

RACHELLE JOHNSON

Stanton, ND
701-891-9013
rjohnson1617@outlook.com
www.linkedin.com/in/rachellejohnson
www.rachellejohnson.com



OBJECTIVE:

Analytical problem solver with Bachelor's degree in Computer Science. Seeking to leverage my technical expertise, innovative thinking, passion, and energy to grow with an exciting company.

CERTIFICATIONS:

- ITIL Foundation Certificate in IT Service Management
- Certified Ethical Hacker

SKILLS:

- Outstanding communication skills in written and oral format
- Ability to learn new technologies and programming/scripting languages quickly
- Fantastic leadership skills and team player
- Self-motivated individual with ability to multitask and manage time effectively
- Skilled problem solver
- Ability to make timely and proper decisions
- Ability to establish strong, professional relationships with end-users

PROGRAMMING LANGUAGE & SOFTWARE PROFICIENCIES:

- Python
- PowerShell
- Linux, Unix
- Windows
- MS Office
- Bash
- Java
- SQL
- VBA

EDUCATION:

North Dakota State University
Fargo, ND
Degree: Bachelors of Science in Computer Science

WORK EXPERIENCE:

North Dakota Department of Transportation

Programmer Analyst II

Bismarck, ND
April 2018 - Present

- Analyze software to find solutions that meet department requirements
- Provide IT support and training to the divisions and districts within the NDDOT (Design, Bridge, Materials and Research, etc.)
- Provide web support by making requested updates to the NDDOT web pages
- Provide additional help desk support including troubleshooting and problem resolution of desktop, laptop, mobile devices, and software
- Serve as Bentley software specialist
- Participate in new DOT Leadership Development Course

United States Geological Survey

Bozeman, MT

Computer Science Specialist

July 2016 - February 2018

- Monitored internal network with PRTG
- Monitored web application firewall, troubleshooting issues as they arose
- Performed monthly vulnerability scanning using Nessus and Acunetix and analyzed results
- Reviewed and enforced security baselines for Amazon Web Services' customer environments
- Utilized Agile Project Management methodologies to track tasking and projects
- Built scripts to automate repetitive tasks using Python, PowerShell, Gitlab, and Jenkins

North Dakota National Guard

Wahpeton, ND

Interior Electrician Specialist

December 2010 - December 2016

- Organized and taught electrical courses
- Completed assigned electrical and carpentry work
- Achieved Army Achievement Ribbon for completing assigned projects ahead of schedule at 2015 Annual Training