

# RIYA JAIN

## User Experience Designer

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### Experience

#### User Experience Design Intern

State Farm

Jan 2021 - Present

Analysed existing contact center system with respect to usability heuristics and made recommendations for improvements to the user interface. Created prototypes for the agent-side experience.

#### Technology Intern

State Farm

May 2020 - Aug 2020

Storyboarded, designed and implemented a virtual reality experience based off an existing State Farm commercial. Created and animated 3D assets and designed and programmed a virtual reality environment and interactions.

#### User Experience Designer

Automn

Feb 2020 - May 2020

Conducted research and analysis for a student-focused productivity app through 12+ interviews and 20+ surveys with potential users. Simplified and redesigned information architecture, created wireframes, and designed a functional prototype.

#### Teaching Assistant

Edhesive

Aug 2019 - March 2020

Helped 200+ high school students and teachers learn object-oriented programming and computer science. Identified common pain points and designed improvements to programming assignments and curriculum.

### Education

#### B.S. Computer Science + Chemistry

University of Illinois at Urbana Champaign

Aug 2018 - May 2022

### Design Skills

User Research

Wireframing

Interactive Prototyping

Interaction Design

Graphic Design

Rapid Prototyping

Usability Testing

### Design Tools

Figma

Sketch

Adobe XD

Adobe Illustrator

Adobe InDesign

InVision

Blender

### Relevant Coursework

User Interface Design

Software Design Studio

Statistical Analysis

Design of Usable

Information Interfaces

### Involvement

Project Leader at Design

Innovation Illinois

### Programming

HTML/CSS

JavaScript

Java

C/C++

Unity