

Akash Shukla



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OBJECTIVES:

To pursue a highly rewarding career and work with a progressive and forward-thinking IT organization, which provides me with job satisfaction and self-development and helps me achieve personal as well as organizational goals. I have around 3.5+ years of IT industry experience and am currently working with HCL Technologies.

Work Experience: -



HCL TECHNOLOGIES LTD – Noida, India

SQL DATABASE ADMINISTRATOR (DBA)

06/2020 – Current


TECHNICAL SKILL SET:

- Providing production support for MS SQL Server 2012/2014/2016/2017/2019.
- Extensive experience in Installation and configuration of SQL Server 2014, 2016, 2019, 2022
- Technical proficiency in handling Microsoft SQL Database related issues both in production and non-production environments with expertise in doing rigorous troubleshooting on Database Backup, Restore, Log shipping, Clustering, Always On etc.
- Performing Day-to-Day DBA activity such as Review and Analyze SQL Server Error Logs, Analyze DBCC Reports for CHECKDB, Fragmentation and perform necessary action.
- Performing SQL Server Installation, Configurations, Post Install validation and hardening and Administration.
- Troubleshooting and fixing of SQL Job failures based on the Alerts received for any Backup failures or any other production issue.
- Monitoring and troubleshooting alerts for Disk utilization, CPU utilization, SQL Server Agent job failures, SQL services down and High availability issues.
- Scheduling Production Backup jobs (Full, Differential and Transaction).
- Experienced in using different Recovery models Simple, Full and Bulk-logged depending on Application requirement. Involved in Domain Migration Activity of SQL Server from one domain to another domain.
- Creating, configuring, and scheduling SQL server agent and maintenance jobs
- Backup and restore from PROD to DEV/QA based on the client request.
- SQL server Security management- Creation of logins, users and providing access as per the defined standards.
- Participate in weekly database performance review meeting with Customer.

- Having Experience on Data center servers and handling up to size of 80TB databases. Handling Memory configurations for SQL Server.
- Migrated SQL Databases from one server to other (Data Refresh Activity)
- Deployment of scripts, SPs on PROD Servers.
- Handling and managing SQL Server Patching for DEV\PROD SUPPORT\PROD Environments.
- Performing SQL Server password rotation activity on yearly basis using Powershell Script
- Hands on experience in Migration of SQL Server 2014, 2016, 2019 databases to Azure Cloud
- Handon Experience on database encryption (TLS, TDE)
- Handon Experience on Creating users, functional IDs on AWS SQL RDS instances via AWS Run deck jobs
- Knowledge of SSIS/SSRS/SSAS

OTHER SKILL SET:

- Speaking with clients/application and development teams regarding issues and keeping track of the issue till it gets resolved.
- Advance Knowledge of Service Now (Ticketing Tool) & Moogsoft , Azure Monitor , BigPanda, JIRA (Monitoring Tools)
- Strong knowledge of ITIL and I'm following ITIL best practices to implement any task or any change in my environment.
- 24 X 7 Production Database on Call Support.

-  **HCL Training & Staffing Services Pvt. Ltd. – Lucknow, India.** June-19 – June2020
- The 1-year training program is conducted by HCL Training and Staffing Services.

Learnings in this program – Vmware, Azure, RDBMS, Activedirectory, ITIL, networking

ACADEMIC CREDENTIALS:

PROFESSIONAL QUALIFICATIONS:

- **Master of Computer Applications (MCA)** from AMITY UNIVERSITY
2023 – 2025
- **Bachelor of Computer Applications (BCA)** from SASTRA UNIVERSITY,
Thanjavur, Tamil Nadu - 2020 – 2023
CGPA – **7.9**

SECONDARY OUALIFICATIONS

SVM Inter College
Intermideate 2016-2017

SVM Inter College
High School 2015-2016

Licenses & certifications -

Name	Year
AZ-900: Microsoft Azure Fundamentals	2022
Az-104: Microsoft Azure Administrator	2021
SQL Server Advance Administration by Udemy	2024

HONORS & AWARDS:

- ❖ 2 times Star performer employee by Client.
- ❖ HCL talent and Skills award
- ❖ Received Custom Miles 2 times by L4 head

Handled Clients:

- **Project 1: -PepsiCo**

- 06/2020 – current

US-based multinational food, snack, and beverage corporation with 100+ SQL Servers including Production & Non-production environments.

As a Senior SQL DBA at the PepsiCo, I had the privilege of managing and optimizing the organization's vast and complex databases. With my expertise in SQL administration, I ensured the stability, performance, and security of critical data systems. Leveraging my strong understanding of database architecture and query optimization, I successfully implemented strategies to improve database performance, streamline processes, and enhance data integrity. Collaborating with cross-functional teams, I effectively resolved database-related issues and provided technical guidance to

support business initiatives. Working for the Walt Disney Company as a SQL DBA allowed me to combine my passion for technology and my love for the enchanting world of Disney, creating a truly magical experience for both internal and external stakeholders.

- **Project 2: - *Leo-Pharma-***

06/2020 – Current

Denmark –based largest pharmaceutical company with 300+ SQL Servers including Production & Non-production environments.

As a SQL DBA at Leo-Pharma, I am playing a crucial role in supporting and maintaining the company's SQL databases. With a solid foundation in SQL administration, I am assisting in ensuring the reliability and performance of the database infrastructure. I am actively participating in database monitoring, backup and recovery processes, and user access management. Collaborating with senior DBAs, I gained valuable experience in troubleshooting and resolving database issues, ensuring minimal downtime and data integrity.

- As I am a part of Cloud services so apart from these 2 project I am currently handling few more projects named GroupeCAT, Monro, Sigma,Haemonetics, Burberry, M&D, Cambrex and CAQH so I am handling more than 2000+ SQL servers in real time.

PERSONAL SKILLS:

- A cooperative nature to maintain team spirit.
- Adaptive nature according to the work environment.
- Creative and hard working.
- Good communication skills.
- To manage things efficiently without panic in adverse conditions also.
- Problem-solving attitude.
- Quick Learner

PERSONAL DETAILS:

Name	Akash Shukla
Father Name	Shiv Nath Shukla
Date of birth	19/12/1999
Permanent Address	348 Brahm Nagar near sai mandir Shuklaganj Kanpur (209861)
Nationality	Indian
languages	Hindi, English
Marital status	Single
Hobbies	Internet Surfing and discovering new things and logics.

DECLARATION

- I hereby declare that the above information is correct to the best of my knowledge.

Place: Noida

Akash Shukla