

Ritvik Mahadeshwar

Business & Information Technology Student

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Melbourne, Australia

Currently doing a double degree in Business and IT at Monash University undergoing my 4th year; expected to graduate end of 2022. I am a confident and articulate individual with commended ability to work with others to achieve set outcomes. Developed and demonstrated leadership and communication skills through engagement in sports and clubs. Highly determined and always passionate about achieving customer success.

EDUCATION

Monash University – Graduating Nov 2022

Bachelor of Business (Banking and Finance)

Bachelor of Information Technology (Business Information Systems)

Grade – Distinction

Australia (Melbourne)

2018 – present

Melbourne High School

ATAR of 90

Australia (Melbourne)

2014 – 2017

WORK EXPERIENCE

Monash eSolutions

Business Analyst

Australia (Melbourne)

Nov 2020 – Feb 2020

- Produced an end of year report on the performance of our systems using excel functions and pivot tables. Highlighted areas where there was over usage and inefficiencies and how eSolutions could save money and power.
- Created a security report for our Linux and Windows machines, highlighting users that were using the machine and their actions. Implemented an analytical condition that would detect security breaches and red flag them (e.g. 10 failed attempts to login in 15 mins by a single user)
- Established a dashboard that tracked the usage of the 50+ product we offer used by our team. The dashboard allowed our internal team to detect any problems that our users had almost instantaneously and work out what were the most popular and necessary applications so they could be further improved.

Australia (Melbourne)

Jul 2020 – Nov 2020

Monash eSolutions

Software Engineer Intern

- Constructed 20 backend workflows using VMware Orchestrator that allowed customers to build and deploy their own virtual machines (storage size, CPU power, memory power, OS flavour etc)
- Managing the network, storage, certifications, and plug-ins of several ESXi hosts
- Creating a handbook for our new product offer, NextCloud, a cloud file directory service.

DiGiCOR

Junior Account Manager

Australia (Melbourne)

Nov 2018 – May 2019

- Created 10 accurate quotes daily for customers regarding their hardware and software needs.
- Helped in creating a package of hardware builds that are most popular for the company's customers
- Work with pre-sales team to problem solve the customer's requests satisfying the parameters of the client's IT environment

VOLUNTEERING

CCA (Commerce Computing Association)

Events Officer

Australia (Melbourne)

Mar 2021 – Present

- Managing the planning behind 4 key CCA exclusive programs - Corporate Dinner, Oracle Data Management Workshop and Amazon Key Skills Workshop and Trivia Night

Monash SEED (Socio-Economic Engagement & Development)

President & previously an Events Director

Australia (Melbourne)

Nov 2020 – Present

- Increased our member base by 35% running engaging O-Week activities. Started many exciting new programs like the Monash SEED externship; a consulting program providing student internships with social enterprises. Initiated our very own mentoring program to match students with industry experts of their interested field.
- Managing the day-to-day operations of 6 portfolios as part of the club committee, plus maintaining oversight of finances and club administration.
- Leading a team to plan and run 8 different-styled events, including our Flagship Program like the SEED Incubator. A program designed to allow students to learn the business acumen behind successful social enterprises and build their own start-ups that target social issues. SisterFlo and Ekta.Melbourne are some of our recent winners.

SKILLS & CERTIFICATES

Technical Proficiency: Python 2 & 3, R, SQL, JavaScript, VBA (Visual Basic for Applications)

Key Skills: Leadership, Critical Thinking & Problem solving, Stakeholder Management

Certificates: VMware: vLabs – ESXi Architecture, vSphere and vRealize. Splunk: Fundamentals 1 & 2