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# Ritu Maria Joy

## Senior Software Developer

### PROFESSIONAL SUMMARY

Detail-oriented, solutions-focused Software Engineer with 7 years of extensive experience in C#, .NET Framework, .NET Core, .NET programming and RDBMS development with an excellent track record of corporate client satisfaction. Proficient in SDLC and Agile principles. Proven ability in delivering projects in timely fashion and within budget. Strong communication skills as a leader and mentor to associates towards building a result-oriented cross-functional team.

### KEY SKILLS

- Application Development • Requirement estimation • Prioritizing task • Coding • Code Review
- Excellent Communication • Team Player • Scrum Activities • Sprint Planning
- Unit Testing • Project Issue Resolution • Test Plan Creation
- Test Execution • Performance Improvement • Documentation

### TECHNICAL SKILLS

**Language** : C#, Java (Beginner level)

**Web Technologies** : Asp.Net, MVC, Web API, WCF

**UI Technologies** : HTML, CSS, Ajax, XML, Json

**Scripting Language** : Json JQuery, Javascript

**Database** : ADO.Net, Entity Framework, Microsoft SQL Server 2008/2012/2014/2017, Oracle 11, SSRS Reports

**Version Control System** : TFS, Azure DevOps, GIT, SVN

**Environment** : Visual Studio 2012/2015/2017/2019, Eclipse

**Testing Tools** : Postman, Visual Studio Performance Tool

### PROFESSIONAL EXPERIENCE

#### Technical Leader

Jan '20 - Present

#### RapidValue IT Services - An Aspire Systems Company

Kochi, Kerala, India

*Aspire Systems is a global technology services firm serving as a trusted technology partner with an employee base of 5k+ professionals*

#### End-to-End Software Development

- Evaluated project **requirements** and specifications and developed software applications that meet business objectives and **comply with proposed standards**.
- **Reduced the manual** efforts by 70% by automating client billing invoice.

#### Application Development

- Development of software and web solutions using **.NET framework**
- **Worked remotely** for the client from the start and established a strong communication bond.
- Organized and attended **daily scrum calls** with **globalized team members**, QA team and business.

## Code Reviewing & Unit Testing

- Reviewed application code, implemented **unit testing** and worked with development teams to correct problems, run test scenarios and prepare for deployment..
- Performed **Agile Scrum activities** like creating user stories, story pointing, sprint planning and sprint retrospectives.
- Resolved and tracked issues while **avoiding escalation**

## Team Building

- Contributed ideas and suggestions in **team meetings** and delivered updates on deadlines, designs and enhancements
- **Trained and mentored** less experienced team members in technology, business and best practices to improve overall team performance.

## Associate - Projects

Sep '14 - Dec '19

### Cognizant Technology Solutions

Kochi, Kerala, India

*Cognizant is an American multinational technology company that provides business consulting, information technology and outsourcing services*

## Application Development

- Developed holistic systems in programming languages, including C#, .Net, MVC, Web API | REST and MS SQL Server
- Revised, modularized and updated old code bases to modern development standards, **reducing operating** costs and improving functionality.
- Automated functionalities and **reduced the manual efforts** by 50%

## Team Building

- Worked closely with Quality Assurance to **resolve technical issues** to ensure successful release during SDLC.
- Collaborated with other developers to identify and alleviate number of bugs and errors in software.

## KEY PROJECTS HANDLED

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### 1. iFACS Website

iFACS is an web application that enables collection of fine(s) from a rental car customer for traffic violations acquired during the time a customer rents a car. iFACS interfaces directly and indirectly with other applications for tasks associated with securely obtaining or passing vehicle/client/driver information and billing.

- **Reduced manual** efforts by **70%** by automating client billing invoice.
- **Automated** monthly and quarterly violations report for the Director.

**Technology** - Asp.Net, C#, Linq, Javascript HTML, Ajax, Web API, WCF, Oracle

### 2. Travel Compliance

Travel Compliance captured all travel permit related queries for all Cognizant associates travelling across the globe. The travel questionnaires, project related details, travel compliance as per Cognizant policies is ensured.

- **Enhanced development** time by 50% handling HTML controls by database.
- **Adhered** to code compliance by **100%**

**Technology** - Asp.Net MVC, C#, Linq, Javascript HTML, Ajax, Web API, SQL Server

### 3. H1B Nomination

H1B Nomination helps associates to check their eligibility for H1B Visa to USA as per USICS regulation and file the petition according to eligibility.

- **Automated data** entry by **50%** for the Global mobility user.

**Technology** - Asp.Net, C#, Linq, JQuery, Javascript HTML, Ajax, CSS SQL Server

## EDUCATION

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Saintgits College of Engineering	Jun '10 - Jun '14
B.Tech in Computer Science Engineering	Kerala, India
<ul style="list-style-type: none"><li>CGPA: 8.3/10</li></ul>	

## CERTIFICATIONS

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Microsoft Azure Developer Associate -	December 05, 2020 – December 05, 2022
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## AWARDS & RECOGNITION

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- Received the award for the '**Best Team Player**' at Cognizant', India 2016
- Received the '**Great Team Award**' for reducing manual intervention by 50% at Cognizant, India 2018