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Reference: **308 192 857J**



Ritish Kandel
10 Vasey Ave
LALOR VIC 3075



Australian Government

Services Australia

centrelink

8 November 2022

Suspension of your Youth Allowance

Payment on 09/11/2022

\$50.81

► Important Information

- Our records show we have not received your parents/guardians Tax Assessment Notices for 2021/2022 financial year, and as a result a decision has been made to stop your Youth Allowance from 8 November 2022. You need to provide these documents or contact Centrelink as soon as possible to continue to receive Youth Allowance.

Contact information

For online services



my.gov.au



ExpressPlus mobile apps

For more information



servicesaustralia.gov.au

For complex enquiries



132 490

Your reference number is 308 192 857J

Taxation

Youth Allowance, like wages and salaries, is part of your taxable income. If tax is not deducted from your allowance, and your total income is over the tax threshold, you may have to pay tax in a lump sum at the end of the financial year. The Australian Taxation Office can tell you how much this may be. You can ask us to take tax out of your payments at any time.

What you must tell us

You must tell us **within 14 days** about events or changes in circumstances affecting your payment. If you get a Reporting Statement (Application for Payment), report your changes in circumstances with your earnings on your reporting day.

You can tell us about these changes using your:

- Centrelink online account through myGov
- Express Plus Centrelink mobile app
- Centrelink phone self service

For a list of changes that you need to tell us about, including more information about how to tell us, please go to **servicesaustralia.gov.au/notifychanges**

This request is an information notice given under social security law.

The amount of Youth Allowance you receive may need to be changed if there are changes in your circumstances. If you are paid too much allowance because you do not tell us when you are required to do so, we may ask you to pay it back. There are also penalties for not telling us when required.

If you do not agree with a decision we have made

- Contact us so we can check the details and explain the decision.
- Contact us and ask for a review of the decision. We will change it if it is wrong.
- Contact the Administrative Appeals Tribunal (AAT) if you do not agree with the review officer's decision.
- If you do not agree with the decision of the AAT you may be able to appeal further. For more information about the AAT, please go to **aat.gov.au**

All of the above are free of charge.

If you do not agree with a decision we have made, contact us as soon as possible. It is important to ask for a review **within 13 weeks** of being notified about the decision. If your request for a review is more than 13 weeks after being notified and the decision can be changed, you may only receive your entitlement from the date you requested the review.

There is no time limit for a review of a decision about money you owe us. However you may have to pay back the money while the decision is being reviewed.

Privacy and your personal information

The privacy and security of your personal information is important to us, and is protected by law. We need to collect this information so we can process and manage your applications and payments, and provide services to you. We only share your information with other parties where you have agreed, or where the law allows or requires it. For more information, go to **servicesaustralia.gov.au/privacy**

Job Plan and mutual obligation requirements

A Job Plan is an Employment Pathway Plan under the *Social Security Act 1991*.

Mutual obligation requirements means the same as Activity Test or participation requirements under the *Social Security Act 1991*.

To make a complaint or give us feedback

We aim to resolve your concerns as quickly as possible. If you want to make a complaint or give us feedback you can:

- call our feedback and complaints line on **1800 132 468**, or

- go to **servicesaustralia.gov.au/feedback** for other options.

If this does not resolve your concerns, you can make a complaint to the Commonwealth Ombudsman at **ombudsman.gov.au** using the online complaints form. If you are unable to complete the online form, you can call them on **1300 362 072**.