



## Multek Warranty Terms and Conditions

Multek's corporate policy is to provide its customers with high quality products meeting or exceeding agreed-upon customer specifications. The products supplied by Multek to which these Terms and Conditions shall apply are as follows ("Products"):

- PCB (Printed Circuit Boards) – rigid or rigid-flex
- FPC (Flexible Printed Circuit Boards)
- FPCA (Flexible Printed Circuit Boards Assembly)
- LCD (Liquid Crystal Displays)
- LCM (Liquid Crystal Modules)
- TP (Touch Panels)
- **Express Limited Warranty.** Multek warrants to customer ("Customer") that the Products will have been manufactured by Multek in accordance with mutually agreed-upon specifications and be free from defects in workmanship under normal use and service for a period of one year, subject to Section 2 below, from the date of manufacture using date-codes WWYY (week/year) or YYWW (year/week) or other significant/unique identifier on the Products, subject to the exceptions and limitations contained herein. In case of removal of the date code/unique identifier by the Customer, the Customer is responsible for maintaining traceability of Product, via the unique Multek identifier, from the time of receipt by Customer. Failure to do so will render this express limited warranty void on such Product. For purposes of these Terms and Conditions, a "Defective Product" or "Defect" shall mean a Product that does not meet this express limited warranty, subject to Section 2 with respect to surface finishes, and subject to the other exceptions and limitations herein, and which Defect is validated by Multek

Specifications must be mutually agreed upon and signed by Customer and Multek, and may not be modified except by signed written agreement between Customer and Multek.