

# Raquel Jackson

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## Experience

### Software Developer

*CODE Éxitos*

Feb. 2022 - Jan 2024 (1 years 9 months)

During my time at Code Exitos, I played the role of Software Developer, contributing significantly to key projects spanning various technologies and platforms. My period in the company extended from February 1, 2022 to January 15, 2024.

#### *Frontend Technologies:*

- Led the development of interactive and efficient user interfaces using React Native, ReactJS and VueJS, ensuring a fluid and engaging user experience.

#### *Backend Technologies:*

- Implemented robust and scalable backend solutions using microservers with AWS Lambda and API Gateway, leveraging cloud infrastructure for efficiency and scalability.

#### *Development in Python and NestJS:*

- Developed and maintained servers using Python, taking advantage of its versatility and effectiveness in implementing business logic.
- Contributed to the development of services using NestJS, ensuring a robust and modular architecture for backend applications.

#### *Project Collaboration:*

- Worked closely with cross-functional teams to ensure effective integration of frontend and backend components, ensuring consistency and effectiveness of the final product.

#### *Optimization and Performance:*

- Implemented development best practices to ensure application optimization and performance, improving efficiency and user experience.

#### *Integration with AWS:*

- Efficiently integrated Amazon cloud services (AWS), leveraging Lambda and API Gateway capabilities to achieve a flexible and highly available architecture.

#### *Problem resolution:*

- I tackled complex technical challenges effectively, applying creative solutions and problem-solving to ensure project continuity and success.

### Lead Developer

*Clinpays S.A. de C.V.*

Nov 2014 - present

In my role as responsible for control, monitoring and compliance at CLINPAYS from November 2024 to the current date, I led various essential functions for the optimal functioning and evolution of the platform. My performance covers a wide range of responsibilities that contribute to the success of the company:

#### *Development and Maintenance Management:*

- Supervision and coordination of new developments, ensuring their alignment with the company's strategic objectives.
- Implementation and monitoring of preventive and corrective maintenance to guarantee the stability and efficiency of the systems.

#### *Server Management:*

- Responsible for the comprehensive management of CLINPAYS servers, as well as servers associated with additional projects.
- Implementation of security and optimization measures to ensure a robust and reliable server environment.

#### *Payment API Development:*

- Active collaboration as part of the payments API development team, contributing to the design, implementation and continuous improvement of this essential interface.
- Responsible for maintaining the compatibility and effectiveness of the API with market standards and requirements.

#### *Collections Orchestrator:*

- Lead the development and implementation of a collections orchestrator, establishing effective connections with banks and electronic wallets.
- Guarantee interoperability and efficiency in collection processes, optimizing integration with various financial platforms.

#### *Technical Support to Customers:*

- Provide specialized technical support to customers using the Payments API and Collections Orchestrator, ensuring a positive experience and effectively resolving any issues or queries.

#### *Administrative Platform Development:*

- Lead the development and continuous improvement of the online payment administrative platform, ensuring an intuitive and functional interface for internal and external users.
- Collaborate closely with other departments to understand and address specific platform needs.

## **Education**

### **Universidad Internacional de La Rioja**

*Design and project management*

2022 – 2022

### **Universidad Jesús de Nazaret**

*Industrial and Systems Engineering.*

2008 – 2012

## **Language**

### **SEDA College**

*General English – Intermediate*

2024 - 2024