

# RONIEL RIVERA

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## EDUCATION

1385 Woodroffe Ave,  
Nepean, ON K2G 1V8

**Interactive Media Design**  
Algonquin College

2381 Ogilvie Rd,  
Gloucester, ON K1J 7N4

**High School Diploma**  
Colonel By Secondary School

2060 Ogilvie Rd,  
Gloucester, ON K1J 7N8

Gloucester High School, Secondary School

## PROFESSIONAL SUMMARY

Friendly and reliable Cashier and Merchandiser offering unmatched customer service and workplace focus. Quick and accurate in cash and card transactions with excellent multi-tasking aptitude.

## SKILLS

- Cooperative Attitude
- Credits and Refunds
- Work Task Prioritization
- Customer Transactions
- Inventory Stocking
- Cash Register Operation
- Product Location
- Price Identification

## WORK HISTORY

Sep 2019 - Oct 2020  
Ottawa, ON

**Cashier, Merchandiser** / Dollarama, 1239 Donald St

- Operated cash register for cash, check and credit card transactions with excellent accuracy levels.
- Developed partnerships with internal groups such as packaging, visual and e-commerce.
- Worked closely with shift manager to solve problems and handle customer concerns.
- Described product to customers and accurately explained details and care of merchandise
- Answered customer questions regarding store merchandise, department information and pricing.
- Received customers payments
- Organized and front faced products
- Return products in the right place.

Oct 2017 - Apr 2018

**Automotive Technician** / Oil Changers

Ottawa, ON

- Completed full vehicle inspections to check for leaks, damage or other issues of concern.
- Inspected and tested vehicles and completed preventive maintenance such as engine tune-ups, oil changes, tire rotations, wheel balancing and filter replacement.
- Following a prepared checklist to ensure that all critical parts are examined
- Performing all other reasonable duties as assigned by the mechanical manager
- Cleaning and washing vehicles so they are in a good state to give back to a customer
- Working as part of a multidisciplinary team made of different specialists.