

Agent Report Inbound

Printed on Thursday, 25 August, 2022

PHONE	START	END	Dur.	(Sec.)	EXT
admin					
	01/01 00:00:00	01/01 00:00:00	00:00:00	0	1001
1002	10/03 18:06:43	10/03 18:07:46	00:01:03	63	1001
1002	10/03 20:54:54	10/03 20:55:07	00:00:13	13	1001
1003	11/03 13:57:20	11/03 13:58:01	00:00:41	41	1001
1003	11/03 19:13:04	11/03 19:13:17	00:00:13	13	1001
1003	11/03 19:13:53	11/03 19:13:17	00:00:00	0	1001
7257799	12/03 19:35:20	12/03 19:35:21	00:00:01	1	1003
100	20/09 12:43:08	01/01 00:00:00	00:00:00	0	406
406	20/09 16:01:28	01/01 00:00:00	00:00:00	0	65004
406	20/09 23:15:15	01/01 00:00:00	00:00:00	0	65004
1001	22/09 17:41:22	01/01 00:00:00	00:00:00	0	1000
1001	22/09 18:56:49	01/01 00:00:00	00:00:00	0	1000
Total Talk Time		00:02:11			
Avg Talk Time		00:00:10			
Total Call		12	60%		
agent01					
7257777	11/03 22:06:53	11/03 22:06:54	00:00:01	1	1001
1003	11/03 22:08:39	11/03 22:08:40	00:00:01	1	1001
7257788	13/03 09:57:12	13/03 10:02:22	00:05:10	310	1001
7257799	13/03 10:09:04	13/03 10:10:36	00:01:32	92	1001
1002	13/03 10:18:18	13/03 10:18:45	00:00:27	27	1001
1002	13/03 10:21:33	13/03 10:22:04	00:00:31	31	1001
Total Talk Time		00:09:53			
Avg Talk Time		00:00:32			
Total Call		6	30%		
agent02					
7257777	12/03 17:30:50	12/03 17:32:11	00:01:21	81	1002
7257777	12/03 17:46:49	12/03 17:47:50	00:01:01	61	1002
Total Talk Time		00:12:15			
Avg Talk Time		00:00:36			
Total Call		2	10%		

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ALL TOTAL CALL			20		