RIYA KHANDHAR

SOFTWARE DEVELOPER — UI/FRONT-END

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SUMMARY

Detail-oriented Software Development student with hands-on experience in full-stack and front-end web development, responsive UI design, and system analysis. Proficient in building user-focused web applications using ASP.NET Core MVC, C#, HTML, CSS, JavaScript, and SQL through academic and real-world projects. Strong foundation in software testing, Agile-Scrum collaboration, and cloud fundamentals. Effective communicator skilled at translating business requirements into reliable, user-friendly software solutions.

TECHNICAL SKILLS

Languages & Frameworks: C#, JavaScript, PHP, HTML5, CSS3, SQL, ASP.NET Core MVC, React, Node.js, Django, CodeIgniter, Bootstrap, VBScript

Databases: SQL Server, MySQL, MongoDB, DynamoDB, Database Design, Normalization, Query Optimization

Cloud & DevOps: Amazon Web Services (AWS – EC2, S3, Lambda), GitHub Actions, Cloud Fundamentals

Testing & Quality Assurance: Software Testing Fundamentals, Test Cases, Test Scenarios, Defect Reporting, Quality Assurance Principles

Project & Collaboration Tools: Jira, Agile-Scrum Methodology, Systems Analysis, Team-Based Software Projects

UI/UX & Front-End Design: Responsive Web Design, UI/UX Principles, Adobe XD, Figma (Wireframes & Prototypes)

PROFESSIONAL EXPERIENCE

Customer Service Manager — April 2025 – Present
Walmart Canada — *Moncton, New Brunswick, Canada*

- Lead and coach frontline team members, fostering a customer-focused, inclusive service environment aligned with company standards.
- Resolve complex customer issues through active listening, empathy, and structured problem-solving to maintain high satisfaction levels.
- Coordinate daily workflows, staff scheduling, and operational priorities to ensure consistent and efficient service delivery.
- Apply user-centric thinking to identify process improvements that enhance in-store customer experience and operational efficiency.

Technical Coordinator — Jan 2023 – March 2024
Rither Clothing Brand

- Supported the design and deployment of web-based platforms with a focus on usability, performance, and business alignment.
- Collaborated with cross-functional teams to translate business needs into functional system requirements and technical workflows.
- Documented system processes, workflows, and best practices to support knowledge sharing and long-term maintainability.
- Assisted with system reviews and continuous improvement initiatives to enhance reliability and user experience.

Software & Digital Systems Assistant — March 2021 – Sep 2022
Saatvik Enterprise

- Assisted in the development and maintenance of web applications supporting day-to-day enterprise operations.
- Contributed to system analysis, process documentation, and data-driven reporting to support informed decision-making.
- Supported adoption of digital tools across teams by preparing clear documentation and providing user guidance.

- Collaborated with technical and non-technical stakeholders to ensure smooth system usage and operational continuity.

EDUCATION

Diploma in Software Development, New Brunswick Community College   Sept 2024 - April 2026

Bachelor of Computer Application,Veer Narmad South Gujarat University   Aug 2020 - May 2023

PROJECTS

FlavorNest – Food Recipe Web Application   *ASP.NET Core MVC, C#, EF Core, SQL Server, Bootstrap*

- Designed and developed a full-stack recipe management system using ASP.NET Core MVC, enabling users to create, manage, and browse recipes, categories, ingredients, and images.
- Implemented CRUD operations, approval workflows, and status tracking (Approved, Pending, Pending Changes) using Entity Framework Core and SQL Server.
- Built responsive and user-friendly interfaces with Razor Views and Bootstrap, including search, filtering, and image management features.

Shiny Science – Responsive Website   *HTML5, CSS3, Responsive Web Design, Media Queries, GitHub*

- Designed and developed a fully responsive educational website as part of Responsive Web Design course, focused on engaging children with interactive science content.
- Implemented mobile-first design principles using flexible layouts, fluid grids, responsive images, and CSS media queries to ensure seamless usability across desktop, tablet, and mobile devices.
- Applied industry best practices in wireframing, prototyping, and iterative design to create accessible and visually engaging user interfaces.
- Structured semantic HTML and well-organized CSS to improve maintainability, readability, and cross-browser compatibility.

Saatvik Enterprises – E-commerce Website (UI/Design)   *HTML5, CSS3, Responsive Design, UI/UX*

- Designed and implemented the front-end layout and visual styling for an existing e-commerce website, focusing on a clean, professional, and user-friendly interface.
- Created responsive page designs for key sections including Home, About, Blog, and Contact to ensure consistent user experience across desktop, tablet, and mobile devices.
- Applied UI/UX best practices such as clear navigation, visual hierarchy, spacing, and typography to improve usability and brand presentation.
- Collaborated with existing site structure and content while ensuring design consistency across all pages.

CERTIFICATIONS

AWS Academy Graduate – Cloud Foundations (Training Badge)

Amazon Web Services (AWS)   September 2025