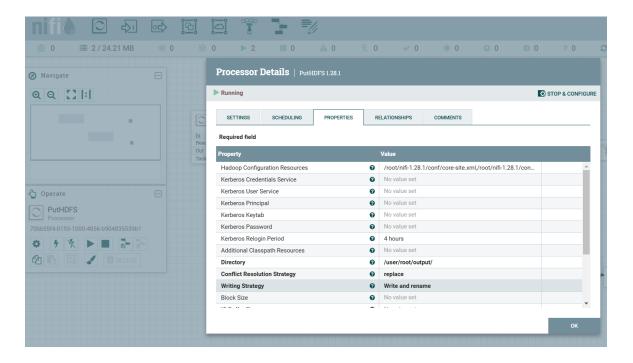
- Airline_data.csv
- Airport totall flight.csv
- Book1.xlsx
- cancellation_report/
- cancellation_report.csv
- delayed report/
- delayed report combined.csv
- flights per country.csv
- onTime_report/
- onTime_report.csv

Starting NIFI - In the URL we put the url of the running localhost that will lead to downloading the Airline data file.

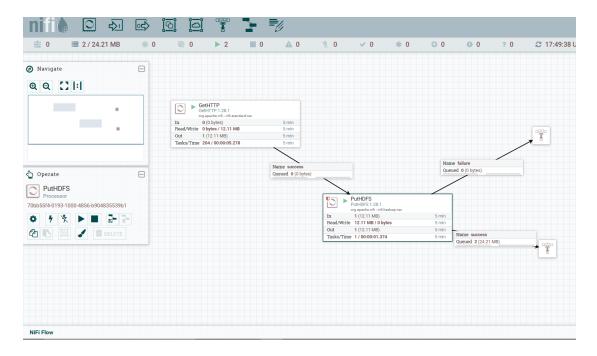


Downloading the sandbox conf and putting in in PutHDFS configuration

In that way the processor will be linked to out sandbox



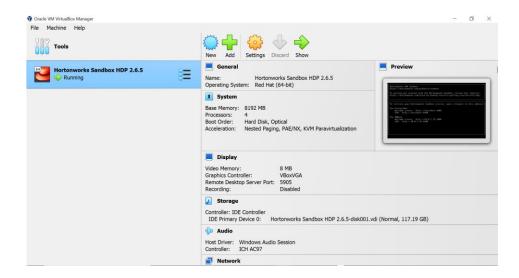
The Final result



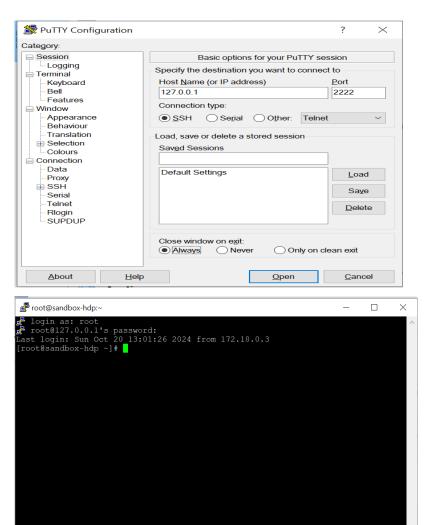
```
sandbox-hdp login: root
root@sandbox-hdp.hortonworks.com's password:
Last login: Thu Nov 28 17:27:31 2024 from 172.18.0.2
[root@sandbox-hdp ~]# hadoop fs -ls /user/root/output/
Found 5 items
-rw-r--r--
                                 1 2024-11-28 17:38 /user/root/output/1dcd48c6-d681-4a77-8940-965a255dbc8e
-rw-r--r--
            1 root hdfs
                                 0 2024-11-28 17:37 /user/root/output/47428ad2-4156-45eb-bb6a-da370201fe2a
-rw-r--r--
                                 1 2024-11-28 17:39 /user/root/output/94af44f1-f04d-44d5-86a7-5098483bf0c1
            1 root hdfs
                           12687769 2024-11-28 17:40 /user/root/output/95fe6cda-0112-44b7-9f73-97ef96274819
            1 root hdfs
-rw-r--r--
                           12699818 2024-11-28 17:49 /user/root/output/Airline_data.csv
            1 root hdfs
[root@sandbox-hdp ~]#
```

- ii. Data Storage Layer: HDFS (Hadoop Distributed File System) Hadoop was a critical component of our project's architecture, particularly in the Data Storage Layer, due to its ability to manage and process large-scale datasets effectively. Below are the primary reasons for selecting Hadoop:
 - Distributed Storage with HDFS
 - Cost- Effective solution
 - Compatibility with spark
 - High performance for big data
 - Reliable data management
 - Flexibility in data storage

Starting the virtual box



Configuring putty as our medium of working with Hadoop



iii. Data Processing and Query Layer: Apache Spark (Spark SQL) -

We chose Spark SQL as the primary tool for querying and analyzing the processed data due to the following advantages:

Native support for structured data

Since our dataset was stored in CSV files, Spark SQL's ability to work directly with structured and semi-structured data in tabular format was highly advantageous.

Simplified Querying with SQL

Spark SQL allowed us to leverage our existing knowledge of SQL for data analysis. This eliminated the need for additional coding expertise, enabling the team to focus on querying and deriving insights.

High Performance and Scalability

Its distributed computing framework allowed us to handle and query large datasets effectively, making it ideal for our project's requirements.

• Integration with Data Pipeline

Spark SQL seamlessly integrated with other tools in our pipeline, such as **HDFS** for data storage and **Kibana** for visualization.

• Easy Export for Visualization

After deriving insights through SQL queries, the results were exported in a tabular structure for further visualization. This ensured a smooth workflow from data querying to creating dashboards in **Kibana**.

iv. Data Visualization (Elastic Search and Kibana) - Kibana was selected as the primary tool for visualizing the processed data in our project. Its powerful visualization capabilities and seamless integration with Elasticsearch made it an ideal choice for creating dynamic and insightful dashboards. Below are the key reasons for choosing Kibana:

• Seamless Integration with Elasticsearch

Kibana integrates directly with **Elasticsearch**, where the processed result tables were indexed after being exported. This ensured real-time access to data and allowed us to create visualizations without additional data preparation.

Wide Range of Visualization Options

Kibana offers a variety of visualization types, including bar charts, pie charts, line graphs, heatmaps, and data tables. These options allowed us to present insights in a visually appealing and easy-to-understand format.

• User-Friendly Interface

Kibana's intuitive and user-friendly interface made it easy to design and customize visualizations. The drag-and-drop functionality required minimal technical expertise, allowing the team to focus on interpreting the data.

Real-Time Visualization

Kibana supports real-time data visualization, which was crucial for analyzing time-sensitive trends and patterns in our dataset. As new insights were indexed in Elasticsearch, dashboards updated automatically.

Open-Source and Cost-Effective

Kibana is open-source, making it a cost-effective solution for building data visualizations. It provided enterprise-grade features without additional licensing costs.

Customizable Dashboards

Kibana allowed us to create customizable dashboards that consolidated multiple visualizations. This made it easier to present the overall insights from our project in a single, comprehensive view.

Download Elastic search and Kibana:

First downlad the Elastic Search Zip file. Then unzip and configure it.

```
Microsoft Windows [Version 10.0.19045.5198]

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C:\Users\User\Downloads\Kibana\elasticsearch-8.16.1-windows-x86_64\elasticsearch-8.16.1\bin>elasticsearch.bat

warning: ignoring JAVA_HOME=c:\Program Files\Java\jdk-23; using bundled JDK

CompileCommand: dontinline java/lang/invoke/MethodHandle.setATypeCache bool dontinline = true

CompileCommand: dontinline java/lang/invoke/MethodHandle.setATypeUncached bool dontinline = true

[2024-11-25721:12:30,698][INFO][o.e.n.NativeAccess ] [RITIKA] Using [jdk] native provider and native methods for

[Windows]

[2024-11-25721:12:30,698][INFO] [o.e.n.Node ] [RITIKA] Version[8.16.1], pid[9284], build[zip/ffe992aa682c19

688554f375b9595b93121220f3/2024-11-19T16:00:31.793213192Z], OS[Windows 10/10.0/amd64], JVM[Oracle Corporation/OpenJDK 6

4-Bit Server VM/23/23+37-2369]

[2024-11-25721:12:32,653][INFO] [o.e.n.Node ] [RITIKA] JVM home [C:\Users\User\Downloads\Kibana\elasticsearch-8.16.1\jdk], using bundled JDK [true]

[2024-11-25721:12:32,653][INFO] [o.e.n.Node ] [RITIKA] JVM arguments [-bes.networkaddress.cache.ttl=60, -Des.networkaddress.cache.negative.ttl=10, -Djava.security.manager=allow, -Xx:+AlwaysPreTouth, -XssIm, -Djava.awt.headless

-true, -Dfile.encoding=UTF-8, -Djna.nosys=true, -XX:-OmitStackTraceInFastThrow, -Dio.netty.nothasfeetrue, -Dio.netty.nok

eySetOptimization=true, -Dio.netty.recycler.maxCapacityPerThread=0, -Dlogdj.shutdownHookEnabled=false, -Dlogdj2.disable.jmx=true, -Dlogdj2.formatMsgNotockups=true, -Djava.security.manager=allow, -Xx:+AlwaysPreTouth, -XssIm, -Djava.security.nok

eySetOptimization=true, -Dio.netty.recycler.maxCapacityPerThread=0, -Dlogdj.shutdownHookEnabled=false, -Dlog4]2.disable.jmx=true, -Dlogdj2.formatM
```

After doing the configuration, check whether Elastic search is installed properly or not.

Run: https://localhost:9200

```
Pretty-print \[

{
    "name" : "RITIKA",
    "cluster_name" : "elasticsearch",
    "cluster_uia" : "bXRSNxMSzGTF-raeSI6LA",
    "version" : {
        "number" : "8.16.1",
        "build_flavor" : "default",
        "build_flavor" : "zip",
        "build_type" : "zip",
        "build_deare" : "224-11-19T16:00:31.7932131922",
        "build_ater" : "224-11-19T16:00:31.7932131922",
        "build_snapshot" : false,
        "lucene_version" : "9.12.0",
        "minimum_wire_compatibility_version" : "7.17.0",
        "minimum_index_compatibility_version" : "7.0.0"
        )
        "tagline" : "You Know, for Search"
}
```

Now, download Kibana's zip file and unzip it and run its bat file

```
Microsoft Windows [Version 10.0.19045.5198]

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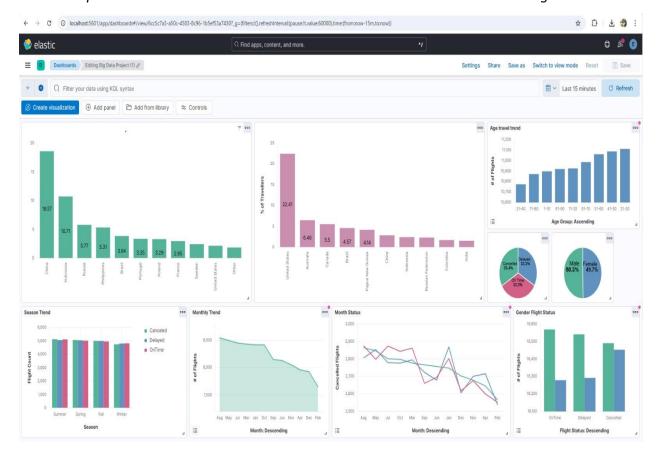
C:\kibana\kibana-8.16.1\bin>kibana.bat

Kibana is currently running with legacy OpenSSL providers enabled! For details and instructions on how to disable see ht top://www.elastic.co/guide/en/kibana/8.16/production.html#openssl-legacy-provider

{"log.level":"info", "@timestamp":"2024-11-25702:01:43.0712", "log.logger":"elastic-apm-node", "ecs.version"; "8.10.0", "agen there's "." and "." an
```

When both elastic search and Kibana are running open: localhost:5601.

This will open the Kibana elastic search dashboard and then we can start working.



e. Describing 6 insights gathered from data:

1. Which nationalities contribute the most to travel demand.

The insight shows that China has the highest percentage of airline passengers (18.57%), followed by Indonesia (10.71%) and Russia (5.77%). This highlights key markets for airlines to prioritize, focusing on high-demand routes connecting these countries. Targeting these regions can optimize flight frequencies and enhance revenue opportunities.

```
### Bryshon version 2.7.5 (default, Apr 11 2018 07:36:10)
SparkSession available as "spark".

>>> spark.read.option("header", "true").option("inferschema", "true").csv("/user/root/project/AirlineDatasetUpdatedv2.csv").createOrReplaceTempView("AirlineDatasetUpdatedv2.csv").createOrReplaceTempView("AirlineDatasetUpdatedv2.csv").createOrReplaceTempView("AirlineDatasetUpdatedv2.csv").createOrReplaceTempView("AirlineDatasetUpdatedv2.csv").createOrReplaceTempView("AirlineDatasetUpdatedv2.csv").createOrReplaceTempView("AirlineDatasetUpdatedv2.csv").createOrReplaceTempView("AirlineDatasetUpdatedv2.csv").createOrReplaceTempView("AirlineDatasetUpdatedv2.csv").createOrReplaceTempView("AirlineDatasetUpdatedv2.csv").createOrReplaceTempView("AirlineDatasetUpdatedv2.csv").createOrReplaceTempView("AirlineDatasetUpdatedv2.csv").createOrReplaceTempView("AirlineDatasetUpdatedv2.csv").createOrReplaceTempView("AirlineDatasetUpdatedv2.csv").createOrReplaceTempView("AirlineDatasetUpdatedv2.csv").createOrReplaceTempView("AirlineDatasetUpdatedv2.csv").createOrReplaceTempView("AirlineDatasetUpdatedv2.csv").createOrReplaceTempView("AirlineDatasetUpdatedv2.csv").createOrReplaceTempView("AirlineDatasetUpdatedv2.csv").createOrReplaceTempView("AirlineDatasetUpdatedv2.csv").createOrReplaceTempView("AirlineDatasetUpdatedv2.csv").createOrReplaceTempView("AirlineDatasetUpdatedv2.csv").createOrReplaceTempView("AirlineDatasetUpdatedv2.csv").createOrReplaceTempView("AirlineDatasetUpdatedv2.csv").createOrReplaceTempView("AirlineDatasetUpdatedv2.csv").createOrReplaceTempView("AirlineDatasetUpdatedv2.csv").createOrReplaceTempView("AirlineDatasetUpdatedv2.csv").createOrReplaceTempView("AirlineDatasetUpdatedv2.csv").createOrReplaceTempView("AirlineDatasetUpdatedv2.csv").createOrReplaceTempView("AirlineDatasetUpdatedv2.csv").createOrReplaceTempView("AirlineDatasetUpdatedv2.csv").createOrReplaceTempView("AirlineDatasetUpdatedv2.csv").createOrReplaceTempView("AirlineDatasetUpdatedv2.csv").createColor("AirlineDatasetUpdatedv2.csv").createColor("AirlineDatas
```

Nationality with status

2. What are the favorite or most visited destinations for frequent travelers

The insights reveal that the United States attracts the highest percentage of air travelers globally (22.41%), followed by Australia (6.46%) and Canada (5.5%). High travel volumes are concentrated in North America, Europe, and Asia, indicating these regions as major hubs for global air traffic. This data helps airlines focus on optimizing their flight networks and increasing operational efficiency in the most popular regions, leading to improved profitability and customer experience.

```
>>> spark.read.option("header", "true").option("inferSchema", "true").csv("/user/root/project/AirlineDatasetUpdatedv2.csv").createOrReplaceTempVlew("AirlineDatasetUpdatedv2.csv").createOrReplaceTempVlew("AirlineDatasetUpdatedv2.csv").createOrReplaceTempVlew("AirlineDatasetUpdatedv2.csv").createOrReplaceTempVlew("AirlineDatasetUpdatedv2.csv").createOrReplaceTempVlew("AirlineDatasetUpdatedv2.csv").createOrReplaceTempVlew("AirlineDatasetUpdatedv2.csv").createOrReplaceTempVlew("AirlineDatasetUpdatedv2.csv").createOrReplaceTempVlew("AirlineDatasetUpdatedv2.csv").createOrReplaceTempVlew("AirlineDatasetUpdatedv2.csv").createOrReplaceTempVlew("AirlineDatasetUpdatedv2.csv").createOrReplaceTempVlew("AirlineDatasetUpdatedv2.csv").createOrReplaceTempVlew("AirlineDatasetUpdatedv2.csv").createOrReplaceTempVlew("AirlineDatasetUpdatedv2.csv").createOrReplaceTempVlew("AirlineDatasetUpdatedv2.csv").createOrReplaceTempVlew("AirlineDatasetUpdatedv2.csv").createOrReplaceTempVlew("AirlineDatasetUpdatedv2.csv").createOrReplaceTempVlew("AirlineDatasetUpdatedv2.csv").createOrReplaceTempVlew("AirlineDatasetUpdatedv2.csv").createOrReplaceTempVlew("AirlineDatasetUpdatedv2.csv").createOrReplaceTempVlew("AirlineDatasetUpdatedv2.csv").createOrReplaceTempVlew("AirlineDatasetUpdatedv2.csv").createOrReplaceTempVlew("AirlineDatasetUpdatedv2.csv").createOrReplaceTempVlew("AirlineDatasetUpdatedv2.csv").createOrReplaceTempVlew("AirlineDatasetUpdatedv2.csv").createOrReplaceTempVlew("AirlineDatasetUpdatedv2.csv").createOrReplaceTempVlew("AirlineDatasetUpdatedv2.csv").createOrReplaceTempVlew("AirlineDatasetUpdatedv2.csv").createOrReplaceTempVlew("AirlineDatasetUpdatedv2.csv").createOrReplaceTempVlew("AirlineDatasetUpdatedv2.csv").createOrReplaceTempVlew("AirlineDatasetUpdatedv2.csv").createOrReplaceTempVlew("AirlineDatasetUpdatedv2.csv").createOrReplaceTempVlew("AirlineDatasetUpdatedv2.csv").createOrReplaceTempVlew("AirlineDatasetUpdatedv2.csv").createOrReplaceTempVlew("AirlineDatasetUpdatedv2.csv").createOrReplaceTempVlew("AirlineDatasetUpdatedv2.csv
```

3. Passenger demographics based on Gender and Age

The passenger demographics reveal a nearly equal gender distribution, with males at 50.3% and females at 49.7%. This balance indicates that gender does not significantly impact flight outcomes, reflecting a consistent experience across both groups. There is minimal difference in flight statuses across genders. Airlines can tailor their services and marketing strategies based on gender-specific travel patterns. Understanding gender-based flight trends helps in optimizing flight schedules and enhancing customer satisfaction by targeting the right demographics.

Individuals in the 21–30 age group seem to take the most flights, indicating they may be the most frequent travelers. This could be due to work-related travel, education, or leisure activities typically associated with this age group. 31-40 age groups show fewer flights compared to others, potentially reflecting life stages where travel may be less frequent (e.g., focusing on career). The trend suggests that young adults (21–30) and middle-aged individuals (41–60) are the primary travelers, possibly driven by work and leisure motivations.

4. Regional Flight cancellation

Countries with smaller airports handling fewer flights tend to have higher cancellation rates due to limited resources, inadequate infrastructure, and frequent technical issues. Addressing these challenges can help reduce cancellations and enhance customer satisfaction. For airlines, the insight enables them to optimize operations by prioritizing resource allocation and collaboration with smaller airports to improve infrastructure and reliability. This can reduce flight cancellations, minimize revenue losses, improve on-time performance, enhance customer trust, and foster greater passenger loyalty, ultimately strengthening their market competitiveness.

+		+	++
Country Name	Cancelled_Count	Total_Flights	Cancellation_Percentage
Andorra	4	7	57.14285714285714
Barbados	7	13	53.84615384615385
Djibouti	23	44	52.272727272727
Guinea-Bissau	5	10	50.00000000000000
Anguilla	7	14	50.00000000000000
Cocos (Keeling) I	4	8	50.000000000000000
Georgia	17	35	48.57142857142857
Grenada	11	23	47.82608695652174
American Samoa	21	45	46.666666666667
Guam	12	26	46.15384615384615
Réunion	9	20	45.000000000000000
Hungary	29	65	44.61538461538462
Aruba	4	9	44.444444444444
Serbia	19	43	44.18604651162791
Kuwait	10	23	43.47826086956522
Trinidad and Tobago	10	23	43.47826086956522
Bermuda	9	21	42.85714285714286
Macao	6	14	42.85714285714286
Virgin Islands, B	13	31	41.93548387096774
Tajikistan	18	43	41.86046511627907

only showing top 20 rows

5. Monthly Trend

The data reveals a steady decline in monthly flights over time, an even distribution of flight statuses (On Time, Delayed, and Cancelled at approximately 33% each), and fluctuating trends in cancelled flights across different months. This insight enables better resource planning, such as adjusting flight schedules, optimizing crew deployment, and managing operational costs during peak months(July, August). It also helps in strategizing marketing campaigns and promotions to boost demand, improving profitability and overall efficiency.

6. Seasonal Report

The insight highlights that airlines generally maintain strong on-time performance in Spring, Summer, and Fall, with minimal delays and cancellations. However, Winter experiences a higher frequency of delays and cancellations due to challenges like snowstorms and low visibility. To enhance reliability, airlines need to focus on improving Winter operations by investing in weather forecasting, optimizing schedules, and increasing staff to manage disruptions. Additionally, proactive communication with passengers during Winter conditions can help mitigate inconvenience and improve customer satisfaction.

```
### BRISH MORTHITO_DATE (Departure Date', 'MB/dd/yyyy')) IN (6, 7, 8) THEN 'Summer'

### BRISH MORTHITO_DATE (Departure Date', 'MB/dd/yyyy')) IN (9, 10, 11) THEN 'Fall'

### BRISH MORTHITO_DATE (Departure Date', 'MB/dd/yyyy')) IN (12, 12, 2) THEN 'MIRES'

### BRISH MORTHITO_DATE (Departure Date', 'MB/dd/yyyy')) IN (13, 4, 5) THEN 'MIRES'

### BRISH MORTHITO_DATE (Departure Date', 'MB/dd/yyyy')) IN (14, 4, 5) THEN 'MIRES'

### BRISH MORTHITO_DATE (Departure Date', 'MB/dd/yyyy')) IN (6, 7, 8) THEN 'MIRES'

### BRISH MORTHITO_DATE (Departure Date', 'MB/dd/yyyy')) IN (15, 12, 2) THEN 'MIRES'

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### BRISH MORTHITO_DATE (Departure Date', 'MB/dd/yyyy')) IN (15, 16, 11) THEN 'Fall'

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f. Future work:

- Use machine learning to build predictive models that can forecast delays and cancellations based on historical weather patterns, flight data, and seasonal trends.
- Incorporate real-time data streams, such as weather updates and air traffic control data, to enhance operational responsiveness.
- Utilize optimization algorithms to recommend efficient flight routes, considering factors like fuel consumption, weather conditions, and air traffic.
- Integrate social media data and passenger feedback to analyze sentiment trends about airline services and improve customer experience.

g. References:

https://www.hadoopinrealworld.com/building-a-data-pipeline-with-apache-nifi/

https://hadoop.apache.org/

https://spark.apache.org/

https://www.elastic.co/kibana

https://www.youtube.com/watch?v=RH2JbpwgD9s

https://youtu.be/IR0i3xzNKQQ?si=teVsYarJS2g4mulb