

Shubham Kumar Singh

Software Engineer

Software development professional driven to increase team effectiveness. Adept at developing strategies and driving streamlined operations. Diverse analytical skills, team collaboration, and relationship building. Focused on usability and performance improvements.

Work Experience

2021-06 -
Current

Software Engineer E

FIS Global, Bengaluru

Java Back-end Developer

Projects :

- Worked with development teams to correct problems and run test scenarios.
- **Authorization Batches** - Created a back-end API service for TOAST clients that enables them to retrieve the precise contents of a batch before release which helps them troubleshoot issues while authorizing and reversing payments.
- **Reporting API** - Enhanced an existing API that enables clients(banks/ financial institutions) to retrieve data on successful deposits, settlements and bank errors. API was enhanced to include complete details of an individual and summary of real-time and non-real-time authorizations
- API is currently handling more than 60,000 merchants.
- Optimized APIs to give response around 3-5 seconds/4000 records.
- Sensitive data are masked according to the license passed in it.
- APIs are deployed in the AWS server.
- Database Used: **IBM DB2, Snowflake**

2021-01 -
2021-05

Associate Professional, Intern

DXC Technology, Bengaluru

- Identified service improvements to increase customer satisfaction.
- Maintained records of account specific service problems and assisted in prioritizing work requests.
- Used Dynatrace, an application monitoring tool that helps the users with proper performance monitoring and consistent availability in the system.
- Performed operational insights to enhance the productivity caused by heavy load on server.

Contact

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Phone

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E-mail

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LinkedIn

linkedin.com/in/shubhamssr

Portfolio

shubhamrathour.vercel.app

GitHub

github.com/ritzshubu

Skills

Programming Languages :

Java | Python | C/ C++

Web Technology : HTML/ CSS/

JS | Tailwind CSS | React

Framework : Hibernate |

Spring | NextJS

Tools : Git/ Github | Spring

JPA | Querydsl | Junit5 |
Kubernetes | AWS Cloud
Practitioner

Education

2017-08 - 2021-06

B.Tech: Computer Science

*REVA University (CGPA : 9.19)
Bengaluru, KA, IN*

2015-06 - 2017-04

MPC + IP: Science

*Sri Chaitanya Techno School
(Percent : 82.2) - Vizag, AP, IN*