PT Sigma Cipta Caraka (Telkomsigma)

DATABASE ADMINISTRATOR | JUNE 2020 - PRESENT

A. MANAGE INFRASTRUCTURE DATABASE OPERATION AT TELKOM INDONESIA

1. MONITORING PERFORMANCE DATABASE ORACLE (SINGLE INSTANCE DAN RAC) DAN NON ORACLE (MYSQL, POSTGRE, MONGODB).

2. PREVENTIVE MAINTENANCE DATABASE.

3. CHECKING SQLID EACH DATABASE AND DELIVERIES SQL TUNING ADVISOR RECOMMENDATION TO USER.

4. BACKUP DAILY (ARCHIVE) DAN WEEKLY (FULL BACKUP) EACH DATABASE AND RESTORE IF ANY REQUEST FROM USER.

5. MONITORING AND DAILY REPORT PERFORMANCE DATABASE (RTOS DAN NUMBER USER,CPU AND MEMORY, STARTUP TIME, BACKUP ARCHIVE DAN TABLESPACE).

B. SOLVING ISSUE OPERATIONAL DATABASE

1. CHECKING AND ANALYZE EACH ISSUE THAT HAPPENING AT DATABASE SIDE AND COORDINATE WITH USER.

2. ESCALATION TO SYSADMIN AND NETWORK TEAM IF ISSUE NOT FOUND OR ANOMALY ON DATABASE SIDE.

3. ANALYZING LOG, ROOT CAUSE ANALYSIS AND RESTORATION SERVICE AS SOON AS POSSIBLE.

4. TROUBLESHOOTING DATABASE.

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CONTENT MONITORING | FEB 2020 – MEI 2020

1. QUICKLY CHECK AND HANDLE THE ILLEGAL CONTENT OF THE PLATFORM, INCLUDING THE PICTURES, LIVE BROADCAST, SHORT VIDEO, VOICE ,TEXT ETC.,RESPONSIBLE FOR THE CONTENT SAFETY OF THE PLATFORM

2. AS FOR THE ILLEGAL CONTENT OF THE PLATFORM, CAN PROACTIVELY FIND THE CLUES, SUMMARIZE THE FEATURES,TYPES, DATA, INFORMATION ETC OF THE ILLEGAL CONTENT, AND REPORT TO THE BOSS IN TIME

3. COLLECT THE ILLEGAL KEY WORDS AND ADD & MAINTAIN THE REGIONAL SENSITIVE VOCABULARY PERIODICALLY

4. COLLECT THE LOCAL CULTURAL CUSTOMERS, POLICY INFORMATION AND NEWS, AND REPORT & FEEDBACK IN TIME