Wall-E Electronics - FAQ

Q: Where is Wall-E Electronics headquartered?

A: San Francisco, California, with offices in London, Tokyo, and Sydney.

Q: How can I contact customer support?

A: Call 1-800-WALL-E, email support@wall-e.com, or use 24/7 live chat.

Q: Do you have physical retail stores?

A: Yes! Over 200 stores worldwide. Find yours at wall-e.com/stores.

Q: What payment methods do you accept?

A: Credit cards, PayPal, Apple Pay, Google Pay, and Wall-E Gift Cards.

Q: How do I track my order?

A: Log into your account, click Orders, or use the tracking link in your email.

Q: Can I cancel or modify my order?

A: Orders can be modified within 1 hour. Contact support immediately.

Q: Do you offer student discounts?

A: Yes! 10 percent off with valid .edu email verification.

Q: What is Wall-E Plus membership?

A: Premium membership with free express shipping, 60-day returns, and priority support.

Category: Support