

# PROFILE

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## EXPERIENCE

**Employer Name:-** Wilson Security  
**Role Name:-** Control Room Operator  
**Start Date:-** 01 Mar 2021 to 28 Nov 2022  
**End Date:-** 01 Mar 2021 to 28 Nov 2022

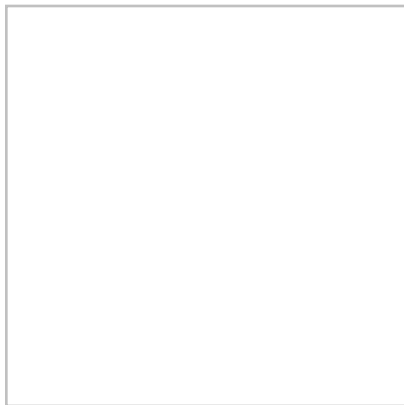
As a Control Room Operator at a prestigious corporate site I was responsible for leading the security team on day to day basis. Responsibilities and duties:  
Supporting, directing, and co-ordinating small to medium sized teams, including response to incidents and emergencies  
Preparing shift operational briefs and briefing staff  
Manage and use

## Role Description

control room  
technical systems  
and equipment  
including complex  
data entry  
Responding to  
communication  
systems including  
radio, telephone,  
and email (client  
and public)  
Maintaining  
observation and  
monitoring using  
surveillance  
systems including  
CCTV Responding  
to alarm  
activations  
Managing access  
control systems  
Maintaining data  
and security  
records including  
communication  
logs and  
comprehensive  
reports Maintain  
and distribute  
security  
operational  
equipment Skills  
and Qualifications  
Security License  
(NSW 1AC)  
Demonstrated  
control room  
operational  
experience  
including using a  
range of technical  
systems Customer  
service

experience  
Superior  
communication  
skills (both written  
and verbal)  
Exceptional  
personal  
presentation  
Reliability and  
punctuality Ability  
to work 24/7  
rotating roster First  
Aid Certificate  
(current)  
Responsible  
Service of Alcohol  
(RSA) White Card  
Traffic Control and  
Implement Traffic  
Management Plan  
certificates (or  
willing to obtain)  
Fire Warden (or  
willing to obtain).

**Employer Name:-** MSS Security  
**Role Name:-** Control Room  
Operator  
**Start Date:-** 01 Nov 2017 to 22  
Feb 2021  
**End Date:-** 01 Nov 2017 to 22  
Feb 2021  
As a Control Room  
Operator at a  
prestigious  
corporate site I  
was responsible  
for leading the  
security team on  
day to day basis.  
Responsibilities  
and duties:



## JOHN SMITH

Corporate Security Officer

user

## CONTACT

**PHONE** 610410997397  
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**EMAIL** majidam@hotmail.com  
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## Role Description

Supporting,  
directing, and co-  
ordinating small to  
medium sized  
teams, including  
response to  
incidents and  
emergencies  
Preparing shift  
operational briefs  
and briefing staff  
Manage and use  
control room  
technical systems  
and equipment  
including complex  
data entry  
Responding to  
communication  
systems including  
radio, telephone,  
and email (client  
and public)  
Maintaining  
observation and  
monitoring using  
surveillance  
systems including  
CCTV Responding  
to alarm  
activations  
Managing access  
control systems  
Maintaining data  
and security  
records including  
communication  
logs and  
comprehensive  
reports Maintain  
and distribute  
security  
operational

equipment Skills  
and Qualifications  
Security License  
(NSW 1AC)  
Demonstrated  
control room  
operational  
experience  
including using a  
range of technical  
systems Customer  
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Superior  
communication  
skills (both written  
and verbal)  
Exceptional  
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Reliability and  
punctuality Ability  
to work 24/7  
rotating roster First  
Aid Certificate  
(current)  
Responsible  
Service of Alcohol  
(RSA) White Card  
Traffic Control and  
Implement Traffic  
Management Plan  
certificates (or  
willing to obtain)  
Fire Warden (or  
willing to obtain).

<b>Employer Name:-</b>	Glad Security
<b>Role Name:-</b>	Controller
<b>Start Date:-</b>	01 Nov 2016 to 25 Nov 2017
<b>End Date:-</b>	01 Nov 2016 to 25

Nov 2017

As a Control Room Operator at a prestigious corporate site I was responsible for leading the security team on day to day basis.

Responsibilities and duties:

Supporting, directing, and co-ordinating small to medium sized teams, including response to incidents and emergencies

Preparing shift operational briefs and briefing staff

Manage and use control room technical systems and equipment including complex data entry

Responding to communication systems including radio, telephone, and email (client and public)

Maintaining observation and monitoring using surveillance systems including CCTV Responding to alarm

activations

Managing access

## **Role Description**

control systems  
Maintaining data  
and security  
records including  
communication  
logs and  
comprehensive  
reports Maintain  
and distribute  
security  
operational  
equipment Skills  
and Qualifications  
Security License  
(NSW 1AC)  
Demonstrated  
control room  
operational  
experience  
including using a  
range of technical  
systems Customer  
service  
experience  
Superior  
communication  
skills (both written  
and verbal)  
Exceptional  
personal  
presentation  
Reliability and  
punctuality Ability  
to work 24/7  
rotating roster First  
Aid Certificate  
(current)  
Responsible  
Service of Alcohol  
(RSA) White Card  
Traffic Control and  
Implement Traffic  
Management Plan

certificates (or  
willing to obtain)  
Fire Warden (or  
willing to obtain).