Alessandro Mate Jr.

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SUMMARY

With two years of front-end development experience and three years in IT support, I bring a versatile skill set designed for modern technology environments. I emphasize user-centric design and accessibility, consistently delivering effective solutions and ensuring a positive customer experience. Driven by a passion for innovation and a commitment to continuous learning, I thrive on tackling challenges and adapting to evolving demands.

EXPERIENCE

Front-End Web Developer

Vanderbilt Financial Group   **July 2024 - Present, Woodbury, New York**

· Redesigned and maintained the company's website, enhancing user experience and functionality.

· Developed and implemented new features, improving website interactivity and performance.

· Structured and integrated APIs using Supabase to ensure smooth backend communication.

· Played a key role in UI/UX design, collaborating with the team to create user-centric interface improvements.

· Worked closely with both developers and designers to ensure alignment between technical and visual elements.

· Continuously optimized the website for better user engagement, responsiveness, and scalability.

Front-End Web Developer

Media Meter Inc   **July 2022 - December 2023, Don A. Roces Ave, Diliman, Quezon City,Metro Manila**

· Collaborated with UI/UX Team to translate Figma designs into interactive digital interfaces, ensuring a seamless user experience.

· Translated wire frames into high-quality web pages using best practices in CSS and HTML.

· Implemented interactive web page behaviors using JavaScript, optimizing user interactions.

· Utilized version control with Bitbucket to manage code repositories and streamline deployment processes.

· Developed reusable code components and libraries, enhancing development efficiency and maintainability

· Optimized applications for maximum speed and scalability, ensuring optimal user experience

Support Analyst(First Line)

ATOS   **November 2018 - April 2022, 1880 Eastwood Ave, Quezon City, 1800 Metro Manila**

· Handled customer inquiries and concerns in regards with their account

· Provided technical support and advise in resolving customer concern

· Accurately attended and answered incoming emails based from the contractual SLAs account

· Logged all calls using the designated call handling system and entered accurate information of the received customer concern

· Ensured all tickets raised are accurately resolved with minimal discrepancies between call and ticket ratio

· Performed end-to-end ticket management to all incidents, changes and ensured that all received calls are provided with resolution

EDUCATION

Bachelor of Science and Information Technology

STI College Fairview · Regalado Avenue, Corner Bronx, Quezon City, 651-8511 Metro Manila · 2017

SKILLS

Techical Skills: ReactJS,Javascript, NextJS,Typescript,Redux,Zustand,HTML, CSS, Tailwind CSS,GIT,Node JS,Express,MongoDB,Supabase,Postgresql

Industry Knowledge: UX/UI, Web App & Developer Tooling Development, Design Patterns, API Design, Databases (SQL, SQLite, Postgres), Version Control, Testing (Unit, Component, Integration, End-to-End)