



## [Rizky Aryendi Gumilang]

Depok, West Java | +6289512888017 | [rizkyaryendigumilang@gmail.com](mailto:rizkyaryendigumilang@gmail.com)

<https://www.linkedin.com/in/rizkyaryendigumilang/>

<https://github.com/rizkyaryendigumilang> | [Kiky \(rizkyaryendigumilang.github.io\)](https://rizkyaryendigumilang.github.io)

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## About Me

I am a Junior Engineer based in PLN Icon Plus. I earned my bachelor degree from Widyatama University in the Information System major. My professional interest is within the area of data and I am confident that experiences, skills, and competencies I have would be a good benefit for myself.

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## Skills

- Python
  - MySQL
  - Jupyternotebook
  - GoggleCollab
  - Anaconda
  - Postman
  - Microsoft Excel
  - Tableau
  - Github
  - HTML
  - CSS
  - Figma
  - AWS
  - Project Management
  - Communication
  - Problem Solving
  - Analytical Thinking
  - Critical Thinking
  - Teamwork
  - Curiosity
  - People Development
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## Work Experiences

### PLN ICON PLUS – Junior Engineer

March 2022 - Present

In this company, I am working as

#### A. System Administration

- Managing network server and technology tools
- Setting up accounts and workstations with Active Directory
- Monitoring performance and maintaining systems according to requirements
- Monitoring Sophos antivirus system on each user's device and all server development and production (OS: Windows & Linux) with Sophos Central
- Managing virtualization such as VMware vSphere and Veeam Backup, including the maintenance of server and storage
- Monitoring Fortigate such as Fortimail to sort the spam mails
- Monitoring and alerting infrastructure and applications or services
- Managing, troubleshooting, and reporting Linux and Windows server
- Ensuring and troubleshooting the TCP/IP protocols
- Monitoring traffic queuing on exchange server
- Responsible to handle backup and disaster recovery

#### B. CRM IT Enterprise Operational

Maintaining customer data to comply with customer needs and regulations in the CRM system based on the contact center report with the ticketing system. The following responsibilities are:

- Generate customer's billing
  - Resend mail of payment invoice with the written due date to customer
  - Check, correct, and cancel customer's billing,
  - Check and correct the incorrect customer's usage period
  - Mutate user data for incorrect data or updated data of customer
  - Adjust data for every incorrect nominal on customer's billing
  - Send email of invoice paid billing to customer
  - Report bug to developer
  - Manage both daily activity and tracking opportunity in the CRM and use the reporting statement option to monitor performance
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## Education Background

### Universitas Widyatama (2017-2021)

*S1 Information System - GPA 3,48*

- Himpunan Mahasiswa Sistem Informasi (2018-2019)

### Bootcamp Data Analyst (September 2023 – December 2023)

Coding Studio

- |                   |                      |
|-------------------|----------------------|
| ● Data Analytics  | ● Google Collab      |
| ● Fundamental     | ● SQL                |
| ● Microsoft Excel | ● Data Visualization |
| ● Python          |                      |

### Bootcamp Data Science (October 2023 – February 2024)

Binar Academy

- |                            |  |
|----------------------------|--|
| ● Data Science Fundamental | ● Machine Learning and Big Data        |
| ● Python Programming       | ● Deep Learning and Machine Learning   |
| ● Database and SQL         | ● Deployment and Project Documentation |
| ● Statistics               | ● Collaboration Working Using Cloud    |

Project :

- API Text Cleansing  
Create API Text Cleansing this Project using Python, SwaggerUI The output produced is in the form of an Endpoint that can receive user input in the form of text and files

Link : [API Text Cleansing](#)

### Human Capital Staff

Badan Nasional Sertifikasi Profesi (BNSP)

- Developing Job Description
- Conducting Wage Adminstrasion
- Conducting Sosical Security Admistrasion
- Conducting the Administration of Human Resource Management Policy Implantation

Project :

- Portfolio Human Capital Staff  
this certificate declares that I sucessfully completed the training program am competent in Human Resource Management  
**Link :** [Portfolio Human Capital Staff](#)

## CERTIFICATE

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|--|--|
| ● Introduction Data Science                  | ● Basic Networking                                     |
| ● Introduction To Data Preprocessing         | ● Basic Essenstials AWS Cloud                          |
| ● Introduction Machine Learning              | ● Human Capital Resource BNSP                          |
| ● Descriptive Analysis                       | ● Compesation and Banefit                              |
| ● Correction Analysis                        | ● HR Competency  |
| ● Data Visualization                         | ● Recuitment Specialist                                |
| ● Github, Keaggle, Kedro                     | ● Training and Developmeny                             |
| ● Creating Professional Application Database | ● SAP Certificate Business One                         |
| ● Basic Dev Ops                              | ● Cisco Certificate Network Associate Security (CCNA)  |
|  | ● Cisco Certificate Network Associate Cyber Ops (CCNA) |

## PROJECTS

### US Delay Flight 2017-2022

Creating analytic dashboard using tableau to calculate the number of delayed flight in the US with filtered, the airlines, region, and 2017 - 2022 interval years

**Link:** [US Delay Flight 2017-2022](#)

### Netflix Analytic Dashboard

Creating Netflix customer behavior analytical dashboard and providing output from a number of films that customers often watch from certain distribution

**Link:** [Netflix Analytics Dashboard](#)

### HR analytic Dashboard

Creating Creating Analytical Dashboard using Tableau for HR with attrition atribute as the status and providing a number of output calculation for the number of Employees, Gender, Satisfaction Rating, Age, and Education background

**Link :** [HR Analytic Dashboard](#)

### Wedding Invitation

handling a project of simple digital invitation responsive for my friend's Bromo Ludhiro wedding using HTML and CSS and creating github page

**Link :** [Wedding Invitation Bromo](#)