

Republic of the Philippines Department of Health Center for Health Development Davao Region SOUTHERN PHILIPPINES MEDICAL CENTER



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SPMC ADVISORY

Date:

5 June 2017

For:

All SPMC Personnel, Volunteer and Visiting Consultants, Affiliates and Interns

Subject:

Ransomware called "WannaCry"

In the last few weeks a massive cyber-attack has affected machines around the world by "WannaCry". This Ransomware locks users out of their own systems and demands a ransom payment to release files. In this heightened situation, we request everyone to stay alert while using your computers. When dealing with any emails from any unknown email address, do not click any link or open any unknown attachments. We request you to follow the best practices outlined below in checking your email through your computer, laptop and mobile devices to ensure the SPMC Computer network is not compromised. Please observe the following:

- 1. Do not open attachment in unsolicited e-mails even if they come from people in your contact list.
- 2. Do not click on any URLs contained in an unsolicited e-mail.
- 3. Report any suspicious emails or attachments to the IHOMP Office at local number 5043
- 4. Do not download suspicious software, videos, MP3s or any audio files, Torrents, Psiphone and others.
- 5. Ensure that your antivirus is updated and running in any machine you are using.
- 6. Backup your critical data periodically.

If in case of actual infection do the following:

- a) Immediately call IHOMP Office (Local 5043) or try to disconnect your machine from the network by pulling the LAN cable out of the port in your computer.
- b) Do not try to restore any data on your own.

Everyone is encouraged to help in protecting SPMC systems and network infrastructure.

Thank you for your understanding,

RICARDO SD. JUSTOL, MARE, MPA Chief Administrative Officer