

- RICK JELTE -

Software Engineer | Developer Advocate | Learning Experience Designer
Expert in: Front-End Development | Skills-Based Learning | Data Analysis and Visualization

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Check out my website @ rjelte.vercel.app

PROFESSIONAL HIGHLIGHTS

- ▶ **Designed and developed a Generative AI-based chatbot for a company-wide hackathon**, leading my team to a 2nd place win.
- ▶ **Created UKG's Technologist Onboarding Program**, ultimately leading a global team of 5 to onboard 1,000+ New Hires with satisfaction scores over 95%.
- ▶ **Coordinated the communication and collaboration strategy for 20+ communities of interest (Guilds)** using Microsoft 365 / SharePoint / MS Teams, with **over 100 Guild Leaders** and **~7,000 Guild Members**.
- ▶ **Developed and implemented production-ready solutions in my 10 years as a Software Engineer**, focusing on the user experience and on innovative technologies, all in an enterprise SAAS environment.

TECHNICAL SKILLS

- ▶ **Languages & Frameworks:** JavaScript, TypeScript, React + Redux, Next.js, Angular, Python, NPM/Node
- ▶ **Web Technologies:** HTML5, CSS3/SASS/SCSS, Tailwind CSS, RESTful APIs, GraphQL
- ▶ **Architecture & Design:** Component-based and Event Driven Architecture, UI/UX, Human-Centered Design principles, Responsive/Mobile Web Design
- ▶ **Tools & Processes:** Git/GitHub, CI/CD Pipelines, Agile Scrum Development, User Testing, DevSecOps principles
- ▶ **AI & Machine Learning:** Generative AI, AI-Driven Solution

PROFESSIONAL EXPERIENCE

UKG (formerly Ultimate Software) • Principal Technical Program Manager 01/2020 - 7/11/2024

- ▶ Led the development of a Generative AI app for career planning, winning a company-wide hackathon.
- ▶ Spearheaded the launch of UKG's Guilds program, securing senior leadership buy-in and coordinating 100+ Guild Leaders to establish role-based communities for 7,000+ employees.
- ▶ Created the Technologist Onboarding program, onboarding 1,000+ new hires with over 95% satisfaction.
- ▶ Developed an internal app for employee skill self-assessment and personalized learning recommendations.

Ultimate Software • Senior Software Engineer 02/2017 - 01/2020

- ▶ Led the front-end development efforts on my team, building Angular/TypeScript experiences for both web and mobile.
- ▶ Created reusable components for our Domain Language System (like our "searchable list"), which had widespread re-use across the organization.

- ▶ Organized a user testing initiative, gathering feedback from dozens of participants to inform and set improvement goals for our application.
- ▶ Implemented new features from concept to deployment in multiple software environments.

Workfront • Software Engineer III

07/2015 - 02/2017

- ▶ Won a company-wide Hackathon by rewriting a resource-intensive portion of our app in React, and making it consumable via a stand-alone/progressive web app.
- ▶ Built a high-performance “Notification Jewel” in AngularJS and took it to production for over 4,000 companies.
- ▶ Consistently delivered high quality code to production in a timely manner

Heritage Makers + Izeni • Software Engineer

03/2012 - 07/2015

- ▶ Executed a major data migration from our local servers to Google Cloud Storage
- ▶ Configured O-Auth authentication, created and consumed API’s, and crafted web pages to meet customer expectations
- ▶ Worked on nearly a dozen different applications in different software environments. From concept → implementation → deployment → maintenance.

EDUCATION

BS in Computer Science • Utah Valley University, Orem UT

Wrote a compiler in Python, which ran on a VM that I wrote in C++. Lead 3 other developers to build a website for a client using Django/AngularJS which we deployed to an EC2 Instance.

Gave a 40 minute presentation about Human-Computer Interaction at a Tech Conference that had over 1,000 people in attendance.