

TRAINING / EDUCATION

Training Courses and Continuing Education Our objective is to provide our officers and internal staff with resources and instruction to grow professionally.

IPSA INITIAL TRAINING COURSE (ITC) New Hire Orientation

All New Hire ITC (Phase I)

- 8 Signs of Terrorism DVD/Exam
- IPSA Core Values
- IPSA Customer Service
- IPSA Technology Training (computers, Smart-phones, tables)
- Active Shooter Basics

New Hires without Guard Card ITC (DPS approved) (Phase I & II)

- Powers to Arrest Manual
- Roles & Responsibility
- Relation with the Local Police
- Observation and Report Writing
- Authority to Question and a Basis for Making Decisions
- Inspections
- Legal Responsibilities
- Factors to Consider Before Making an Arrest
- Arrest Offenses
- Private Person's Arrest
- Making an Arrest
- Searching the Suspect
- Merchant's Privilege Search
- After the Arrest
- Terrorism
- Professional Conduct

Security/Crime Scene

- Review/Exam (lecture)

Security Officer Training/Exam (video)

- General Duties
- Human and Public Relations
- Legal Issues, Part 1
- Legal Issues, Part 2
- Safety
- Fire Prevention and Control
- Emergency Situations
- Communications
- Patrol
- Report Writing

TRAINING / EDUCATION

Continued Training

DPS Refresher Training Program

- Time frame of completion: 9-15 months of hire
- 8 Hours of Training
- Core Values
- Customer Service
- Report Writing
- Safe Lifting & Safety Awareness
- Afterhours Procedures
- Bomb Threats
- Active Shooter
- Communications & Public Relations
- Documentation
- Drills & Evaluations
- Post Orders
- Workplace Violence
- 8 Signs of Terrorism
- Harassment

Professional Protection Officer (BOOK)

- Time frame of completion 12-15 months of hired; 3 month training
- Week 1- Book 1. Foundations Ch. 1-5
- Week 2- Book 2. Communications Ch. 6-8
- Week 3 -Book 3. Protection Officer Functions Ch. 9-12
- Week 4- Book 4. Crime Preventions and Physical Security Ch. 13-17
- Week 5- Book 5. Safety and Fire Protection Ch. 18-20
- Week 6- Book 6. Information Protection Ch. 21
- Week 7- Book 7. Deviance Crime and Violence Ch. 22-26
- Week 8- Book 8. Risk and Threat Management Ch. 27-30
- Week 9- Book 9. Investigations Ch. 31-35
- Week 10- Book 10. Legal Aspects of Security Ch. 36
- Week 11- Book 11. Officer Safety and Use of Force Ch. 37-40
- Week 12- Book 12. Relations with Others Ch. 41-45

TRAINING / EDUCATION

S.U.I.T.S. - Five levels, progressing through levels of difficulty. Each step builds upon the learned knowledge to create a strong foundation as an IPSA Security Officer. Timeframe to complete: 24 months

Steps Up Into Success (S.U.I.T.S.) Training

S.U.I.T.S. Level 1

- Contract Security
- Legal Limits of Security Officer
- Basics to report Writing
- Customer Service
- Basics to Fire Life & Safety
- CPR Basics
- Bomb Threat
- Use of Cell Phones & other electronics
- Verbal Judo
- 8 Signs of Terrorism

S.U.I.T.S. Level 2

- Evaluation & Planning
- Emergency Preparedness Steps
- HIPPA
- Uniform & Presentation
- Fundamentals to Fire Life Safety Systems
- General Work Rules for Security Personnel
- Ant-harassment, ant-discrimination & retaliations
- Telephone Skills
- IPSA Core Values & Culture

S.U.I.T.S. Level 3

- Interaction with Emergency Response Teams
- Industrial Security & Safety
- Information Security (IT)
- Active Shooters
- Fire Suppressants
- Hi Rise Security
- Effective Patrol Techniques

S.U.I.T.S. Level 4

- MSDS- What is it?
- Defense Driving
- Principles of Security
- CPTED
- Breaking the Monotony
- Investigations
- Training for Management
- Security Surveys
- Protestors, Pickets & Strikers
- Security Lighting

S.U.I.T.S. Level 5

- On-site practicum
- Written Research Paper
- Oral Presentation

Training Books/Manuals

- *High Rise Safety*
- *High Rise Security & Fire Life Safety Book*
- *Fire Life & Safety*
- *Introduction to Emergency Management*
- *Industrial Safety*

Training in Progress

Site Specific Training

- Site Specific Training/In Service Training

Post Orders - per site