Rival Muhammad Sayid

Quality Assurance Engineer | SQA

Jakarta | +62 8979501887 | rivalmsayid@gmail.com

Portfolio https://rivalmsayid.github.io



Summary_

Passionate Quality Assurance. Graduated from the National University Faculty of Computers. Currently, I am on an interesting career journey in the professional world.

With a passion for continuous learning and development, I am currently focused on my role as a professional in the technology industry. I have a particular interest in Quality Assurance (QA) and currently, I have completed the Quality Assurance bootcamp program at Binar Academy. Through this program, I worked to deepen my understanding of software testing and product quality, as well as hone the technical skills necessary to ensure a great user experience.

My experience in technology has given me valuable insight into how innovation and technological excellence can shape the future. Apart from academic experience, I also have practical experience in technology-based projects which equips me with the ability to adapt quickly in a constantly changing environment.

Education –

Quality Assurance Engineer

Jun 2023 - Okt 2023

Binar Academy

- Bootcamp in QA Engineer
- Complete Project Automation & Performance Testing:
 - 1. Secondhand Website E-commerce
 - 2. Secondhand Mobile E-commerce

Bachelor Degree of Computer Science

Okt 2018 - Nov 2022

National University

- Major in Informatics Engineering GPA 3.65 out of 4.00
- Bachelor thesis: "WEB Based Employee Presence System Using the SHA-256 Algorithm and Sequential Search"

Experience -

Helpdesk Support

March 2022 - Present

Pasifik Satelit Nusantara

While working at Pasifik Satellite Nusantara as Helpdesk Support, I was responsible for providing technical support to customers and internal team members. My duties include handling technical assistance requests, troubleshooting hardware and software issues, and providing guidance to users in using our services and products. I also play a role in tracking and documenting all support tickets, ensuring that each issue is resolved efficiently and customers are satisfied

Personal Info-

Address Jakarta, Indonesia

Religion Islam

Place / Bandung, July 31 1999

Date of Birth

Gender Male Nationality Indonesia

Phone +62 8979501887

Email rivalmsayid@gmail.com

Github https://rivalmsayid.github.io/
Linkedin https://shorturl.at/jmnCl

Instagram https://shorturl.at/cekp0

Other Skills ——

- Fluent in **Bahasa Indonesia** (written an oral)
- Passive in English (TOEFL: 490)
- Good at using Microsoft Office: Word, Excel, and PowerPoint

Link Certificate & Files -

Link: https://shorturl.at/aM368

Contact Me ____

Rival Muhammad Sayid
WhatsApp contact



Web Developer

Akbar Mandiri Perkasa

Jun 2022 - Jul 2022

Freelance

- Listen and understand client needs carefully to design the appearance and function of the website accordingly.

- Designing an attractive and responsive interface to reflect Akbar Mandiri Perkasa's brand identity.
- Develop websites using the latest technology and programming languages, ensuring optimal performance and security.
- Seamlessly integrate multimedia content, company information and contact information.
- Ensure compliance with responsive design principles so that the website can be accessed well via various devices.

• IT Support & Helpdesk

Jun 2021 - Jul 2021

Unibless Indo Multi

Internship

Data Entries:

• Entering data into a computer system using spreadsheet software.

PC & Laptop Installation:

 Install and configure the necessary software such as productivity applications, antivirus and other special applications.

Maintenance of PCs & Laptops:

• Handles simple fixes in case of hardware issues, such as replacing a broken keyboard or mouse.

Skills —

- Prepare test scenario and test case documents for testing on websites and Android applications.
- Carrying out various types of testing on websites and Android applications to find bugs.
- Compile a bug report for every bug found on the website and Android application.
- · Perform API testing.
- · Carrying out performance testing.
- Implementing Git flow
- Prepare test scenario and test case documents for automation testing on websites and Android applications
- Perform Web Spying and Android Spying
- Create a web and Android test structure automation project in Katalon Studio
- Carrying out automation testing for web and Android applications
- Create automation reports for testing web and Android applications

Certifications-

| Title | Certifying Authority | Year |
|--|--|------|
| Quality Assurance Engineer | Binar Academy | 2023 |
| Junior Web Developer Membuat Web Booking Online) | Badan Nasional Sertifikasi Profesi (BNSP) | 2022 |
| Specialist Data Visualization | Cybertrend Data Academy | 2022 |
| Website Developer: E-Commerce | BuildWithAngga | 2022 |

Program Skills-

Bug Report

Test Management

Test Automation

Katalon, Appium,
Cucumber, Gherkin,
Visual Studio Code.

Performance
Testing

Project
Management

Google Document

TestRails, Spreadsheet.

Jkatalon, Appium,
Cucumber, Gherkin,
Visual Studio Code.

JMeter

Trello, Clickup, Git,
GitLab, GitHub, Miro.

POSTMAN

Mindset -

API Testing

Framework **Agile**Metode **Scrum**

Portfolio-

All my project

https://github.com/rivalmsayid https://gitlab.com/rivalmsayid