

 Department of Veterans Affairs		VA DATE STAMP DO NOT WRITE IN THIS SPACE	
DECISION REVIEW REQUEST: HIGHER-LEVEL REVIEW			
INSTRUCTIONS: Before completing this form, read the Privacy Act and Respondent Burden on page 5. Use this form to request a Higher-Level Review of a decision you received. A Higher-Level Review is a new review of an issue(s) previously decided by VA based on the evidence of record at the time of the prior decision. For more information call us toll-free at 1-800-827-1000. If you use a Telecommunications Device for the Deaf (TDD), the Federal relay number is 711. VA forms are available at https://www.va.gov/find-forms/ .			
SECTION I - VETERAN'S IDENTIFICATION INFORMATION			
NOTE: You may complete the form online or by hand. If completed by hand, print the information requested in ink, neatly and legibly, insert one letter per box, and completely fill in each applicable circle to help expedite processing of the form.			
1. VETERAN'S NAME (First, Middle Initial, Last) <div>Jane</div> <div>Doe</div>			
2. SOCIAL SECURITY NUMBER <div>1 2 3 - 4 5 - 6 7 8 9</div>		3. VA FILE NUMBER (If applicable) <div></div>	
4. DATE OF BIRTH (MM/DD/YYYY) <div>1 2 - 3 1 - 1 9 6 9</div>			
5. VA INSURANCE POLICY NUMBER (If applicable) <div></div>			
6. CURRENT MAILING ADDRESS (Number, street or rural route, City or P.O. Box, State and ZIP Code and Country) No. & Street <div>123 Some St.</div> Apt./Unit Number <div></div> City <div>Sometown</div> State/Province <div></div> Country <div>U S</div> ZIP Code/Postal Code <div>12345</div> - <div></div> <input type="radio"/> I AM HOMELESS OR AT RISK OF HOMELESSNESS			
7. TELEPHONE NUMBER (Include Area Code) <div></div> - <div></div> - <div></div> Enter International Phone Number (If applicable) <div></div>			
8. E-MAIL ADDRESS (Optional) <div>USE EMAIL ON FILE</div>			
SECTION II - CLAIMANT'S IDENTIFICATION INFORMATION (If other than veteran)			
9. CLAIMANT'S NAME (First, Middle Initial, Last) <div></div>			
10. SOCIAL SECURITY NUMBER (If applicable) <div></div> - <div></div> - <div></div>		11. DATE OF BIRTH (MM/DD/YYYY) (If applicable) <div></div> - <div></div> - <div></div>	
12. CURRENT MAILING ADDRESS (Number, street or rural route, City or P.O. Box, State and ZIP Code and Country) No. & Street <div></div> Apt./Unit Number <div></div> City <div></div> State/Province <div></div> Country <div></div> ZIP Code/Postal Code <div></div> - <div></div>			
13. TELEPHONE NUMBER (Include Area Code) <div></div> - <div></div> - <div></div> Enter International Phone Number (If applicable) <div></div>			
14. E-MAIL ADDRESS (Optional) <div></div>			
SECTION III - BENEFIT TYPE			
15. SELECT ONLY ONE (If you file for multiple benefit types, you must complete a separate VA Form 20-0996 for each benefit type.) <input type="radio"/> COMPENSATION <input type="radio"/> PENSION/DIC/SURVIVORS BENEFITS <input type="radio"/> FIDUCIARY <input type="radio"/> EDUCATION <input type="radio"/> VETERANS HEALTH ADMINISTRATION <input type="radio"/> VETERAN READINESS AND EMPLOYMENT <input type="radio"/> LOAN GUARANTY <input checked="" type="radio"/> LIFE INSURANCE <input type="radio"/> NATIONAL CEMETERY ADMINISTRATION			

16. YOU OR YOUR AUTHORIZED REPRESENTATIVE MAY REQUEST AN INFORMAL CONFERENCE WITH THE HIGHER-LEVEL REVIEWER FOR THE SOLE PURPOSE OF POINTING OUT ERRORS OF FACT OR LAW IN THE PRIOR DECISION. (VA will only conduct one informal conference by telephonic communication associated with this request for Higher-Level Review.)

16B. IF YOU SELECTED THE BOX ABOVE, VA will make two attempts to contact you OR your representative to schedule the informal conference. Contact attempts will be between the hours of 8:00 a.m. and 4:30 p.m. Eastern Time. INDICATE ONE PREFERENCE:

☐ Call my representative between 12:00 p.m. - 4:30 p.m. ET

17A. REPRESENTATIVE'S NAME (First, Last)

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18. If you are responding to a Statement of the Case (SOC) or a Supplemental Statement of the Case (SSOC): By submitting this form, I agree to participate in the modernized review system for the following issues decided in a SOC or SSOC. I am withdrawing the eligible appeal issues listed in 18A in their entirety, and any associated hearing requests, from the legacy appeals system. I understand I cannot return to the legacy appeals system for the issue(s) withdrawn.

18B. DATE OF VA DECISION NOTIFICATION
LETTER (REQUIRED)

MM/DD/YYYY
MM/DD/YYYY
MM/DD/YYYY
MM/DD/YYYY
MM/DD/YYYY

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