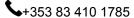
# Raquel Jackson

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# **Experience**

## **Software Developer**

CODE Éxitos

Feb. 2022 - Jan 2024 (1 years 9 months)

During my time at Code Exitos, I played the role of Software Developer, contributing significantly to key projects spanning various technologies and platforms. My period in the company extended from February 1, 2022 to January 15, 2024.

#### Frontend Technologies:

 Led the development of interactive and efficient user interfaces using React Native, ReactJS and VueJS, ensuring a fluid and engaging user experience.

#### Backend Technologies:

 Implemented robust and scalable backend solutions using microservers with AWS Lambda and API Gateway, leveraging cloud infrastructure for efficiency and scalability.

#### Development in Python and NestJS:

- Developed and maintained servers using Python, taking advantage of its versatility and effectiveness in implementing business logic.
- Contributed to the development of services using NestJS, ensuring a robust and modular architecture for backend applications.

#### Project Collaboration:

 Worked closely with cross-functional teams to ensure effective integration of frontend and backend components, ensuring consistency and effectiveness of the final product.

#### Optimization and Performance:

• Implemented development best practices to ensure application optimization and performance, improving efficiency and user experience.

#### Integration with AWS:

 Efficiently integrated Amazon cloud services (AWS), leveraging Lambda and API Gateway capabilities to achieve a flexible and highly available architecture.

#### Problem resolution:

• I tackled complex technical challenges effectively, applying creative solutions and problemsolving to ensure project continuity and success.

#### **Lead Developer**

Clinpays S.A. de C.V. Nov 2014 - present

In my role as responsible for control, monitoring and compliance at CLINPAYS from November 2024 to the current date, I led various essential functions for the optimal functioning and evolution of the platform. My performance covers a wide range of responsibilities that contribute to the success of the company:

#### Development and Maintenance Management:

- Supervision and coordination of new developments, ensuring their alignment with the company's strategic objectives.
- Implementation and monitoring of preventive and corrective maintenance to guarantee the stability and efficiency of the systems.

#### Server Management:

- Responsible for the comprehensive management of CLINPAYS servers, as well as servers associated with additional projects.
- Implementation of security and optimization measures to ensure a robust and reliable server environment.

#### Payment API Development:

- Active collaboration as part of the payments API development team, contributing to the design, implementation and continuous improvement of this essential interface.
- Responsible for maintaining the compatibility and effectiveness of the API with market standards and requirements.

### Collections Orchestrator:

- Lead the development and implementation of a collections orchestrator, establishing effective connections with banks and electronic wallets.
- Guarantee interoperability and efficiency in collection processes, optimizing integration with various financial platforms.

#### Technical Support to Customers:

Provide specialized technical support to customers using the Payments API and Collections
Orchestrator, ensuring a positive experience and effectively resolving any issues or queries.

#### Administrative Platform Development:

- Lead the development and continuous improvement of the online payment administrative platform, ensuring an intuitive and functional interface for internal and external users.
- Collaborate closely with other departments to understand and address specific platform needs.

### **Education**

# Universidad Internacional de La Rioja

Design and project management 2022 – 2022

#### Universidad Jesús de Nazaret

Industrial and Systems Engineering. 2008 – 2012

# Language

# SEDA College

General English – Intermediate 2024 - 2024