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Ritu Maria Joy

Senior C# Developer

PROFESSIONAL SUMMARY

Solution-focused and detail-oriented IT Professional with 7 years in all phases of software development life cycle (SDLC) - Project Analysis, Requirements, Design, Development, Testing, and Deployment and Documentation. Extensive experience in .NET Framework Web based application development using Microsoft .NET technologies including ASP.NET, C#, MVC, Web API, ADO.NET, Entity Framework WCF, AJAX, ADO.NET, XML, HTML, CSS, jQuery.

KEY SKILLS

- Application Development • Requirement estimation • Prioritizing task • Coding • Code Review
- Excellent Communication • Team Player • Scrum Activities • Sprint Planning
- Unit Testing • Project Issue Resolution • Test Plan Creation
- Test Execution • Performance Improvement • Documentation

TECHNICAL SKILLS

Language : C#, Java (Beginner level)

Web Technologies : Asp.Net, MVC, Web API, WCF

UI Technologies : HTML, CSS, Ajax, XML, Json

Scripting Language : Json JQuery, Javascript

Database : ADO.Net, Entity Framework, Microsoft SQL Server 2008/2012/2014/2017 , Oracle 11

Version Control System : TFS, Azure DevOps, GIT, SVN

Environment : Visual Studio 2012/2015/2017/2019, Eclipse

Testing Tools : Postman, Visual Studio Performance Tool

PROFESSIONAL EXPERIENCE

Technical Leader

Jan '20 - Present

RapidValue IT Services - An Aspire Systems Company

Kochi, Kerala, India

Aspire Systems is a global technology services firm serving as a trusted technology partner with an employee base of 5k+ professionals

End-to-End Software Development

- Oversaw end-to-end software development life cycle, **debugged applications &** configured existing systems
- **Reduced the manual** efforts of support team by 70% by automating client billing invoice.
- Supervising the development of impactful advertisements to target potential customers

Application Development

- Development of software and web solutions using **.NET framework**
- Developing web services and RESTful APIs
- **Working remotely** for the client to gather application requirements and developed the same.
- Organized and attended **daily scrum calls** with other team members, QA team and business analyst.

Code Reviewing & Unit Testing

- Wrote codes for .NET software applications by using C# **programming & code reviews**.
- Performed **Scrum activities** like creating user stories, story pointing, sprint planning and sprint retrospectives.
- Resolved and tracked issues while **avoiding escalation**

Associate - Projects

Sep '14 - Dec '19

Cognizant Technology Solutions

Kochi, Kerala, India

Cognizant is an American multinational technology company that provides business consulting, information technology and outsourcing services

Application Development

- Development of software and web solutions using **.NET framework**
- Ensured code has **zero security** violations
- **Cloud migration** of on-prem application to Azure, AWS
- Automated functionalities and **reduced the manual support** by 50%

KEY PROJECTS HANDLED

1. iFACS Website

iFACS is an web application that enables collection of fine(s) from a rental car customer for traffic violations acquired during the time a customer rents a car. iFACS interfaces directly and indirectly with other applications for tasks associated with securely obtaining or passing vehicle/client/driver information and billing.

- **Reduced manual** efforts by **70%** by automating client billing invoice.
- **Automated** monthly and quarterly violations report for the Director.

Technology - Asp.Net, C#, Linq, Javascript HTML, Ajax, Web API, WCF, Oracle

2. Travel Compliance

Travel Compliance captured all travel permit related queries for all Cognizant associates travelling across the globe. The travel questionnaires, project related details, travel compliance as per Cognizant policies is ensured.

- **Enhanced development** time by 50% handling HTML controls by database.
- **Adhered** to code compliance by **100%**

Technology - Asp.Net MVC, C#, Linq, Javascript HTML, Ajax, Web API, SQL Server

3. H1B Nomination

H1B Nomination helps associates to check their eligibility for H1B Visa to USA as per USICS regulation and file the petition according to eligibility.

- **Automated data** entry by **50%** for the Global mobility user.

Technology - Asp.Net, C#, Linq, JQuery, Javascript HTML, Ajax, CSS SQL Server

ADDITIONAL INFORMATION

Languages: English, Hindi & Malayalam

EDUCATION

Saintgits College of Engineering

Jun '10 - Jun '14

B.Tech in Computer Science Engineering

Kerala, India

- CGPA: 8.3/10

CERTIFICATIONS

Microsoft Azure Developer Associate -

December 05, 2020 – December 05, 2022

AWARDS & RECOGNITION

- Received the award for the '**Best Team Player**' at Cognizant', India 2016
- Received the '**Great Team Award**' for reducing manual intervention by 50% at Cognizant, India 2018