



Riya Shah

Web Designer

My Contact

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📍 Gandhinagar

Hard Skill

- Troubleshooting hardware and software issue
- G-Suite Support
- Remote support
- Web Designing

Software Skill

- HTML
- CSS
- PSD to HTML

Education Background

- P.N.Shah Purnima High School, Dehgam
SSC
Completed in 2014.
- P.N.Shah Purnima High School, Dehgam
HSC
Completed in 2016.
- SCPIC Collage, Gujarat University
Bachelor of commerce
Completed in 2019.
- Hardware Networking from Jetking
Maninagar.
Completed in 2020.
- Currently pursuing Web designer
Course
Tops Technologies.

About Me

I love to talk with people and learn new things without hesitating I can work alone as well as with groups (easy to co-ordinate with) Boosting confidence in me and the people around me is my nature Being organized is one of my best thing that shows my personality .

Professional Experience

PWC (Wipro partner) | Desktop Support Engineer
June'2023 - Dec'2023

- Key responsibilities:
- Maintain Asset management. (Laptop, Desktop, Mac)
- Ticket Management.
- Installation of Software and troubleshooting

IMSI Staffing Pvt Ltd. (Wipro Partner)| Helpdesk support
Jan'2022 - Mar'2023

- Key responsibilities:
- Maintaining Desktops, Laptops, Software installation, troubleshooting Issues related hardware and software.
- Managing user in Active Directory, User creation, Implementing Group policy on User.

TCS iON, Gandhinagar. | Operation Executive
Feb'2021 - Sept'2021

- Key responsibilities:
- Manage whole CBT center and conduct examination on center with Different client process including entry, Verification of candidates..

PROJECT

- Created a Amazon website
- LNG : HTML , CSS , JAVASCRIPT