



Raging Wolf Solutions, LLC

MC# 770930 • DOT# 2264415

2458 Edison Blvd.
Twinsburg, OH 44087

(855) 965 - 3725
ragingwolfsolutions.com

How to Enable Load Tracking

Dear fellow Pack members,

It is with great pleasure that the IT team announces the full release of our very own load tracking tool! We are now fully capable of following each trucks progress without having to email each carrier individually, as long as the carrier allows providing the driver's cell phone number. Below, you will be provided a summary how to enable the tracking for each load created or cloned.

Imagine you're a wolf, leading your pack. Your first task is to create or clone a load. You'll need to get the driver's phone number from the carrier and place it into the 'Driver Phone #' field. But remember, your wolf instincts (the tracking) only kick in when the load status is set to 'Assigned' or 'En-route'.

Next, you'll set your wolf senses, which is the 'Tracking Interval' field, to your preferred frequency for updates. Then, you'll turn on your wolf tracking by checking the 'Location Tracking Enable' box and saving the record.

In two minutes, you'll need to howl to your pack member. You do this by clicking 'Enable Ongoing Tracking' in your sidebar, above the map, sending the 'Opt-in' text to the driver.

After your pack member (the driver) clicks the opt-in link, you'll need to confirm they heard the howl. Refresh the page and make sure the 'Driver Tracking Opt-In' field is checked.

Finally, once your journey is complete, you'll change the load status to 'Delivered' and confirm that the 'Location Tracking Enabled' at the top of the page is unchecked. It's like settling down after a successful hunt with your pack.

As the leader of your pack, you've successfully navigated the wilderness of load tracking. You've howled, hunted, and led with precision. Now, as you settle down, remember the strength of the pack is the wolf, and the strength of the wolf is the pack. If you have any questions, feel free to ask or email Johnathan or Rob for assistance. Your journey may be complete for now, but the wilderness awaits your next adventure. Embrace the call of the wild, for every load is a new hunt, and every successful delivery is a triumph for the pack. Happy hunting!



Raging Wolf Solutions, LLC

MC# 770930 • DOT# 2264415

2458 Edison Blvd.
Twinsburg, OH 44087

(855) 965 - 3725
ragingwolfsolutions.com

Load Tracking Quick Reference

A new location tracking section has been added to the load page in Salesforce:

- Located on the right side of the page
- Includes a map for displaying the driver's route/location history
- Includes a button you can use to **Enable Ongoing Tracking**

Before you can enable location tracking, the following fields must be set:

- Driver Phone #
- Tracking Interval (hours between texts)
- Load Status → 'Assigned' or 'En Route'

After you've enabled location tracking, the driver will...

- Receive an opt-in text within 2 minutes
- Driver opts in by clicking the link
- Location update texts will be sent automatically, every ___ hours until tracking is completed

** your tracking interval will determine how often they receive texts*

End location tracking for a load by changing the status to 'Delivered' or by unchecking the 'Location Tracking Enabled' field on the load page.