Robert Obernier

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PERSONAL QUALIFICATIONS

- Superior time management and organizational skills
- Passionate about delivering a superior experience for customers
- Works well in both a team environment and individually
- Able to take the lead on projects, achieve stated goals, and meet deadlines
- Highly motivated with a strong work ethic
- Thrive in a fast-paced environment and deal with challenges in a positive manner
- Resourceful and creative problem solver
- Able to quickly adapt to new challenging situations and environments

PROFESSIONAL QUALIFICATIONS

- Extensive experience building, diagnosing and repairing computers
- Broad experience designing and maintaining websites and databases
- Able to create websites using Php, Java, Javascript, HTML, CSS and Oracle PL/SQL
- Proficient with Windows 10, Microsoft Office and Photoshop
- Capable of using Linux and Ubuntu servers

Authorized to work in the US for any employer

Work Experience

Remote Technician
uBreakiFix by Asurion - Stamford, CT
March 2022 to Present

- Phone repairs including Apple, Samsung, and Google
- Drive to customers for on-site phone repairs
- Repairs include screen and battery replacement
- Work in store providing customer service and device repairs

Computer Repair Technician
203 Trading LLC - Norwalk, CT
January 2020 to March 2022

- Repair computers and prepare them for sale
- Diagnose and fix a wide variety of cosmetic and internal issues
- Expert with Dell, HP, Lenovo, and Fujitsu
- Expert with Microsoft Excel
- Sales on Ebay
- Customer Service

General Worker

Crystalize Online - Ridgefield, CT

2011 to 2013

• Create materials for the company website, including editing and processing images using Adobe Photoshop
• Design and execute online promotions for the company
• Assist with preparing and packing orders for online customers, ensuring 100% accuracy

Education

Associates in Computer Science

Norwalk Community College - Norwalk, CT

August 2015 to Present

Certificate in Web development

Norwalk Community College - Norwalk, CT

May 2021

Skills

- Email
- HTML
- HTML5 (2 years)
- PL/SQL (2 years)
- CSS (2 years)
- Windows (10+ years)
- Adobe Photoshop (2 years)
- SSH (1 year)
- PHP (Less than 1 year)
- JavaScript (1 year)
- Java (1 year)
- Computer Repair (2 years)
- Computer Hardware (4 years)
- Computer Building (8 years)
- Social Media
- Linux
- MySQL
- XML
- SQL (3 years)
- WordPress (Less than 1 year)
- Responsive web design
- Web development (3 years)

- Web design (3 years)
- Continuous improvement
- Communication skills
- Software development

Assessments

Social Media — Highly Proficient
November 2019

Creating content, communicating online, and building a brand's reputation.
Full results: [Highly Proficient](#)