

Rajeev KUMAR

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PROFILE STATEMENT

Last year, I decided to change my career from being a Trainer/Assessor to a Front-End Developer.

My skills and interest in analytics and problem solving that made me successful in my previous career in Telecommunications, are also what allows me to quickly adapt to IT development.

The future of work is in IT and web development, and it excites me to be a part of this.

I value honesty, loyalty, and self-development, and these directly influence my work ethic and determination with whatever project I am working on.

TECH SKILLS

- HTML5
- CSS3, Flexboxes, Bootstrap
- JavaScript
- Responsive Web Design
- Wireframing with Ninja Mock
- Creating Test Suites, Debugging, IDE using VSCODE.
- Git, GitHub, and Terminal commands.
- Asana, Trello, Slack
- Microsoft Office
- Alcatel S12 DSS Hardware

EXPERIENCE

Oct 2020 – Jan 2021

Frontend Web Development Intensive Participant

Generation Australia, Sydney

I was accepted to the Generation Australia 12-week intensive program, facilitated by Academy Xi.

Whilst this was also education, the commitment was a minimum of 38 hours per week with task and project requirements.

- **Tech skills learnt:** CSS3, HTML5, Vanilla JavaScript, VS Code, Git terminal (Git Bash), GitHub, NPM and unit testing basics.
- Created a Task Planner App using HTML, CSS and JavaScript, all projects hosted on GitHub.
- **Additional skills:** Growth mindset, Future orientation, Effective communication, Teamwork, Persistence, Exposure to guest speakers, collaboration and more.
- Working as Job Breakdown Sheet (JBS) implementation Coach / Assessor, security officer and Customer Service Agent in Sydney Airport's ID Access and Lost Property Management Division.
- Conducted one on one coaching session with more than 150 employees, demonstrated JBS and followed with on the job (OTJ) assessment to implement a consistent inspection process across all security inspection points at Sydney airport.
- Provided high quality customer service to passengers, contractors, and airport staff.

July 2012 - Present

Trainer / Assessor / ASO

CERTIS Security Pty Ltd, Sydney

- Conduct meetings professionally at client's premises discussing their finances with full client participation.
- Meeting resulted in sales of company's financial services and increased customer base through referrals.

June 2010 – Jul 2012

Sales Associate

McCarthy Group
Sydney

- Feb 2008 to Dec 2009 – Worked in middle management role. Managed remote access, Lab management and process for Telstra system. Also managed purchase requests, orders and looked after installation of systems in Lab.

Oct 2000 – Dec 2009

Technical Support Engineer

Alcatel Lucent Pty Ltd
Sydney

- Oct 2000 to Jan 2008 – Worked as Technical Support Engineer to analyse, investigate & solve hardware faults for S12 DSS with minimum interruption to service in most efficient ways to meet strict expectations of the customer, major client being Telstra.
- Provide root cause analysis report to customers and to perform Software as well as Hardware retrofits for S12 DSS.
- All the Hardware faults were resolved within agreed time limits with 100% system availability. Hardware (HCIN) as well as software retrofits (SAS 7 , SAS7 Up 2) were deployed in time according to schedule.

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SOFT SKILLS

- Collaboration across teams, within department & projects
- Persistence
- Analytical and problem solving
- Proactiveness
- Adaptability
- Good communication skills
- Great work ethics with result oriented and customer focus approach to problem solving.
- Proven performer in meeting time to market requirements.
- Strong project management and Team leading skills.

EDUCATION & PROFESSIONAL DEVELOPMENT

- Web Development Intensive, Generation Australia, 2020
- HTML, CSS, and JavaScript Code Academy course Oct-Dec2020.
- Diploma in Electronics and Electrical Communication, PUSA Polytechnic, New Delhi, India (July 1981-June 1984)

LANGUAGES [OR INTERESTS]

- Hindi (mother tongue)
- English
- Gardening
- Watch Movies
- Keeping Fit

REFERENCES

- Available upon request

Jan 2000 – Oct 2000
COMNET Data Officer
Telstra, Sydney

- Worked on various RIM/SCAD projects, involving RIM fault diagnosis, remote RIM configuration, data preparation for the RIM & software upgrades of RIM
- Used various Telstra management & Information systems (COMNET, RIMCOM, RASS, WINTERM, SUBSREGEN & NPAMS) to run different cutover projects and complete them on time.

Feb 1994 – Jan 2000
Technical Officer
Alcatel Australia Pty Ltd
Sydney

- Testing & repairing (component level) of different PBAs at In circuit Functional and FTM test stations for Rim & S12.
- Testing and repairing of Field returned PBAs. Testing PBAs in the system and debugging failed functional tests for the PBAs.
- Running system tests for S12 to verify function tests for the system.

Jan 1987 – Jun 1993
Senior Technical Officer
Centre for Development of Telematics, New Delhi.

- Exchange Installation & Field Trial. Support provided during acceptance testing & commercial cutover of exchanges. Collection of fault data done using mechanisms such as Field Debug Toll and other exchange generated reports. These were post processed and reports related to downtime, system performance etc. were compiled and distributed.
- Analysed traffic reports for any possible malfunction of the exchange or due to other interconnected exchanges. Latest hardware & software retrofits done and reported any encountered problems to design centre after retrofits.
- Training to DOT personnel provided on new releases, Do's & Don'ts and release specific exceptions. Also prepared documents to aid maintenance staff for day-to-day operations.

Jan 1985 – Jan 1987
Technical Officer
Hindustan Computers Ltd (HCL Ltd), New Delhi, India

- Worked on first production trial of HCL PABX system. Developed test procedures for PBAs and system tests.
- Developed testing zigs for PBAs.
- Analyzed test data and complied reports with advice on setting new test parameters for PBA tests and system tests.

Jul 1984 – Jan 1985
Service Engineer
ELNOVA Pvt Ltd, New Delhi, India

- Test and repair of Switch mode power supply systems.
- Site visits to discuss customer requirements and debug faults in switch mode power supply systems.