RIYA JAIN

User Experience Designer

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Experience

User Experience Designer
Develop for Good
August 2021 - Present
Collaborated with a multidisciplinary team of designers and software developers to redesign the website for a nonprofit tutoring platform. Wrote surveys, conducted user interviews, identified pain points, and created prototypes.

User Experience Design Intern
State Farm
Jan 2021 - August 2021
Analyzed existing contact center system with respect to usability heuristics and made recommendations for improvements, resulting in an increase in accessibility. Created prototypes for the agent-side experience and presented work to stakeholders.

Technology Intern
State Farm
May 2020 - Aug 2020
Storyboarded, designed and implemented a virtual reality experience based off an existing State Farm commercial. Created and animated 3D assets and designed and programmed a virtual reality environment and interactions. Developed in an Agile/Scrum environment and presented work to stakeholders.

User Experience Designer
Automn
Feb 2020 - May 2020
Conducted research and analysis for a student-focused productivity app through 12+ interviews and 20+ surveys with potential users. Simplified and redesigned information architecture, built a design system, created wireframes, and designed an interactive prototype.

Teaching Assistant
Edhesive
Aug 2019 - March 2020
Helped 200+ high school students and teachers learn object-oriented programming and computer science. Identified common pain points and designed improvements to programming assignments and curriculum.

Education

B.S. Computer Science + Chemistry
University of Ilinois at Urbana Champaign
Aug 2018 - May 2022

Skills

User Research
Storyboarding
Interviewing
Wireframing
Agile/Scrum
Interactive Prototyping
Rapid Prototyping
Interaction Design
Graphic Design
Visual Design
Product Design
Usability Testing
Design Thinking
Mobile App Design

Design Tools

Figma
Sketch
Adobe XD
Adobe Illustrator
Adobe InDesign
InVision
Blender

Relevant Coursework

User Interface Design
Software Design Studio
Statistical Analysis
Design of Usable Information Interfaces
Web Programming

Involvment

Project Leader at Design Innovation Illinois

Programming

HTML/CSS
JavaScript
Java
Python
C/C++
Unity