

AHABWE DIPHAN
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PERSONAL DETAILS

GENDER: Male
NATIONALITY: Ugandan
LANGUAGE: English, Runyankole and Luganda
MATRIAL STATUS: single
NEXT OF KIN: Ms. Ashaba Doreen / **CONTACT:** 0787244645/0706533561

PROFESSIONAL DATA

I am a highly motivated, adaptable and hard-working person that can manage to work under pressure and execute high professionalism work with gained qualifications in computer Science. I have also excelled in areas such as data collection and entry, website management, advocacy

CAREER OBJECTIVE

To secure a challenging position that offers opportunities for growth and execute high standards of professionalism that with stands competition

EDUCATION

Bachelors in computer Science	MultiTech Business School 2018-2020
Uganda advanced Certificate of education	Ntare School 2012-2013
Uganda certificate of education	Ntare school 2008-2011

KEY SKILLS

DATABASE MANAGMENT: database building, database system connection
CCNA, Web Development
ADDITIONAL SKILLS: communication skills, confidence, creativity and innovation, interpret and forecast market trends, finally research, leadership skills

WORK HISTORY, DUTIES AND RESPONSIBILITIES

MTN Uganda {Mbarara} for 6 months (2017)

Customer care call center services

- reaching out to clients on the new promotion that was running also guide them on how to join, register.
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- Dealt with and helped resolve customer's complaints like swapping simcards
- Assisted in selling the company's products and services like phones
- Received phone calls from customers and addressed their problems in line with the company's regulations
- Helped customers to try out companies' products and services like buying internet bundles for the starters especially

D4 company ltd 2014

Sales assistant

- Achieving growth and hitting sales targets by successfully managing the sales team
- Make reports on the sales made per week
- Designing and implementing a strategic sales plan that expands the customer base

UGANDA ENERGY CREDIT CAPITALISATION COMPANY in 2015

Internship

- System management e.g., computer set up, machine updates

- Report making and data entry

REACH A HAND UGANDA 2019

PEER EDUCATOR

- Provide secretariat support for peer educators monthly meetings
- I carried out my research in kalamoja-kaboongo district called karuna project under Reach a hand Uganda with an emphasis of creating awareness and prevention of HIV/AIDS “.
- Writing minutes mostly in meetings
- Learned the Procedure on how some policies are generated and how they should be implemented in line with the cost benefit analysis
- Writing reports from the field and school outreaches
- Represent views and ideas of peer educators
- Make calls for the follow up survey of peer educators from 2015 up to date on the get up speak up project

VOLUNTEER AT EKUBO (May 2018 to May 2019)

- Sustain rapport with key accounts by making visits; exploring specific needs; anticipating new opportunities
- Participate in the new projects to promote the ekubo and build communities
- Management the website updates and information update
- Pilot projects with whom the organization can work on.

ACTIVE YOUTH AFRICA

TEAM LEADER

- (Its platform where we advocate for emotional wellbeing, and also break stigma surrounding mental health)
- Organize and hold talks around mental health in community
- Create and monitor creative ways to help and enable young people speak up on their mental health
- Pilot projects with whom the organization can work on

Strong Minds Uganda

CTA team

- Make reports on the data collected from the calls every week
- Account for the target allocated for the data calls per week
- Chair daily review meetings with other CTA members and supervisor
- Make daily calls to clients reaching out on the 256 USSD
- Suggest and innovative new strategy to reach out to community

AFRO SOFT ICT LIMITED

Junior software Developer (internship)

- Create the algorithms for the database Structure and data flow diagrams
- Create Application integration interfaces
- Website Development
- Help in the field in data collection and testing of new software

OUTBOX UGANDA

Volunteer Junior Software Developer

- Create Backend of Safe Courier Application
- Create User Stories for the projects
- Worked on Backlog for linkages and profiles Edu
- Do and present any other work assigned to me

REFEREES

Miss Ndagire Specioza Kimera
Managing director UECC
P.O BOX 29725 Kampala Uganda

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