

Rizwan Ali Saifudeen

4years 8 months of experience in Windows server administration, Active Directory, GPO, DNS, DHCP, DFS, ADFS, KMS and looking out for a challenging position that allows me to contribute my skills and abilities for the personal and organizational betterment.

// WORK EXPERIENCE

2014 - May
2019
Cognizant

● Windows Server/AD Administrator

Windows 2008, 2012 & 2016 Server administration

Installing, and configuring the Network Operating System. Administering and monitoring the Windows Server. Configuring and managing GPOs, managing Active Directory, DNS, DHCP, DFS, ADFS. Hands on in Azure AD, AAD connect. Good understanding of IP, sub netting, network routing, VMware vSphere 6.0. Hands on experience in vMotion, Storage vMotion, HA, DRS, Server build and decommission

May 2019 -
October 2019
Harman Connected
Services

// EDUCATION

2012 - 2014
Vellore, TN

● MASTERS in *Communication Engineering*, from **VIT** University with **8.3 CGPA**

2007 - 2011
Kollam, Kerala

● BACHELORS Degree in *Electronics and Communication Engineering*, from Kerala University with **7.5 CGPA**

2005 - 2007
Kollam, Kerala

● 12th from SN Public School with 82.7%

2005
Kollam, Kerala

● 10th from SN Public School with 87.2%

// ROLES & RESPONSIBILITIES

- Administration of Windows 2008/2012/2016 Servers,
- Hands on experience in Active Directory concepts like, OU, Sites, GPO, FSMO etc.
- Creating, Configuring, Managing and troubleshooting Group Policy objects (GPOs).
- Administration of DNS, DHCP, ADFS, WAP Servers.
- Hands on experience in Azure AD, AAD connect, configuring dynamic groups, troubleshooting object sync issues from AD to AAD.
- Working knowledge on IIS, File and Print servers.
- Log monitoring/maintenance
- Hands on in VMware (vSphere) Administration.



// CONTACT

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Email

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Home

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// Certifications

Implementing Microsoft Azure Infrastructure Solutions (70-533)

// Personal Skills

Communication



Organization



Time Management



Team Working



Commitment



- Configuring & Managing Terminal Services, Print Server
- Monitoring and maintaining server performance by checking the high resource utilization CPU, Memory, System Paging file and Disk usage on the servers
- WSUS Patching of servers.
- Managing, configuring and troubleshooting of print servers
- Managing the printers on Safecom print solution
- Troubleshooting on DNS and DHCP related issues
- User rights management on file servers.
- Managing, configuring and troubleshooting DFS Namespace and DFS Replication issues.
- Back-up & Recovery.
- Working with the remote tools such as ILO, DRAC etc. for bringing back the server online, in case of any failure.
- Working on the ticket assigned on Service Now [User logged/Auto generated].
- Working on the high severity incidents and resolving those within the set SLA.
- Working on the Change controls and assigned tasks.
- Working on the Problem Records (PR's) and providing RCA's
- Active involvement with the team for making strategy for the incident reduction on each device.
- Manage every day problem which falls under server and client side system activity like configuring MS outlook, Password reset, Account lockout issues and internet explorer problem virus issues spy ware problems etc.

// INTERESTS



Table Tennis



Music



Photography



Travel



Gaming

// PERSONAL DETAILS

Date of Birth: September 12, 1989

Languages Known: English, Malayalam, Tamil, Hindi and Arabic.

// Social



Linkedin

[linkedin.com/in/rizwanalisaif](https://www.linkedin.com/in/rizwanalisaif)



Facebook

[facebook.com/rizwanali.saifudeen](https://www.facebook.com/rizwanali.saifudeen)