



Thank you for your purchase. This general guide will help you quickly install any of our premium forex robots. For individual robot manuals, see the "manuals" folder inside of the zip file you downloaded.

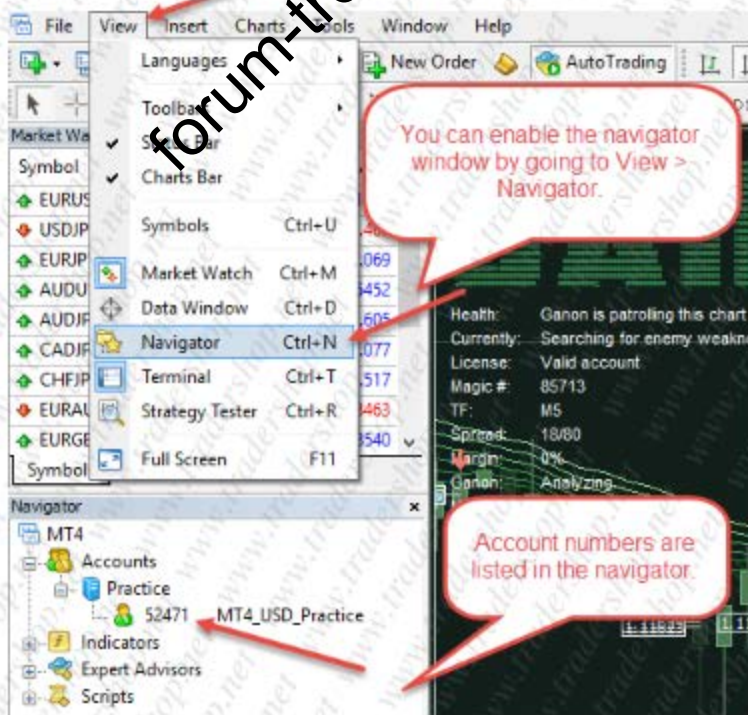
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Downloading Your Forex Robots

In order for your software to work you need to add your forex account numbers using our online licensing system. This process is quick and simple and can be repeated for any new accounts. Let's get started.

Step 1: Find Your Forex Account Number

Your forex account number is a unique number given to you by your broker. Locate it inside your MetaTrader 4 terminal in the "Accounts" section of the Navigator window. You'll need to know the numerical account number and whether it is a live or demo account.





Step 2: Verify Your Identity

[Click this link](#) to open our online license manager. Enter the email address from your original software purchase. Hit the continue button.

* Note: If the system cannot find any purchases for your email address please contact support.

Manage Your Software Licenses

You can activate new forex account numbers and download the latest versions of your software using this page. Once started please enter the email address used when you originally purchased your software.



myemail@address.com

CONTINUE

A verification email will be sent to confirm your identity. Open the email and click the link inside to continue the software licensing process.

* Note: The email may get delayed, marked as spam, or blocked. If the email is missing be sure to check your junk folder. If it doesn't arrive within an hour please contact support.

Check Your Email

Before you can manage your software licenses we need to verify your identity. We've just emailed you a special link. Please click that link to continue with your request. If you haven't received an email yet be sure to check your spam folder.



Step 3: Access The Software License Manager

After clicking the link inside the verification email, you will be taken to a summary of your software licenses. You will see a list of all your purchased forex software and any accounts you've added previously.

* Note: You can always come back to the license manager in the future to add additional accounts or download new copies of your software. This process can be repeated and there is no time limit for adding live or demo accounts.

Manage Your Software Licenses

Below is all of the software that you've purchased using this email address. Before downloading your software you need to add your forex account numbers that you will be using it on. Click the "Add Account" button to do that. Once your accounts have been added you can download your software. It will only run on the account numbers you've specified. You can always come back to add more accounts later.

Purchase Date	Product	Licensed Account Numbers	
09/21/2015	Ganon Robot	None added yet	ADD ACCOUNT
09/21/2015	WaveRunner Robot	None added yet	ADD ACCOUNT



Step 4: Add Your Forex Account Numbers

Click the "Add Account" button next to the software you wish to license.

Manage Your Software Licenses

Below is all of the software that you've purchased using this email address. Before downloading your software you need to add your forex account numbers that you will be using it on. Click the "Add Account" button to do that. Once your accounts have been added you can download your licensed software. It will only run on the accounts numbers you've specified. You can always come back to add more accounts later.

Purchase Date	Product	Licensed Account Numbers	
09/21/2015	Ganon Robot	None added yet	
09/21/2015	WaveRunner Robot	None added yet	

On the following page, specify whether the account is live (real money) or demo (practice). Type in the forex account number you located earlier in Step 1. Click continue.

* Note: If you have multiple accounts you can repeat this process. You can also come back and add more accounts in the future if you need to.

Add Your Forex Account Number

Please enter the forex account number you will be using this software on.





Step 5: Request Your Licensed Software

After you've added your forex account numbers you can download a licensed copy of your software. Your software will only run on the account numbers you've entered into the licensing system. Click the download button next to the software you wish to install.

Manage Your Software Licenses

Below is all of the software that you've purchased using this email address. Before downloading your software you need to add your forex account numbers that you will be using it on. Click the "Add Account" button to do that. Once your accounts have been added you can download your licensed software. It will only run on the account numbers you've specified. You can always come back to add more accounts later.

Purchase Date	Product	Licensed Account Numbers	
09/21/2015	Ganon Robot	Demo Account #: 52471 Demo Account #: 682711 Live Account #: 54261	ADD ACCOUNT DOWNLOAD
09/21/2015	Wavelet Robot	None added yet	ADD ACCOUNT

You will be asked to review your software's forex accounts. If everything looks good, click the download button again.

Review Your Licensed Account Numbers

We're ready to create your licensed forex robot. Please review all of the information on this page. This copy of your **Ganon Robot** will be usable on the following forex account numbers:

- Demo Account #: 52471
- Demo Account #: 682711
- Live Account #: 54261

You can always add more accounts later and download your software again. If everything looks good hit the download button.

[DOWNLOAD](#)



Step 6: Save The Zip File

If your request succeeds you will come to a page with a large blue download button. Click it and you will be given a zip file containing all of your software's files.

Your Forex Robots Are Ready To Download

Great news! A zip file containing your forex robot is ready to download below. **This download link will expire in 24 hours!** Please save all files to your computer before then. You can always request a new one in the future if needed. Installation instructions can be found [here](#). [Click here](#) to go back to your licensing summary.



Save the zip file somewhere that you can easily find them such as your desktop. Proceed to the installation steps below.

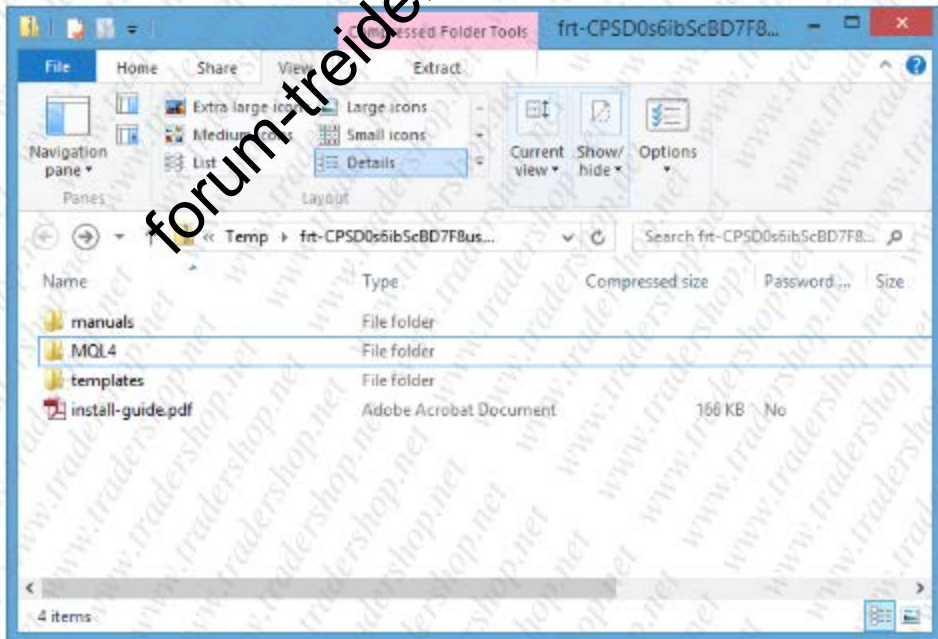


Installing Your Forex Robots

The zip file that you downloaded contains all of the files for your new forex robot. Let's install them into MetaTrader 4 for use.

Step 1: Open The Downloaded Zip File

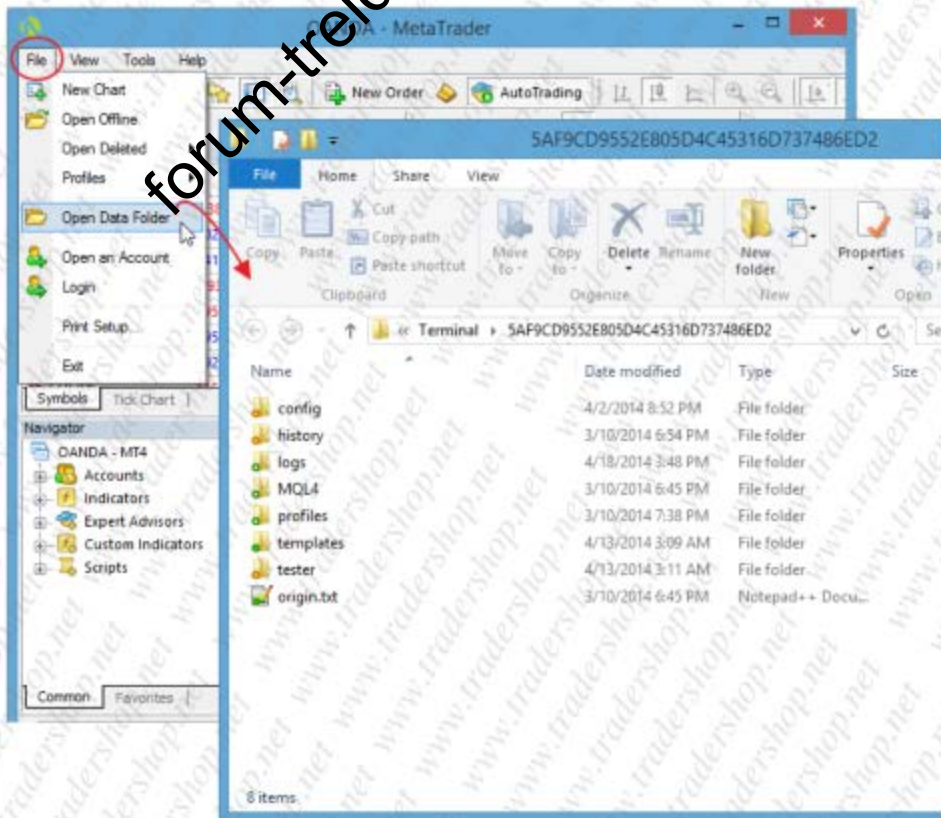
Double click the zip file you downloaded to view its contents. Keep that window open for later.



Step 2: Open Your MT4 Data Folder

Open your MetaTrader 4 platform. Click on File > Open Data Folder. A new window will open showing you the contents of your MT4 data folder. All experts, indicators, and templates for your MT4 terminal are kept inside this folder. The 32-bit folder name will vary.

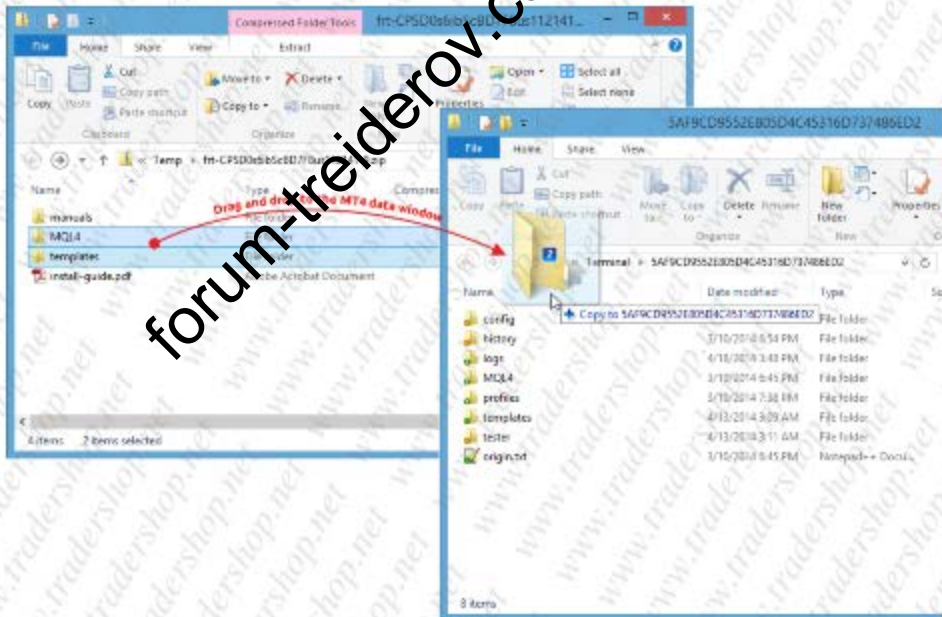
* Note: If you do not see an option to "Open Data Folder" you are using an old version of MT4. Upgrade your terminal to at least version 600 before continuing.





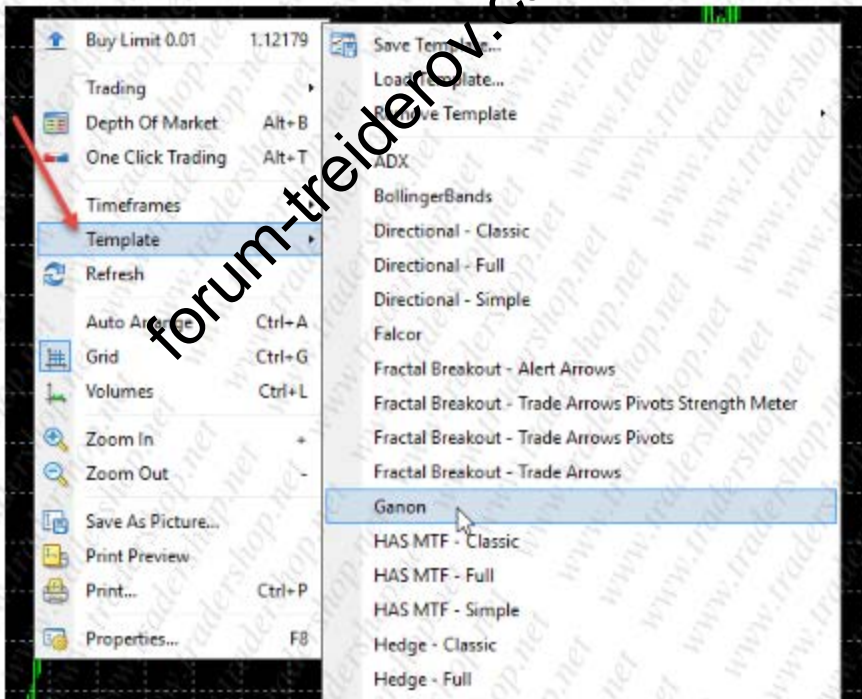
Step 3: Drag & Drop The Zip File's Contents

In the zip file you left open, select and drag its contents into the MT4 data folder window. You can also copy + paste them if that is easier. Click yes if you are prompted to overwrite existing files.



Step 4: Load Your Chart Template

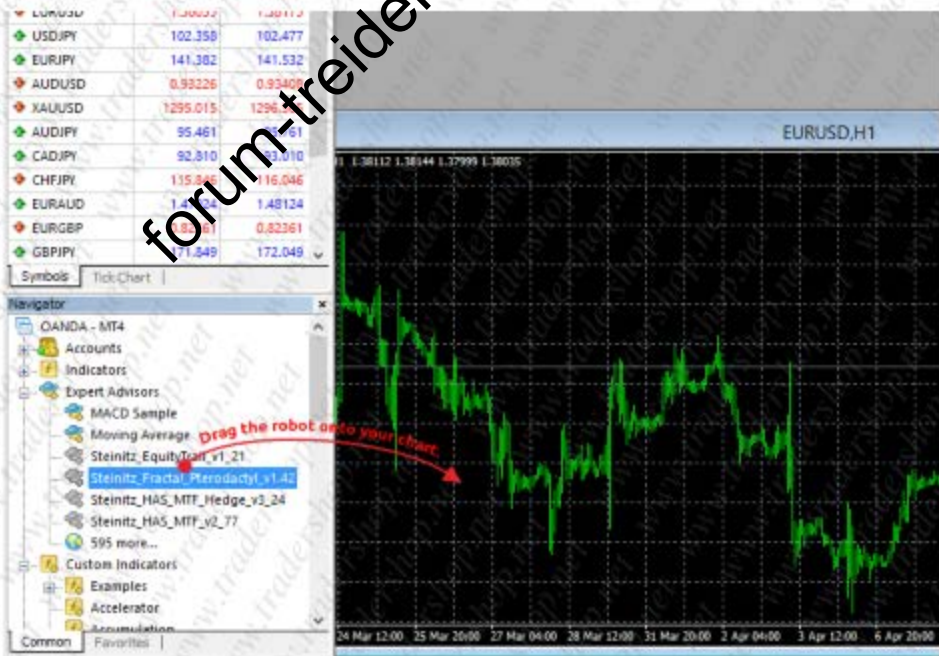
Close and reopen MT4. Open a new chart for any pair. Right click inside the new chart window and go to Template > [Robot's Name]. This will apply the robot's indicators, color scheme, and chart settings visually.



Step 5: Attach The Forex Robot

Your new forex robots should be showing in the navigator. If the navigator pane is hidden, you can enable it by clicking View > Navigator in the terminal's top menu. Attach the new forex robot by dragging it from the navigator onto the chart you opened in Step 4.

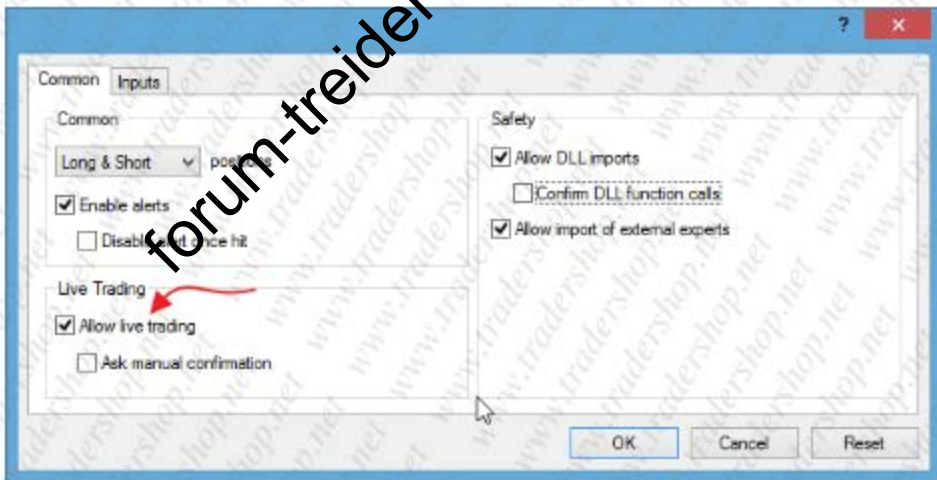
* Note: If you purchased the Fractal Breakout Indicator, it will be listed under the "Custom Indicators" folder in your navigator.



Step 6: Verify Settings

After attaching your forex robot, a window with expert advisor settings will open. On the "Common" tab, make sure "Allow live trading" is checked.

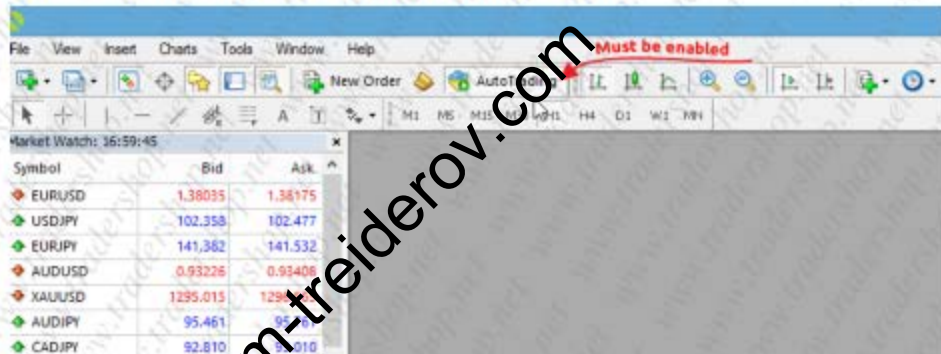
* Note: If you are attaching the Pterodactyl Volatility Robots, you will also need to check "Allow DLL imports" and uncheck "Confirm DLL Function calls" as pictured below.



On the "Inputs" tab you can change lot size, max spread, and more to fit your needs. Please see the robot's detailed manual for more information on these settings. If everything looks good, click OK.



If your robots aren't running, be sure the "AutoTrading" button at the top of MT4 is green. You may need to re-attach the robot if AutoTrading wasn't enabled.





Software Support

Don't go it alone! We are always here for support with your software. That includes installation issues, troubleshooting problems, broker issues, performance tweaks, and general questions. We highly encourage each and every customer to contact us if they have any problems.

Online Troubleshooter

If you're having a problem operating your software or you're receiving an error please use our [online troubleshooter](#) first. It will help you quickly solve some of the most common problems you may have.

Contacting Us

We provide support through a web based ticketing system that includes email functionality. It is very easy to contact us and receive replies. Please use our [website support center](#) if you need support.

We want each and every customer to be profitable and it is our personal mission to help your software exceed to its absolute best. If you're having any issues please contact us!

Support Timeframe / Guidelines

We try to respond to each support request as quickly as possible. However due to the popularity of our software please allow up to three business days for a reply (excluding US holidays and weekends).

Rest assured that your ticket will be handled in the order it was received. Please do not submit more than one ticket per issue. Please also try to submit the ticket using the same email address you used to purchase your software. Do not submit tickets using more than one email address.