



Riya Abraham

Nationality: Indian **Date of birth:** 27/02/2000 **Gender:** Female

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Home: Chennai, India, 600116 Chennai (India)

DIGITAL SKILLS

Softwares and Tools

Microsoft Office / Microsoft Word / Outlook / SAP / WIRESHARK / JIRA / CISCO PACKET TRACER / ECLIPSE

IT Skills

JAVA / C / PYTHON / SQL / PL/SQL / UNIX SHELL SCRIPTING / SAP(CONFIG) / HTML / CSS

WORK EXPERIENCE

Assistant Systems Engineer

TATA CONSULTANCY SERVICES [07/10/2021 – Current]

City: CHENNAI

Country: India

Responsible for handling and resolving any discrepancies in financial transactions using SAP.

1. Resolve tickets logged in service now under SLA.
2. End to end testing of scenarios and report to the development team.
3. Ensure the payments reach the vendors by scheduling a background check.
4. Deploy changes required in production and provide hypercare support.

EDUCATION AND TRAINING

Bachelor of Engineering

Meenakshi college of engineering [2021]

Address: Chennai, India, (India)

Field(s) of study: computer science and engineering

Final grade: 8.07

Subjects Include

1. • Operating Systems
2. • Programming & Data Structures
3. • Cloud Computing
4. • Cryptography and Network Security
5. • Cyber Forensics
6. • Computer Networks

Higher Secondary

Montfort Matriculation higher secondary school [2017]

Address: Chennai, India, (India)

Final grade: 90%

High School

Montfort Matriculation Higher Secondary School [2015]

Address: Chennai, India, (India)

Final grade: 98%

INTERNSHIPS

JAVA Development Intern

[2021]

Responsible for developing web application using JAVA,Servlets,JSP ,Swing,JDBC.

- Developed 2 standalone applications (Consumer Loan Assistant and Home Inventory Manager)

TRAININGS

Computer Networks and CCNA - SANSBOUND SOLUTIONS

-10 weeks training on CISCO routers and switches on topics such as static and dynamic routing,network protocols(EIGRP,RIP,OSPF),firewalls,VLANs. Tools used : CISCO PACKET TRACER,EVELABS,WIRESHARK.

Google IT Support Professional Certificate - Coursera

- Trained on essential requirements for entry level tech support.Concepts covered : IT support fundamentals.Networks,Operating systems,Network Security

Introduction to IT & Cybersecurity- Cybrary

- Trained on entry level cybersecurity practices

Cybersecurity ,Telstra -Forage

- Responding to a malware attack
- Analysing the attack
- Mitigate the malware attack
- Incident Postmortem

HONOURS AND AWARDS

School Topper in SSLC

Montfort Matriculation Higher Secondary School [2015]

Honored for achieving 492/500(98%) IN SSLC Exams

Top Performer

Tata Consultancy Services [2021]

Awarded for securing top score in the initial trainings conducted at TCS

HOBBIES AND INTERESTS

Content Writing

Digital Marketing
