USER MANUAL

USER MANUAL FOR CYBERCRIME REPORTING PORTAL

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FOR CYBERCRIME REPORTING PORTAL

**MINISTRY OF HOME AFFAIRS**

# Disclaimer:

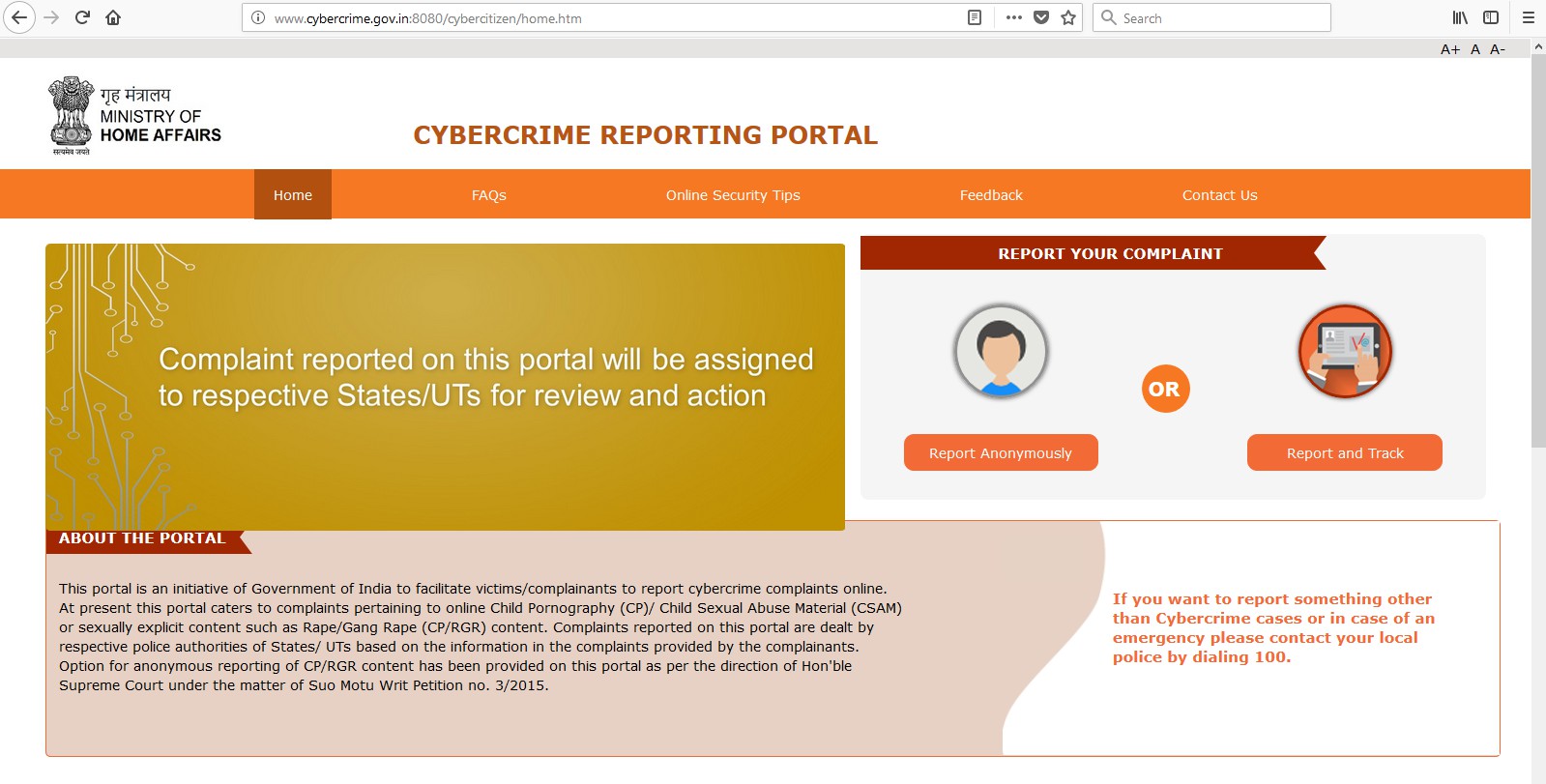
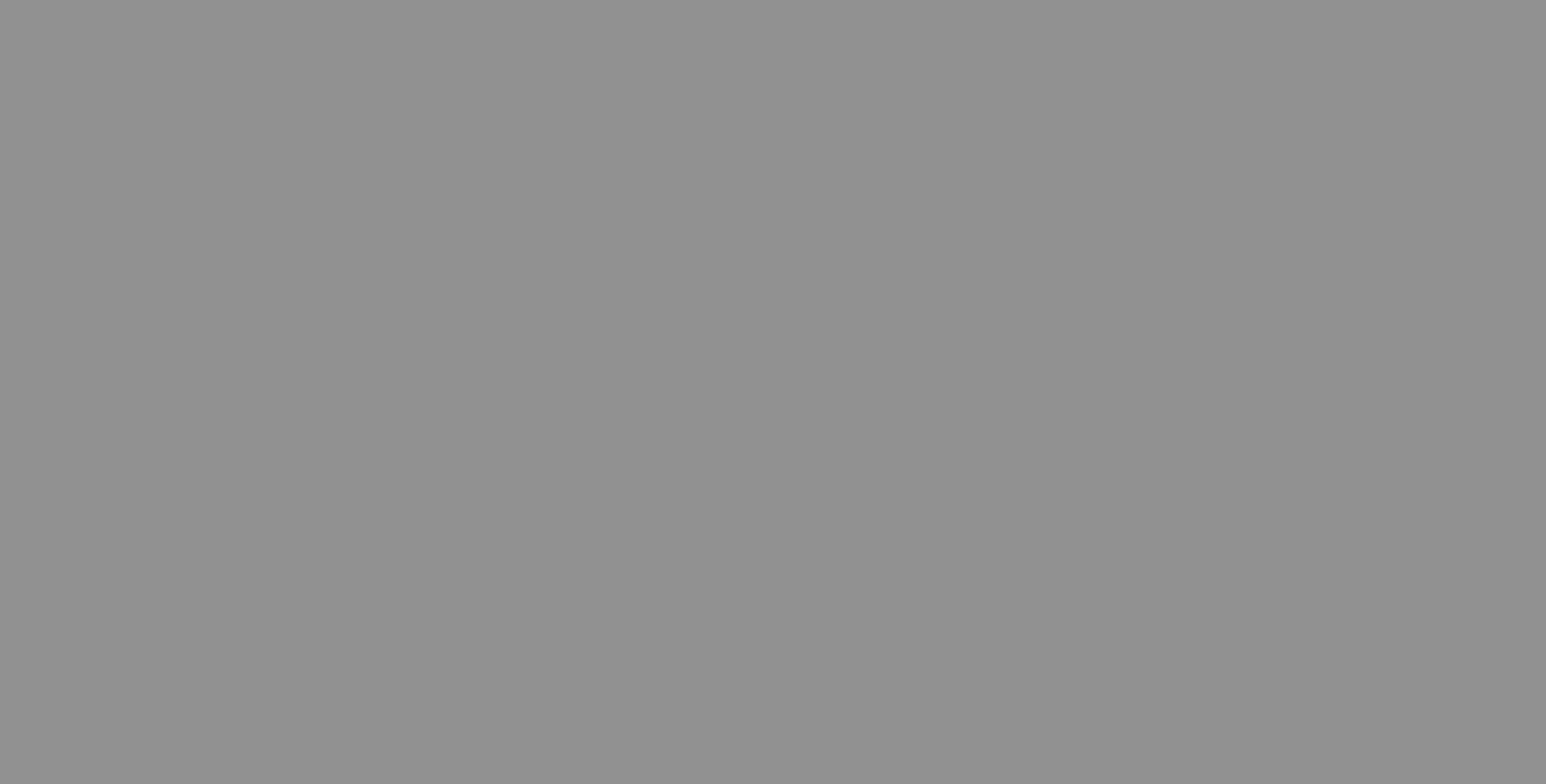
As per Article 246 of the Constitution of India, Public and Police order is the responsibility of the State. Due to transnational and borderless nature of cybercrimes, this Portal has been developed for facilitating public to report cybercrime complaints online.

All the reported complaints are dealt by respective State/UT police authorities based on the information provided by the complainant for necessary action. This portal has been designed to report complaints related to cybercrimes and should not be treated as an FIR. State /UT authorities are responsible for appropriate action on the complaints reported on the portal. Complainants are advised to take care of the accuracy of information provided by them on the portal.

# How to report a complaint anonymously

## Step 1:

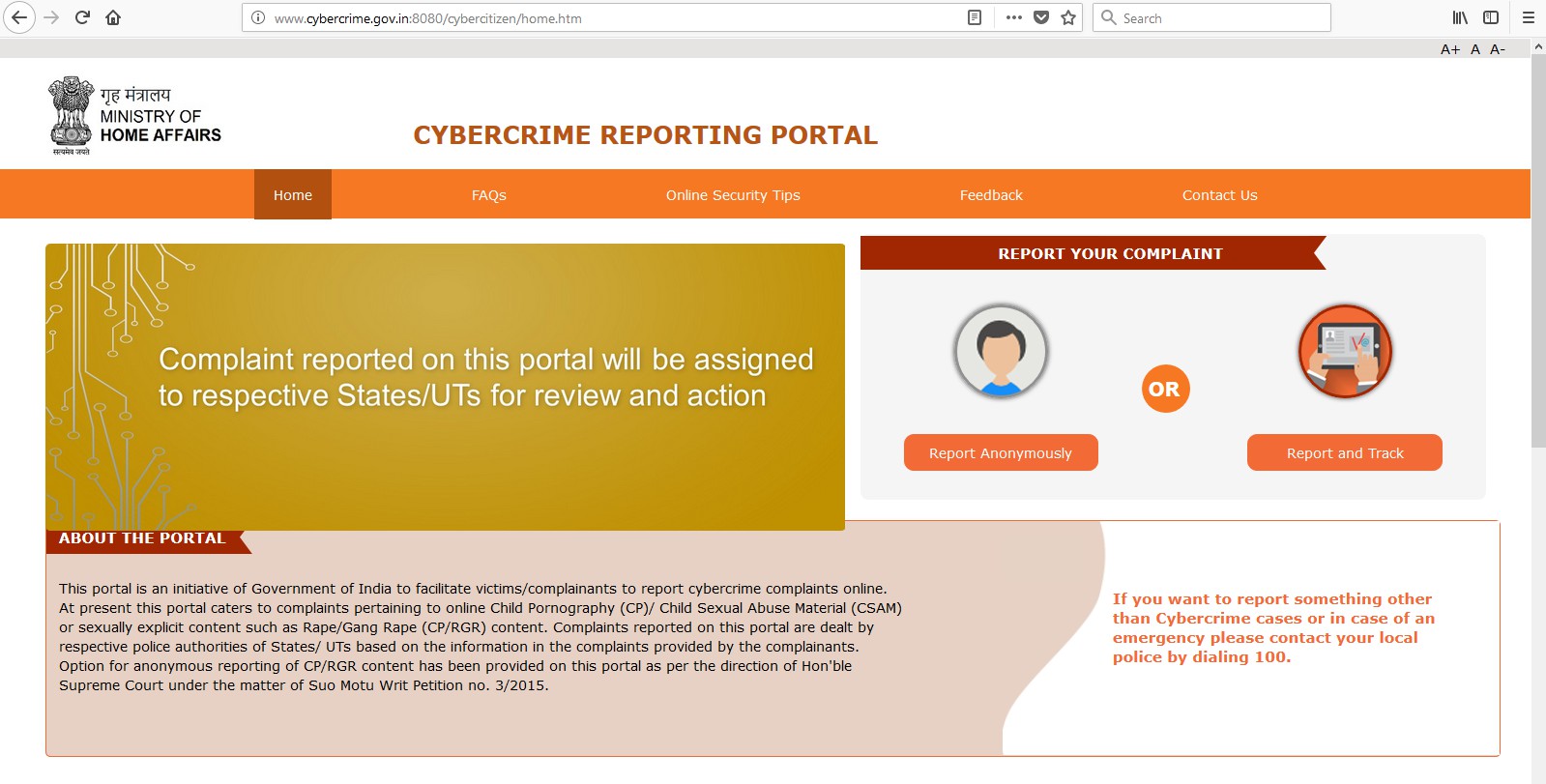
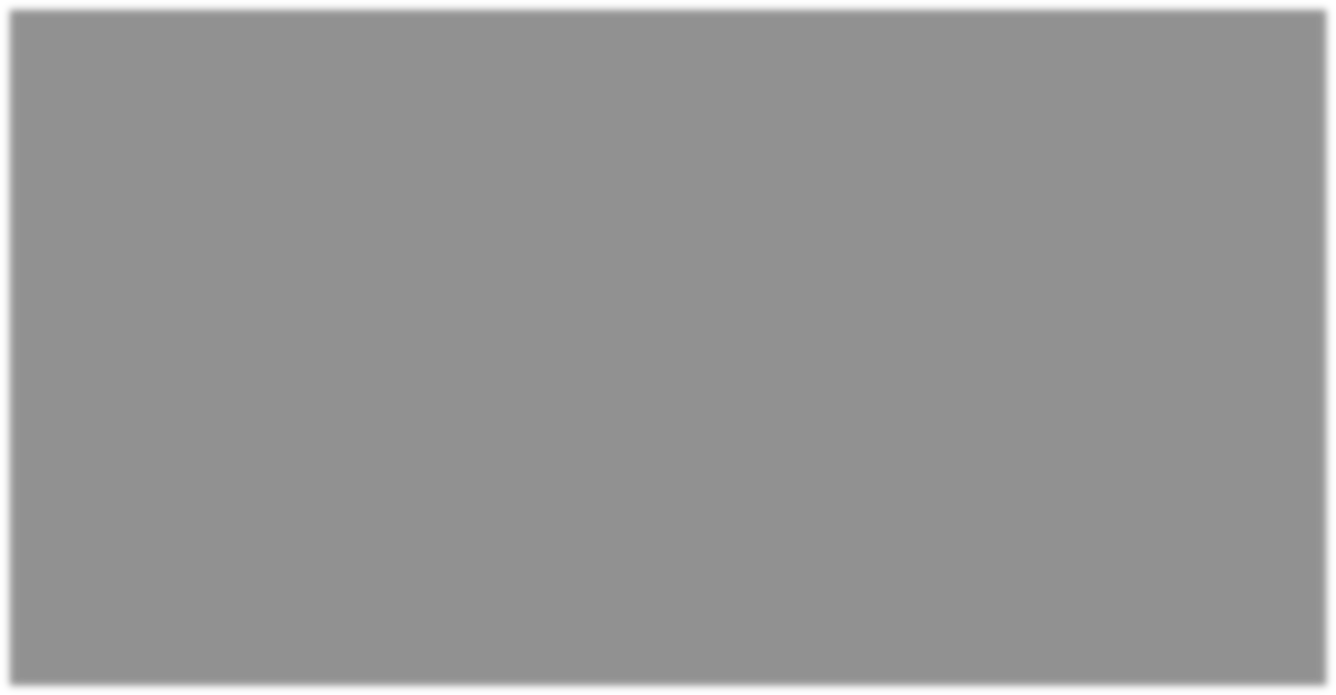
Type the URL **http**[**s://www.cybercrime.gov.in**](http://www.cybercrime.gov.in/)in the Web browser



Step 1

## Step 2:

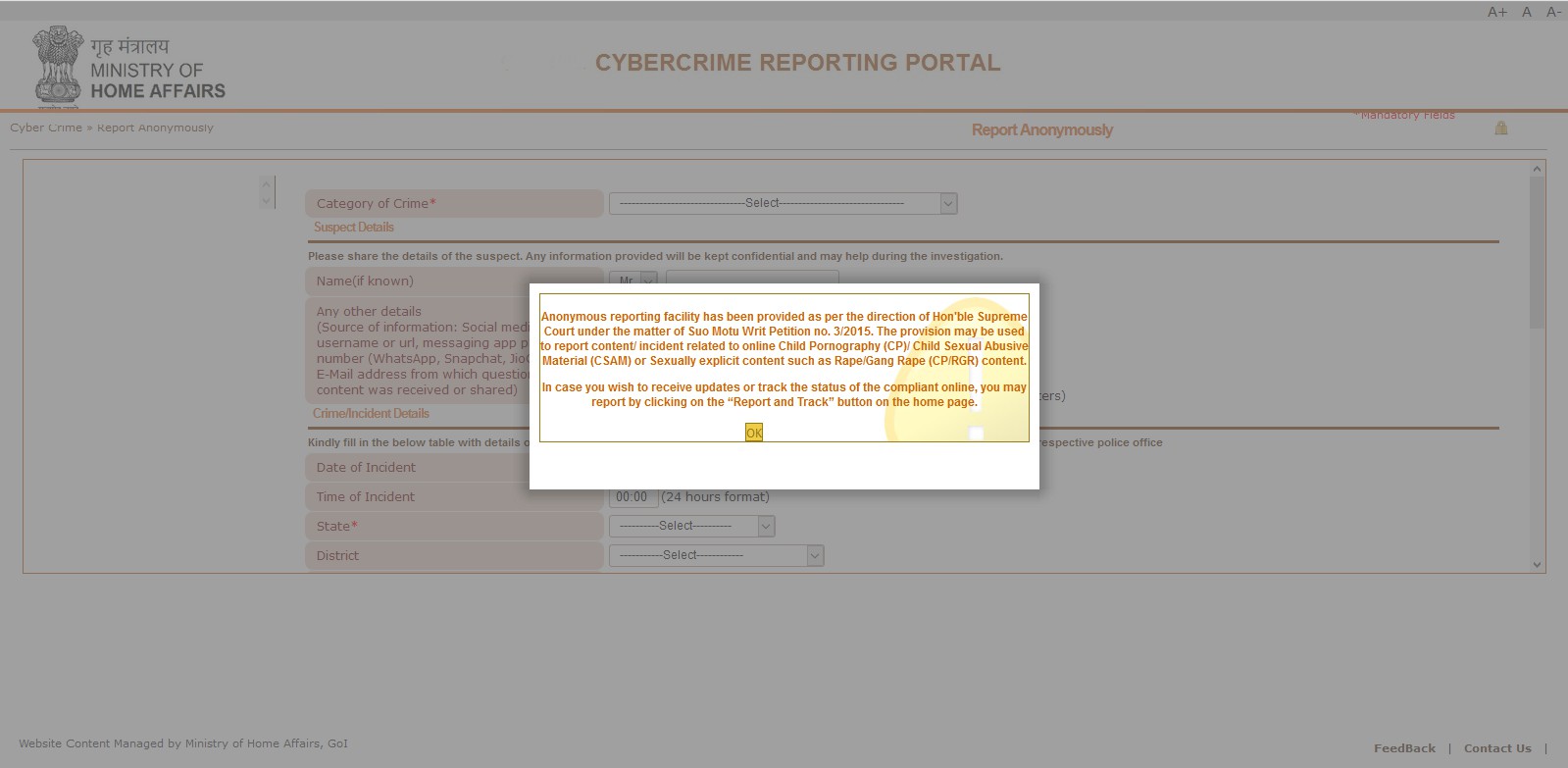
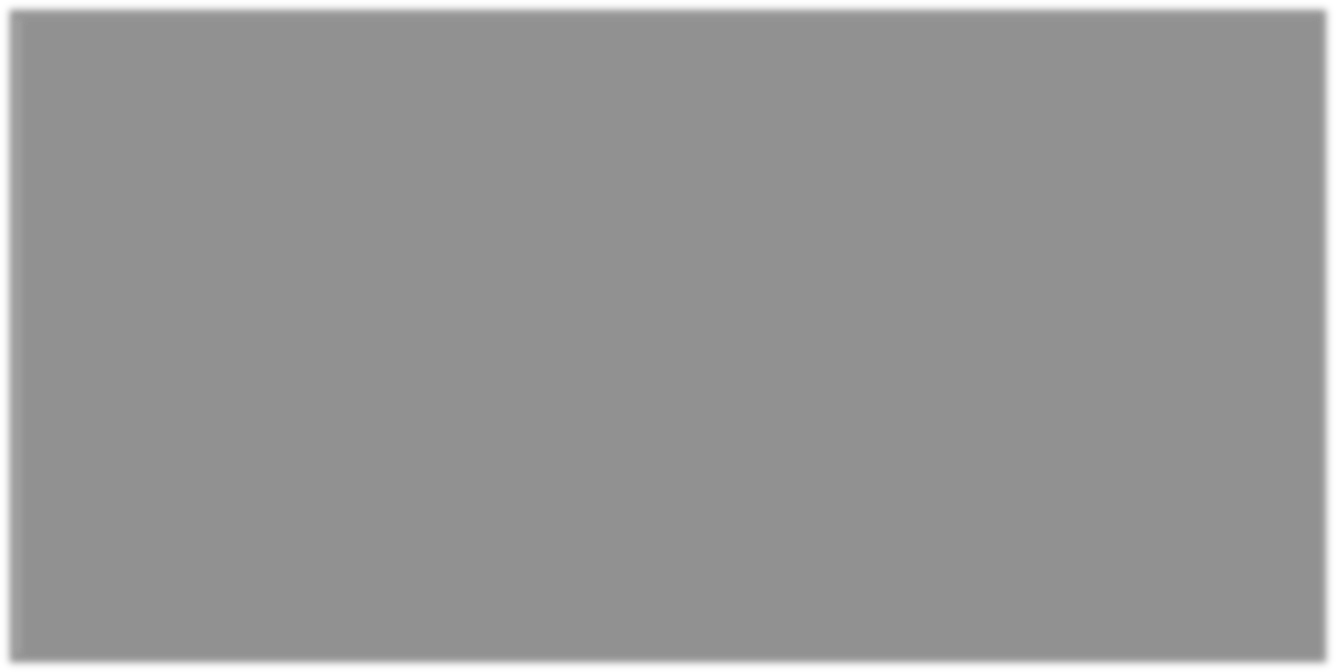
Select “**Report Anonymously**” option, if you want to report an online Child Pornography (CP) - Child Sexual Abuse Material (CSAM) or sexually explicit content such as Rape/Gang Rape (CP/RGR) content without revealing your identity.



Step 2

## Step 3:

Read the message in the pop-up window and click on the “**ok**” button.



Step 3

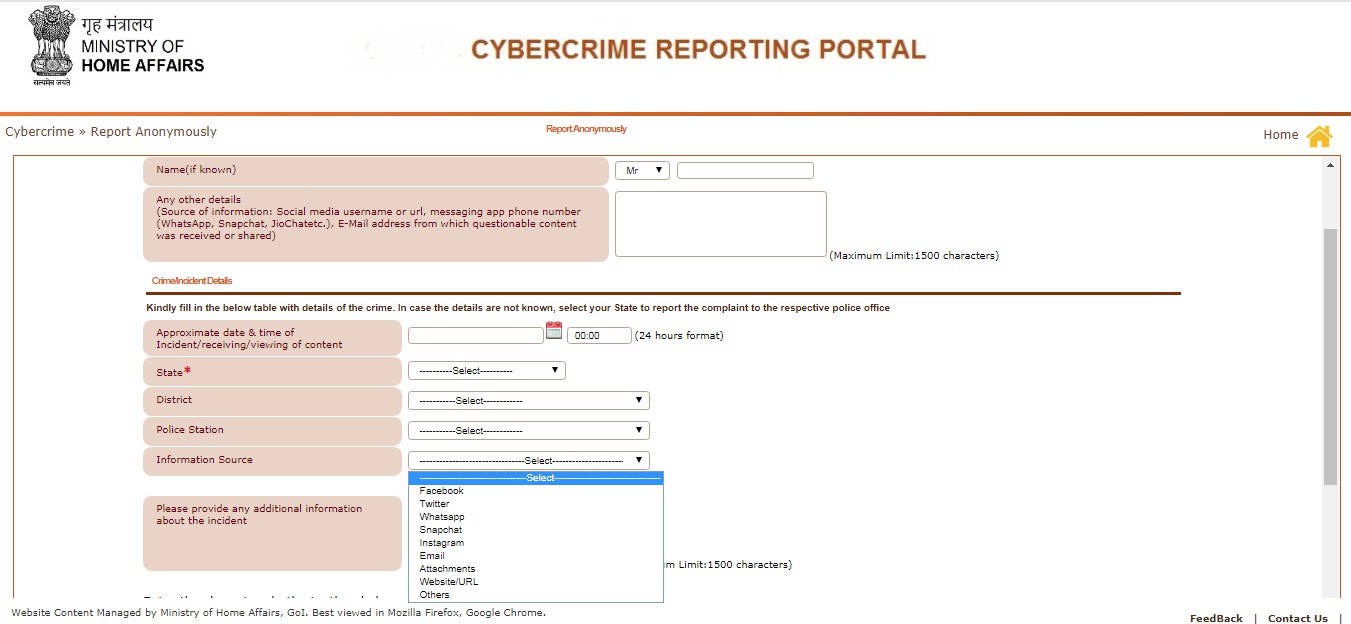
## Step 4:

Provide the details as required for complaint reporting

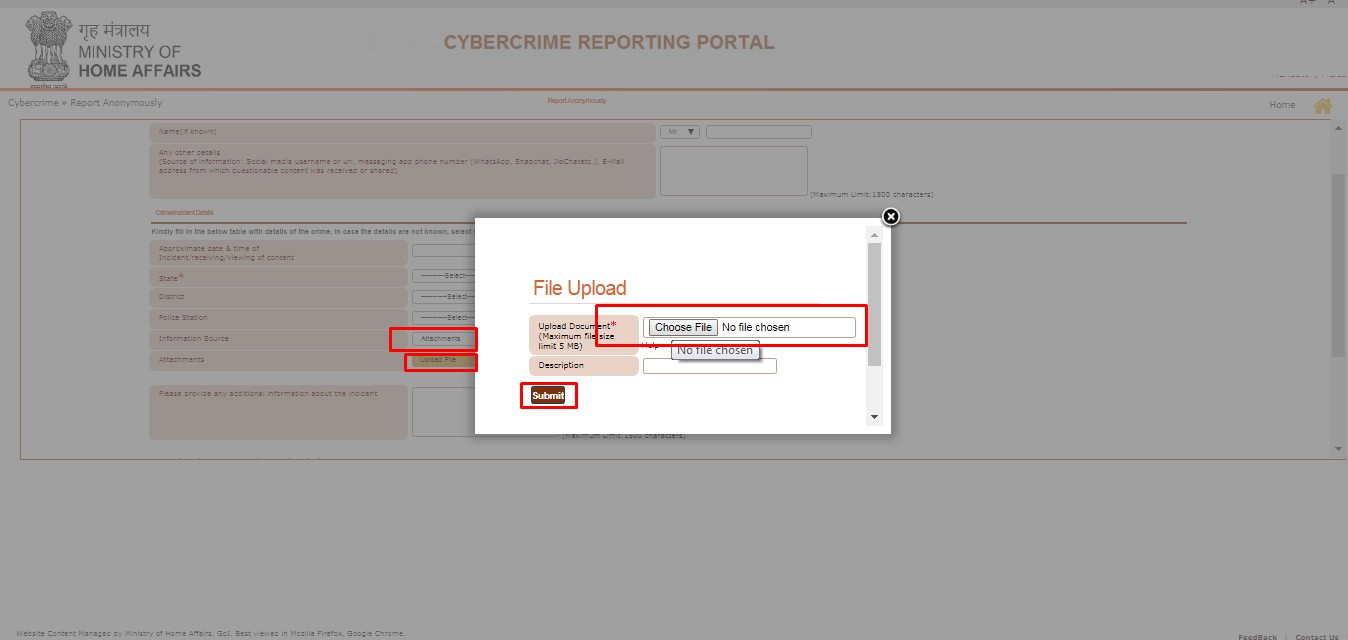
1. Select the “**Category of Crime”** (Mandatory) from the drop-down (two options are availabe in drop- down – 1. Rape/ Gang rape (RGR) – sexually abusive content, 2. Child Pornography (CP) - Child Sexually abusive material (CSAM)).
2. Enter the Suspect details if known like
   1. “Name of the suspect”
   2. Any other details (Source of information: Social media username or url, messaging app phone number (WhatsApp, Snapchat, JioChatetc.), E-Mail address from which questionable content was received or shared)

Enter the Crime incident details

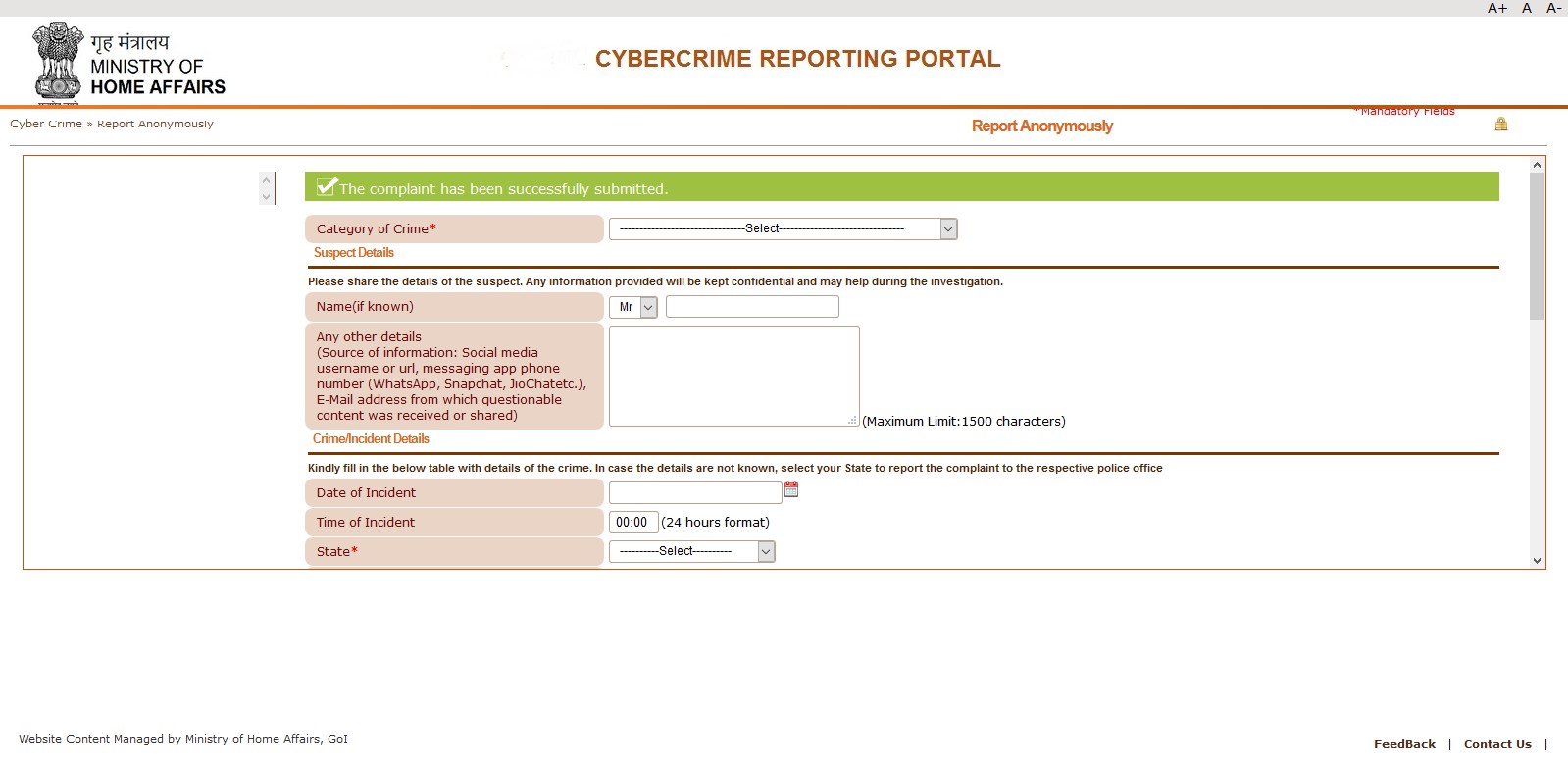
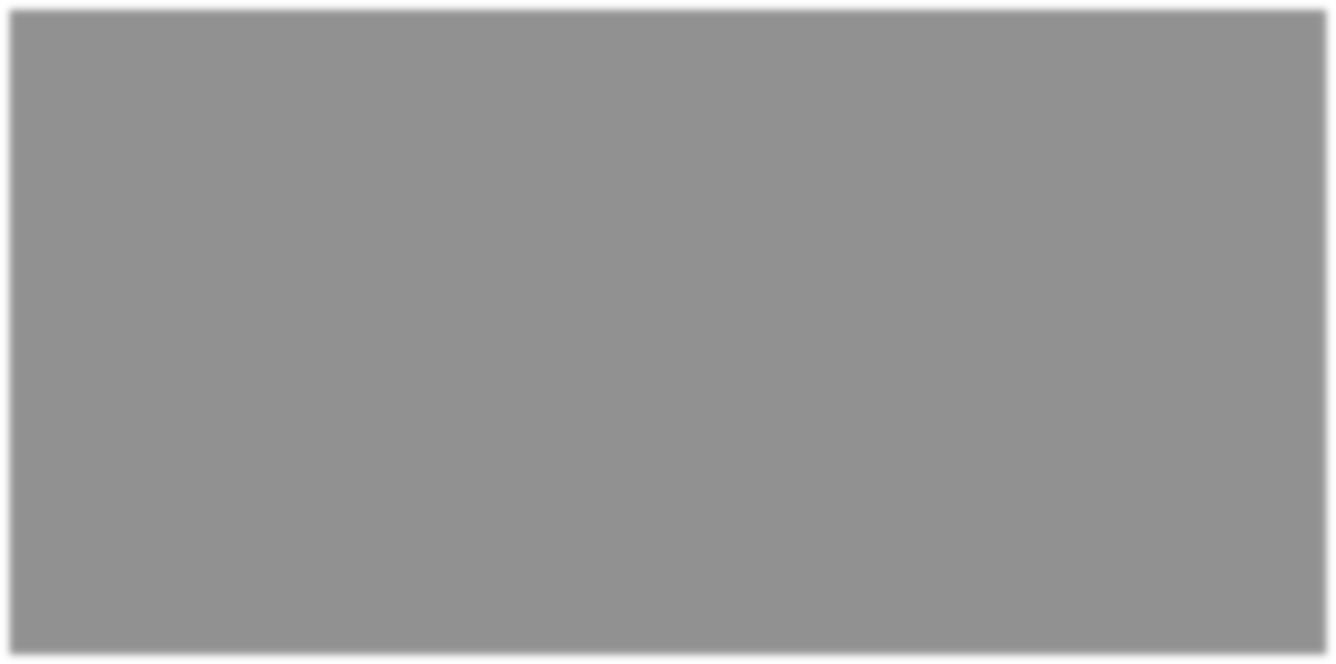
1. Select “Date of incident”
2. Enter the “Time of incident”
3. Select “State” (Mandatory field) – Select the victim’s location if known or your location.
4. Select District
5. Select Police station
6. Fill in other information about the crime, if available that may help in the investigation
7. Enter the Information source through which it was received (like facebook,twitter,whatsapp,etc)
8. Upload evidence as attachment if any (Maximum allowable limit is 5 MB). After the above details are filled in the portal, enter the captcha and click on “**submit**” button.



Step 4



Step 4 (contd.)



Step 5

## Step 5:

On submission of the complaint, a complaint submission message will be displayed on the portal and complaint would be worked upon by the respective State/UT police authorities.